

iLab and CAMS FAQ Sheet



What is iLab?

iLab is PSOM's core management system for core facilities.

- iLab is a 'storefront' for the core's services; equipment scheduling; and business processes.
- iLab manages service requests (quotes and orders), equipment schedules, core workflow, and billing for both internal and external core customers.
- iLab also manages purchase orders, reporting, documentation, auditing, etc.

What is CAMS?

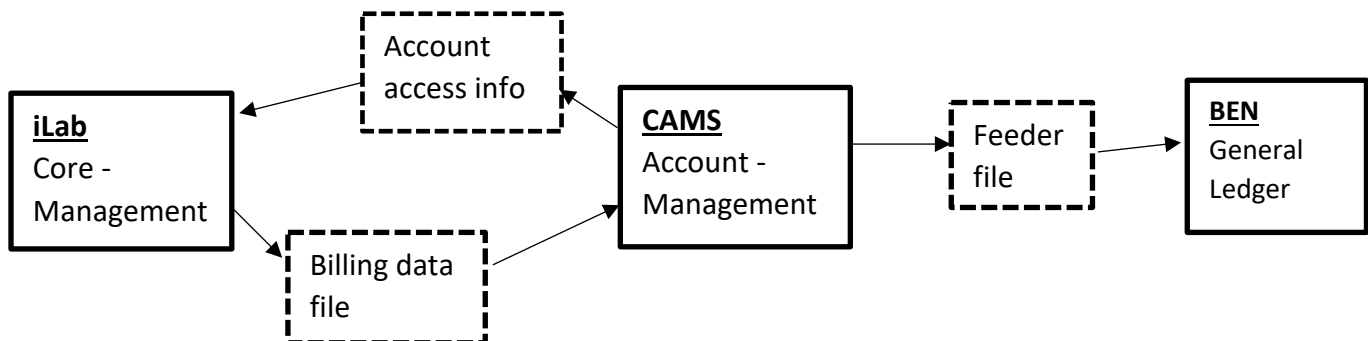
CAMS is PSOM's account management system for the benefit of business administrators.

- Grant accounts are pulled from PennERA and non-grant accounts can be entered.
- The access to spend against the accounts can be assigned to a PI and their researchers.
- CAMS tracks and reports against charges on accounts when the charge is sent through CAMS.
- CAMS manages the BEN GL feeder file for a core or service center.

How do CAMS and iLab work together?

1. Account access is maintained in CAMS, and these changes are copied into iLab overnight.
2. Penn Researchers use the account info in iLab to submit service requests and schedule equipment.
3. Charges for services and equipment are invoiced in iLab, and these charges are sent to CAMS to be recorded against the PSOM accounts.
4. Cams loads the charges into a feeder file for posting in the BEN General Ledger

Data Flow:



For additional information please contact:

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