# **Transition Concierge Services**

Resource guide





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# WELCOME TO PENN MEDICINE



Welcome to your new role in Penn Medicine. The Perelman School of Medicine is recognized worldwide for its superior education and training of the next generation of physician-scientists and future leaders of academic medicine. With a top five ranking from US News and World Report, the nation's oldest medical school is indeed one of its best.

Penn Medicine emphasizes intellectual achievement and compassion in our three missions of patient care, education, and research. Our students are among the finest in the nation. They are matched in quality by the high level of instruction and research that we offer. Penn ranks second in the country in research and training grants awarded to medical schools by the National Institutes of Health. Our research strengths encompass all basic science and clinical disciplines and contribute to a rich and vibrant intellectual environment that generates wide-ranging innovation and advancement in medical care.

In addition to our renowned medical school, Penn has a number of outstanding PhD, masters, and combined degree programs. The University of Pennsylvania Health System, which includes our nationally acclaimed hospitals, provides a superb forum for training and learning. Penn is proud to be located in the exciting and cosmopolitan city of Philadelphia, which features the third-largest downtown in America and an enormous array of cultural, historical, and social attractions.

I urge you to browse the transition and integration materials in this package and encourage you to learn more about the many wonderful programs that are available to foster your success at Penn Medicine.

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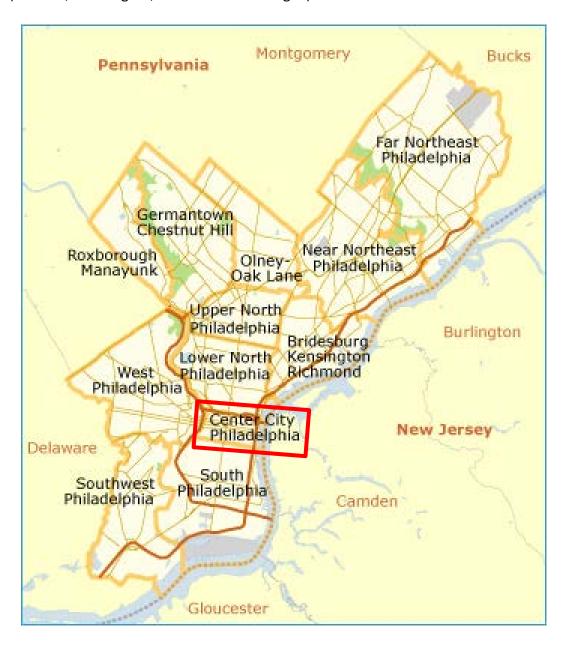
J. Larry Jameson, MD, PhD Executive Vice President, University of Pennsylvania for the Health System Dean, Penn's Perelman School of Medicine

# **NEIGHBORHOODS**

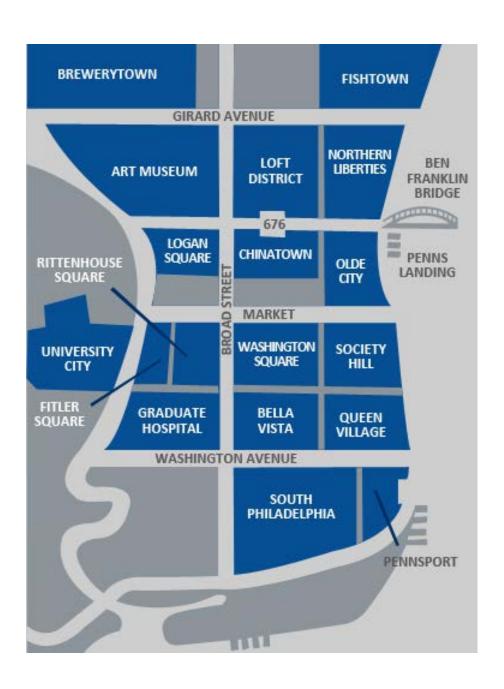
The University of Pennsylvania's 299-acre urban campus is located in the West Philadelphia neighborhood known as University City, just across the Schuylkill River from Center City Philadelphia. There are welcoming and diverse neighborhoods in Philadelphia, from the suburbs to Center City.

#### **CENTER CITY**

Center City is the downtown area that runs roughly from Front (1<sup>st</sup> Street) bordering the Delaware River to 30<sup>th</sup> Street (Schuylkill River) – running east to west – and from about South Street to Vine Street running south to north. The city is on a grid-system, where the east-west streets are numbered from Front (1<sup>st</sup>) to 69<sup>th</sup>. Penn is at 34<sup>th</sup> as a frame of reference. Anything west of Penn is known as West Philadelphia. City Hall stands in the center of the city, with four major squares at the corners (Franklin, Washington, Rittenhouse and Logan).

