

# Social Distancing Templates

- ▶ With the help of our LeanTaas partners, Penn's Outpatient Infusion Departments ran a waiting room utilization report that analyzed the department's historical patient arrival patterns and its scheduling templates.
- ▶ Taking into consideration the shared waiting room space with our HemOnc and Surgery partners, we determined that we could only have a maximum of 8 patients waiting in shared waiting room space while maintaining CDC recommendations for social distancing.
- ▶ This resulted in the implementation of social distancing templates where we can still provide multiple options of time slots for patients while maintaining social distancing.

Pamela Cappucci, MS, RN, OCN, ASQ CSSGB

Clinical Informatics Nurse Manager – Infusion Therapy Nursing Department