# Scheduling Time on a Flow Cytometer in the Penn Cytomics and Cell Sorting Shared Laboratory

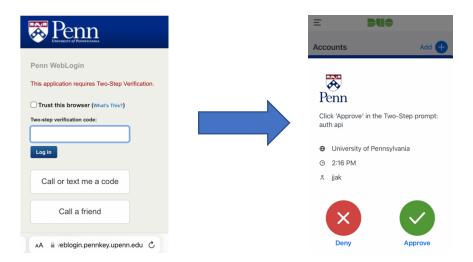
Note: You must have a valid email account and PennKey to use the schedule

Go to our home page at <a href="http://www.med.upenn.edu/cytomics">http://www.med.upenn.edu/cytomics</a>. Under the *Menu* (top left corner,) select *Scheduler*.

Log in with your Pennkey and password:



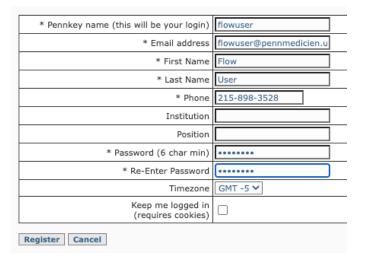
Use Duo Mobile to authenticate yourself on the device you are using:



If this is the first time you are ever logging into our system (i.e. IGG students), select *Click here to register:* 

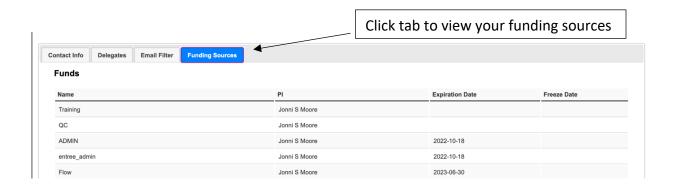


Enter the requested information. \*Fields are required. Institution and position are optional. The Time Zone is GMT -5. Select *Register* 



## Requirements Before Booking a Reservation in Scheduler

You must have an active project/funding source to schedule a reservation. You can check what projects you have been assigned to by clicking *My User Profile* under *Menu* on the main Penn Cytomics webpage. (See image below) If you are not assigned to a funding source or if your funding source has expired, you will need to contact your lab's Business Adminstrator (BA) or PI. Do not contact Penn Cytomics as we are unable to assign you funds.



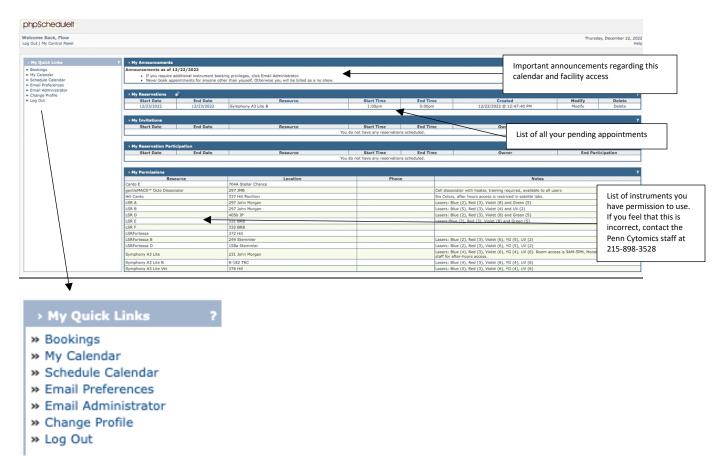
You will not have self-scheduling privileges/access to any Penn Cytomics instruments until training is completed. Go to *Request Training* under the *Menu* drop down to request training. Once training has been completed, instrument access will be automatically applied to your *Scheduler* permissions. If you only require assisted sorting services by one of our staff members, training is not mandatory. See \*EXCEPTION below.

\*EXCEPTION: If you only require assisted sorting services by one of our staff members, training is not mandatory. However, it is highly recommended that all new pilot experiments are tested on one of our analyzers BEFORE booking/running on any cell sorter. Please call the core at 215-898-3528 if you need staff assistance/consultation with a new experiment. Additionally, all assisted sort reservations can only be made by calling the core. You must be assigned to an active biosafety form for the cells you are sorting BEFORE scheduling a reservation. Go to Biosafety Forms/Approvals under the Menu drop down to submit a biosafety form. After submission, your PI will receive a request for approval, followed by our core. Please be as thorough as possible to prevent delays. All approved biosafety forms are valid for 3 years.