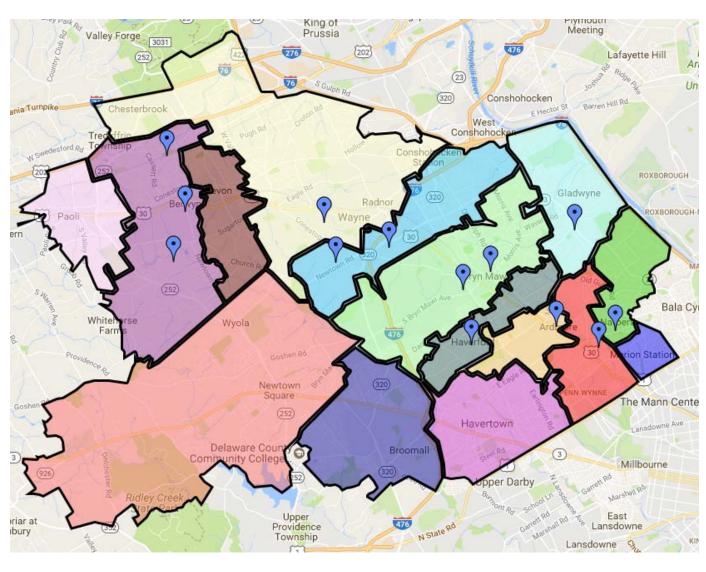


#### **CENTER CITY** (continued)



#### **SUBURBS (along the MAIN LINE)**

"Main Line" describes the western suburbs of Philadelphia, and it derives its name from the fact that towns were built along the "Main Line" of the Pennsylvania Railroad, which ran northwest from downtown Philadelphia, running parallel to Lancaster Avenue (now U.S. Route 30) and the former Pennsylvania Railroad Main Line, which extended from the Philadelphia city limits to traditionally Bryn Mawr and ultimately to Paoli, PA.



