Matrix for Reporting Student Grievances

Area of Concern	Steps to Address Grievance	Faculty/Administrator/Dea	n To Schedule an Appointment
Course Instruction or Grades (exam, course, other evaluation)	Step 1: Course Director		
	Step 2: Academic/Program Advisor		
	Step 3: Masters Degree Program Director		
	Step 4: Associate Dean, MaC	Emma Meagher, MD	Executive Assistant - Genevieve Markle
	Step 5: Dean	Jonathan Epstein, MD	Executive Assistant - Lauren Bauer
Research Integrity & Misconduct	Step 1: Research Mentor		
	Step 2: Program Director		
	Step 3: Director of Academic & Research Integrity	Andrew Paskevich	Executive Assistant - Jackie Egitto
Fieldwork/Clinical Site	Step 1: Fieldwork/Clinical Supervisor		
	Step 2: Academic/Program Advisor		
	Step 3: Program Director		
	Step 4: Associate Dean, MaC	Emma Meagher, MD	Executive Assistant - Genevieve Markle
	Step 5: Dean	Jonathan Epstein, MD	Executive Assistant - Lauren Bauer
Administration/Academic Advising/Research Mentoring	Step 1: Administrator/Advisor		
	Step 2: Program Director		
	Step 3: Associate Dean, MaC	Emma Meagher, MD	Executive Assistant - Genevieve Markle
	Step 4: Dean	Jonathan Epstein, MD	Executive Assistant - Lauren Bauer
Challenging Interactions (professionalism)	Step 1: Academic/Program Advisor		
	Step 2: Program Director		
	Step 3: Associate Dean, MaC	Emma Meagher, MD	Executive Assistant - Genevieve Markle
	Step 4: Dean	Jonathan Epstein, MD	Executive Assistant - Lauren Bauer
Sensitive Concerns (i.e. sexual harassment, discrimination)	Associate Dean for Diversity and Inclusion (IDEAL MaC)	Horace DeLisser, MD	Program Coordinator - Dorothy Harris
	Title IX Office	Michele Rovinsky-Mayer	215-746-WELL (9355)

We also encourage you to visit the following URL with options for advice and/or reporting: https://gsc.upenn.edu/resources/wellness/safety-and-campus-conduct#reporting