

# iLab Introduction

## New User Registration

Perelman School of Medicine



## iLab Link

Use this link to access iLab:

<https://med-upenn.corefacilities.org/landing/264>

## Additional Links

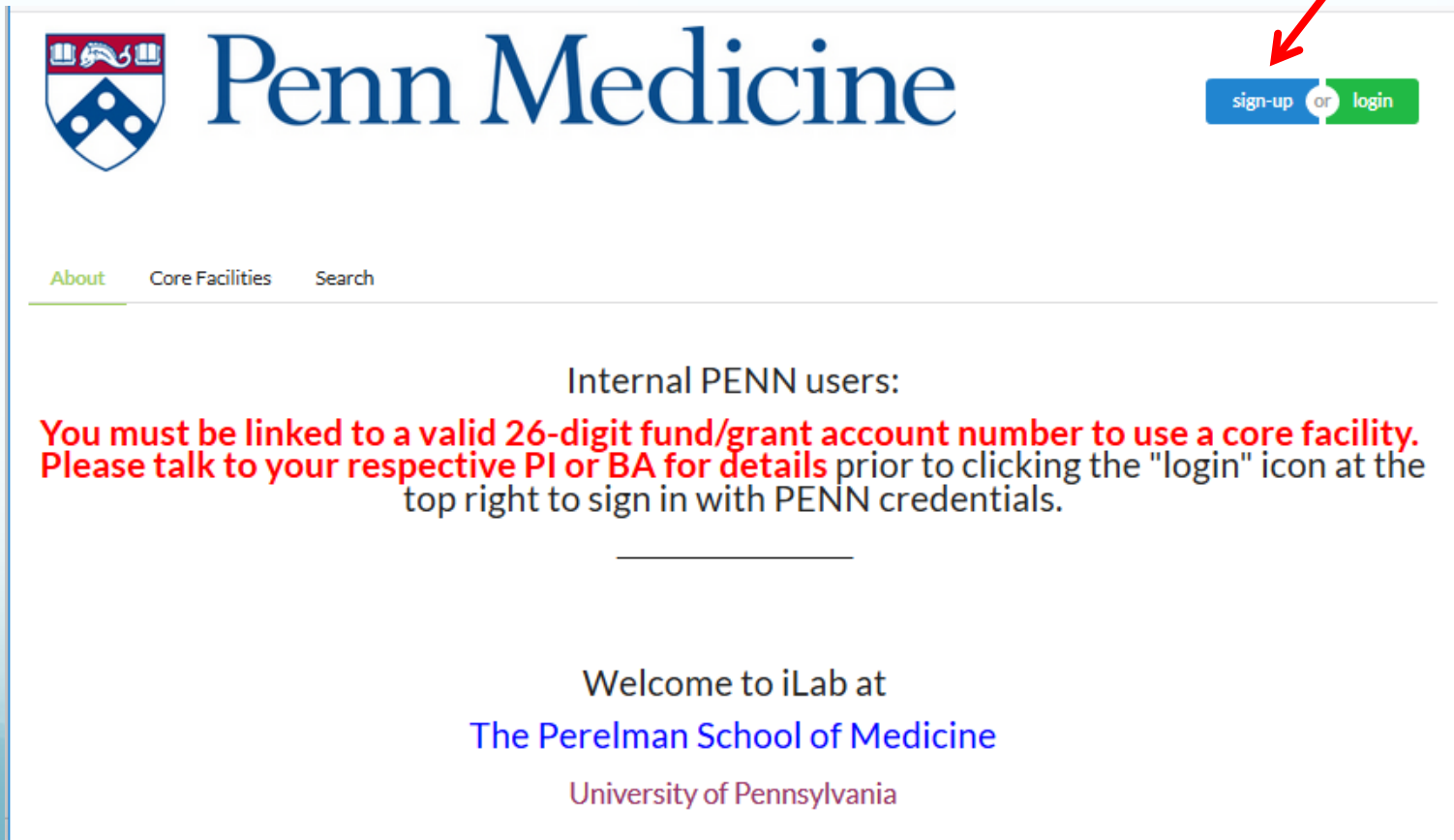
Penn Medicine's iLab website:

<https://www.med.upenn.edu/dart/financial-and-core-software-management-systems.html>

Penn's iLab support email: [iLab.Support@penmedicine.upenn.edu](mailto:iLab.Support@penmedicine.upenn.edu)

# New User Registration

To register as a new user, please click the “Sign-up” button and follow the directions.



The screenshot shows the Penn Medicine website header. On the left is the Penn Medicine logo, a shield with a red top section containing a white caduceus and a blue bottom section with three white dots. To the right of the logo is the text "Penn Medicine" in a blue serif font. In the top right corner, there are two buttons: a blue button labeled "sign-up" and a green button labeled "login", separated by a white circle containing the word "or". A red arrow points from the text above to the "sign-up" button. Below the header is a navigation bar with links for "About", "Core Facilities", and "Search". The main content area contains the following text:

Internal PENN users:  
**You must be linked to a valid 26-digit fund/grant account number to use a core facility. Please talk to your respective PI or BA for details** prior to clicking the "login" icon at the top right to sign in with PENN credentials.

