The PSOM Office of Organization Effectiveness is offering two opportunities for individuals or teams to participate in Crucial Conversations Training.

What is Crucial Conversations Training?

Crucial Conversations is a two-day course that teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional or risky topics—at all levels.

Who is eligible to attend?

Registration is open to individuals and teams meeting the criteria below. All participants must have an active faculty or staff affiliation with the Perelman School of Medicine and commit to attendance at both scheduled days of the course. In addition:

Those applying as teams must meet the following criteria:

1. An ongoing working relationship, or a project-related working relationship lasting for at least the next six months
2. Team members share a common goal, and are required to work independently to achieve that goal
3. Nature of the work requires at least occasional high stakes/high emotion decision making

Those applying as individuals must meet the following criteria:

1. Currently supervises at least one direct report or is in a full-time project management role leading a project team
2. Nature of the work requires at least occasional high stakes/high emotion decision making

What will participants gain from this training?

By learning how to speak and be heard during a crucial conversation (and encouraging others to do the same), you’ll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment. Participants will practice tools that will assist them to:

- Speak persuasively, not abrasively
- Foster teamwork and better decision making
- Build acceptance rather than resistance
- Resolve individual and group disagreements

How do I register?

Please complete and submit the registration form to oe@mail.med.upenn.edu.

Dates (two options):

March 2 & March 10, 2016
Location: BRB 1412 (BioMedical Research Building II/III)

May 5 & May 11, 2016
Location: BRB 1412 (BioMedical Research Building II/III)

Time:

9:00 AM – 5:00 PM each day
*Breakfast and lunch provided both days.