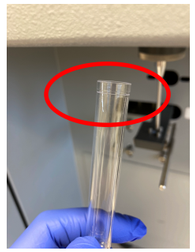
More Tips:



Tube cracked?

Yes → Use new (uncracked) tube.

No → Is your tube Falcon polystyrene (12x75mm)?

No → Transfer all specimens to polystyrene tubes. (Polypropylene tubes will not work)

Yes →

1 → No/few events displaying when acquiring

2 → Did you fill sheath/empty waste?

Yes → Is there a FFSS (fluidics cart)?

No → Are your samples filtered AND free of floaties?*

No → Filter samples.

Yes → Run 2% contrad with arm over for 30 secs. Then, put arm under and run on high for 2 mins. Repeat with diH20. Prime.

Not fixed? → Is RUN button green with 0 events displaying while acquiring?

No → Contact the core at 215-898-3528 or try "More Tips" QR code (above)

Yes → Turn off cytometer and restart computer. Turn cytometer/lasers back on.

Not fixed? → Are your samples filtered AND free of floaties?*

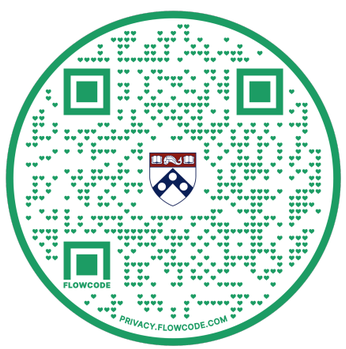
No → Fill sheath/empty waste. Purge filter of air.

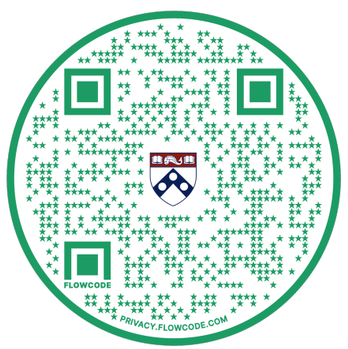
Not fixed? → Is there a FFSS (fluidics cart)?

Yes → Is it pumping?

No → Ensure FFSS is ON (green button). Check plenum: if empty, hold down prime button on fluidics cart for 1 min. Purge filter of air.

Not fixed? → Are your samples filtered AND free of floaties?*

See video → 

See video → 

**Samples should be freshly filtered. After 2 hrs, small clumps/floaties can occur.*