Social Distancing Templates

- With the help of our LeanTaas partners, Penn’s Outpatient Infusion Departments ran a waiting room utilization report that analyzed the department’s historical patient arrival patterns and its scheduling templates.

- Taking into consideration the shared waiting room space with our HemOnc and Surgery partners, we determined that we could only have a maximum of 8 patients waiting in shared waiting room space while maintaining CDC recommendations for social distancing.

- This resulted in the implementation of social distancing templates where we can still provide multiple options of time slots for patients while maintaining social distancing.

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