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Welcome to iLab at  
The Perelman School of Medicine  
University of Pennsylvania

# PENN USERS: IMPORTANT STEPS FOR REGISTERING

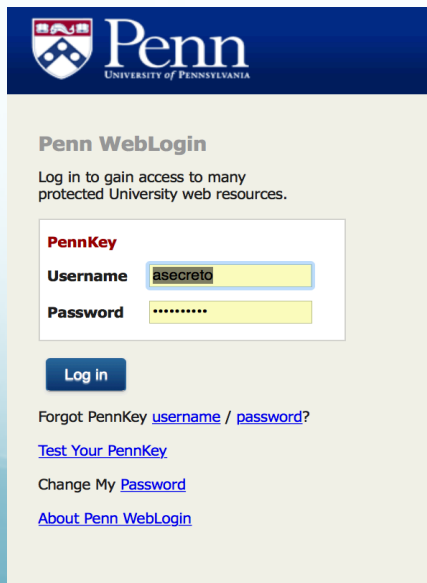
iLab will ask which PI's lab you belong to.

Ask your PI or BA to assign accounts to you in CAMS  
before requesting services in iLab.

CAMS account assignments are copied into iLab overnight.

# Penn User Sign In

To sign into the iLab system, please use your UPenn credentials



The image shows the Penn WebLogin page. At the top is the Penn University of Pennsylvania logo. Below it is the heading "Penn WebLogin" and the text "Log in to gain access to many protected University web resources." The login form has two input fields: "Username" with the value "asecreto" and "Password" with a masked password "\*\*\*\*\*". Below the form is a "Log in" button. At the bottom are links for "Forgot PennKey username / password?", "Test Your PennKey", "Change My Password", and "About Penn WebLogin".

UPenn credentials are your Penn Key name and password.

In your iLab home page, press the 'menu' icon on the top left to navigate to a core.

Click the "Core Facilities" link for a list of Penn cores.

Click a listed core to enter their site and request services.

The screenshot shows the Agilent CrossLab iLab Operations Software interface. The top navigation bar includes the Agilent CrossLab logo, the text "iLab Operations Software", a search bar, and a user profile for "Curtis Embree". The left sidebar contains a navigation menu with the following items: Home (Communications (0)), Core Facilities (My Cores, My Reservations, View Requests, View Funds, Invoices), Reporting, and Manage Groups (My Groups, My Departments, My Cores, University of Pennsylvania, Perelman School of Medicine, People Search, Purchase Orders, Partner Networks). The main content area is titled "Core Facilities" and features the Penn Medicine logo. A table lists various core facilities with columns for Core Name, Primary Contact, and Email. A dropdown menu is open over the table, showing options to filter by institution type: Cores at My Institutions, Cores at My Institutions, Cores at Partner Institutions, Cores at Other Institutions, and Cores at Partner Networks. The "Cores at Partner Institutions" option is highlighted.

Core Name	Primary Contact	Email
University of Pennsylvania – Perelman School of Medicine		
Beckman Center for Cryo-Electron Microscopy	Sudheer Molugu	su...
CRISPR/Cas9 Mouse Targeting Core (UPenn)	Jorge HENAO-MEJIA, M.D., Ph.D.	jhena@penmedicine.upenn.edu
Electron Microscopy Resource Lab	Sudheer Molugu	sudheer.molugu@penmedicine.upenn.edu
Gnotobiotic Mouse	Dmytro Kobuley	penngf@penmedicine.upenn.edu
High-Throughput Screening (HTS) Core	Sara Cherry	
Metabolomics Core	Christopher Petucci	Christopher.Petucci@penmedicine.upenn.edu
Molecular Profiling Facility	Tapan Ganguly, PhD	gangulyt@penmedicine.upenn.edu
Quantitative Proteomics Resource Core	Benjamin Garcia	bgarci@mail.med.upenn.edu
Stem Cell and Xenograft Core	Gwenn Danet-Desnoyers, Ph.D.	gdanet@penmedicine.upenn.edu

Click 'Cores at Partner Institutions' to see CHOP cores.

# iLab access issues

## If you are unable to access iLab:

- Make sure you are a registered user of the iLab system.
- Please send an e-mail to [iLab.Support@penmedicine.upenn.edu](mailto:iLab.Support@penmedicine.upenn.edu) describing your issue.
- iLab support can help with payment account issues AFTER your BA has added you to an account in CAMS.

# Additional Resources

iLab documentation:

<https://help.ilab.agilent.com/37179-using-a-core/264646-using-a-core-overview>

Screen by  
screen help

The screenshot shows the Agilent CrossLab iLab Operations Software interface. On the left is a navigation menu with the following items: Getting Started with iLab, Using a Core, Overview of Using a Core, Core Facilities, About Our Core Tab, Schedule Equipment, My Reservations, Managing Favorite Resources, Using Kiosk, Request Services, View My Requests, Payment Methods, Managing a Group, Managing a Core, and Requisitioning. A red arrow points from the 'Screen by screen help' text to the 'Using a Core' menu item. The main content area has a search bar with the text 'How can we help you?' and a breadcrumb trail 'Support Home > Using a Core'. The page title is 'Overview of Using a Core' with the role 'Core Customers'. The text explains that as a Core Customer, users can use iLab to visit the storefront for Core Facilities and directly order services or reserve resources. It also mentions that users can browse all Cores available through iLab by using the 'List All Cores' link. Below this, it states 'A typical core in iLab looks similar to this:' and shows a preview of a 'Flow Cytometry Facility' page. This preview includes a navigation bar with links for 'About Our Core', 'Schedule Equipment', 'Request Services', 'View My Requests', and 'Contact Us', and an 'Overview' section with introductory text about flow cytometry technology.

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