## **Anatomy of the Scheduler Main Page**

**Log out**- ends the current session. If you share a computer, please log out as other people will gain access to your user profile and schedule. This can also minimize accidental bookings under the incorrect name.

My Control Panel- returns you to the main page.



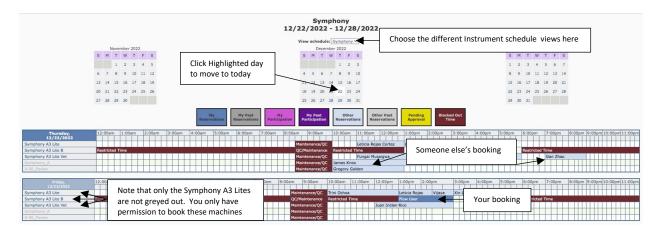
**Bookings**- Use to view time availability and create bookings in the calendar. **My Calendar**- View all your pending bookings on all instruments .

**Schedule Calendar**- Allows you to view all bookings on each instrument, in different views. **Email Preference**- Can enable or disable emails notifications of your bookings and deletions. **Email Administrator**- Email Penn Cytomics Staff with inquiries.

**Change Profile**- Edit your contact information.

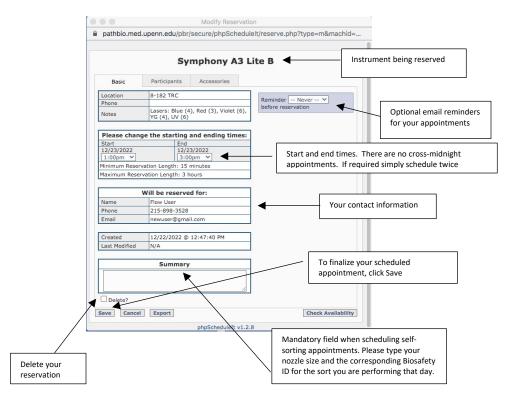
**Log Out**- Log you out of the Calendar. *Warning: If you leave yourself logged in, anyone can have access to your calendar and book reservations in your name!* Please log out when finished.

#### Bookings- Display the available calendars



Colors are important. Blue bookings represent your booking. Pale blue bookings represent other people's bookings. Burgundy bookings represent when the instruments are unavailable to schedule (maintenance or restricted time).

To create an appointment, hover over the box at the intersection of your desired start time. If it is green, click that time. You get this window:



In the Create Reservation window, first make sure the correct cytometer is selected at the top. Second, adjust to your desired start and end time, if available. Third, make sure that your contact information is displayed and correct. Finally, if all the previous information is correct, click the Save button.

To edit or cancel an appointment, click on the event to be changed. You will have a window identical to the Create Reservation, with the addition of a delete box, immediately above the save button.

**Edit your reservation**-make the changes required and click Save.

**Cancel your reservation**-check the delete box and click Save.

Note: If you cannot create, edit, or delete your reservation, you may be in that instrument's block out time (6 hours for Cantos, LSRII, Fortessa, A3 Lites and self-sorting Aria times, 36 hours for Symphony A5 and Spectral A5). Contact Penn Cytomics staff for help during this time.

#### **Penn Cytomics Scheduling Policy**

**Scheduling:** The SRL online scheduling calendar is available for trained users to reserve instruments up to 30 days in advance. Users may only schedule up to 3 hours of consecutive time during normal operational hours (Monday-Friday, 9am-5pm). Longer sessions are acceptable during off-peak evening hours and weekends (see Access Policy). High-parameter analyzers (A5/X-50/SE Symphonies) are excluded from this policy, as it is recognized that these experiments generally require a significantly longer time to complete.

The following policies have been implemented in order to maximize instrument usage:

In an effort to minimize placeholder reservations:

For cell sorter reservations (trained users only) and *most* analyzers: The scheduling calendar prevents adding, modifying, or deleting instrument bookings within a six-hour time window before a user's scheduled time.

For A5/X-50/SE Symphonies: The scheduling calendar prevents adding, modifying, or deleting instrument bookings within a 36-hour time window before a user's scheduled time.

If a user needs to schedule, modify, or delete a reservation within these time windows, they will have to call 215-898-3528 and speak to a staff member.

The SRL enforces a 72-hour cancellation policy for staff-performed cell sorting reservations; users are billed for the entirety of the scheduled time, unless the SRL can fill that time interval with another reservation.

Users may not "share" scheduled time with fellow lab members, as this will result in a double charge within the SRL billing system (User 1 is billed as a no-show, User 2 is billed for actual instrument usage). In this instance, User 1 should cancel their reserved time, and User 2 should reserve the instrument under their own credentials.