 \( \tilde{\text{P}} \) Merion Station - Zip Code 19066

 \( \text{P} \) Gladwyne - 19035

 \( \text{P} \) Devon-Berwyn - Zip Code 19333

 \( \text{P} \) Wynnewood - 19096

 \( \text{P} \) Haverford - 19041

 \( \text{P} \) Berwyn - 19312

 \( \text{P} \) Havertown - Zip Code 19083

 \( \text{P} \) Bryn Mawn 19010

 \( \text{P} \) Newton Square - Zip Code 19073

 \( \text{P} \) Ardmore - 19003

 \( \text{P} \) Radnor - 19085

 \( \text{P} \) Paoli - Zip Code 19301

 \( \text{P} \) Narberth - 19072

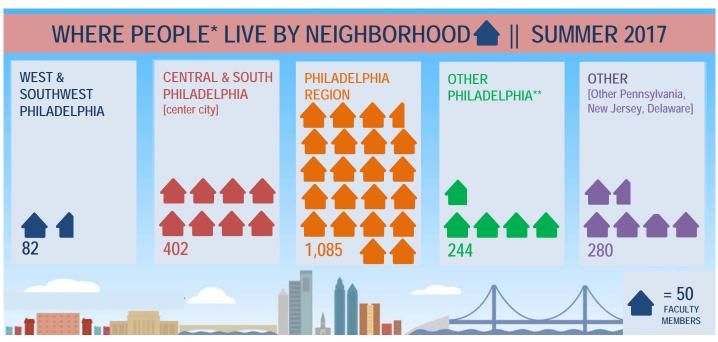
 \( \text{W} \) Wayne - 19087

 \( \text{P} \) Broomall - Zip Code 19008

#### INFORMATION ON CITIES

The links below will connect you with many neighborhoods and townships throughout the greater Philadelphia region, as well as cities in New Jersey that are a short distance to Penn Medicine. The web sites provide valuable information on services regarding the townships and information on schools, places of worship, etc.

```
Abington – http://www.abington.org/
Ardmore – http://www.downtownardmorepa.com/
Berwyn/Devon – http://www.tredyffrin.org/
Broomall – http://www.marpletwp.com/
Bryn Mawr – http://brynmawrpa.org/
Center City – https://www.centercityphila.org/
Cherry Hill – http://www.cherryhill-nj.com/
Delaware Country – http://www.delawarecountypa.com/
Deptford Township – www.deptford-nj.org/
Gladwyne - https://en.wikipedia.org/wiki/Gladwyne, Pennsylvania
Haverford/Havertown – http://www.haverfordtownship.org/
Lower Merion Township - http://www.lowermerion.org/
Media – visitmediapa.com/
Montgomery County - http://www.montcopa.org/
Narberth – https://www.narberthpa.gov/
Newtown Square – www.newtowntownship.org/
Paoli – https://en.wikipedia.org/wiki/Paoli,_Pennsylvania
Radnor – www.radnor.com
Voorhees – https://voorheesnj.com/
Wayne – www.waynepa.com/
Wynnewood – https://en.wikipedia.org/wiki/Wynnewood, Pennsylvania
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<sup>\*</sup> Credentialed physicians at Penn Medicine

#### Interested in any of these areas?

Please contact psom-evdcso@pennmedicine.upenn.edu for a list of faculty and staff who have offered to speak with you regarding living in their respective neighborhoods.

<sup>\*\*</sup> North Philadelphia, Northeast Philadelphia, and other pockets

# **REAL ESTATE & RELOCATION SUPPORT**

#### **EXPERIENCED REALTORS**

Based upon your specific area of interest in purchasing a property, a referral list of realtors is available.

Penn does not guarantee the services of any of the agents on the list. We suggest you contact and interview at least two or three agents including those who may not be on the list provided before you select one to represent you during your home purchase.

A few Penn-approved services are listed below:

#### **Sherrie Burlingham & Associates**

sherrie.burlingham@foxroach.com

Chairman's Circle & Legend Award
Berkshire Hathaway HomeServices Fox & Roach
1149 East Lancaster Avenue, Suite 6
Rosemont, PA 19010
(610) 291-2317 Cell
(610) 520-2740 Direct
(610) 527-6400 Office

#### **Stacey Smart**

Berkshire Hathaway HomeServices Fox & Roach 763 Lancaster Avenue, Suite 200 Bryn Mawr, PA 19010 (610) 527-0900 Office stacey.smart@foxroach.com

#### **MOVING SERVICES**

#### **Corrigan Moving Systems**

Marabeth Galardi General Manager Corrigan Moving Systems

150 Jarley Road Rochester, NY 14623 Office: (585) 647-9030 Direct: (585) 295-2245

#### Siracusa Moving & Storage

Yolanta Zajaczkowski Corporate Relocation Specialist Siracusa Moving & Storage

250 Commerce Circle
New Britain, CT 06050
(800) 222-1399 xt 218
(860) 259-0218 direct line
(860) 883 3827 after hours
(860) 826-3886 fax

yzajaczkowski@siracusamoving.com

# **RENTAL RESOURCES**

Looking for short-term housing as you determine the neighborhood that is right for you?

The following off-campus options are suggested through the Penn Off-Campus Services:



1 BED / 1 BATH APARTMENT

\$1,870+ per unit

#### Southstar Lofts

521 S Broad St Philadelphia, PA 19147

Available Now

Listed by Dranoff Properties



STUDIO - 3 BEDS / 1 - 2.5 BATHS APARTMENT

\$1,788+

#### **The Riverloft Apartment Homes**

2300 Walnut St Philadelphia, PA 19103

Move In: See Floorplans Listed by Aimco



3 BEDS / 2 BATHS APARTMENT

\$3,500+

#### The Left Bank

3131 Walnut Street Philadelphia, PA 19104

Available Now Listed by Dranoff Properties



1-2 BEDS / 1-2 BATHS APARTMENT

See Floorplans for Pricing

#### The Pepper Building

1830 Lombard Street Philadelphia, PA 19146

Move In: See Floorplans Listed by Bozzuto



STUDIO - 2 BEDS / 1 BATH APARTMENT

\$1,083+

#### **Chestnut Hall Apartments**

3900 Chestnut St Philadelphia, PA 19104

Move In: See Floorplans Listed by Aimco



1 BED / 1 BATH APARTMENT

\$2,300+ per unit

#### 777 South Broad

777 South Broad Street Philadelphia, PA 19147

Available Now Listed by Dranoff Properties

## **HOME SERVICES**

#### **Penn Home Ownership Services**

The Office of Penn Home Ownership Services offers eligible employees the opportunity to apply for closing cost assistance for home purchasing and funds towards home improvement. The department also offers resources for home buyers and educational workshops. If you are interested in living in the greater West Philadelphia neighborhood, Penn Home Ownership Services is a valuable resource!

More information can be found here.

### **Homebuyer Education**

Penn Home Ownership Services offers extensive support in homebuyer education. To find helpful information on understanding your purchase power, improving your credit score, calculating mortgage payments, etc., please visit this <u>link</u>.

#### **Mortgage Programs**

Eligible faculty and staff can apply for assisted financing for home purchases through <u>Penn Home</u> Ownership Services.

**Enhanced Forgivable Loan** - Eligible faculty and staff interested in living and/or currently residing in the West Philadelphia community can borrow up to \$7,500 (with no interest and no monthly payments) for use towards home improvements including energy audits or retrofit. http://cms.business-services.upenn.edu/homeownership/enhanced-forgivable-loan.html

Closing Cost Reduction Program - The Closing Cost Reduction Program (CCRP) offers mortgage financing options with discounted closing costs (.25% of mortgaged amount) to the University Community for the purchase and refinancing of homes.

http://cms.business-services.upenn.edu/homeownership/closing-cost-reduction-program.html

# **AROUND PHILADELPHIA**

Philadelphia is a vibrant city rich in history, culture and arts. <u>Visit Philadelphia</u> offers extensive information on just about everything happening in the city to get you acclimated. Some highlights include:

The **Liberty Bell**'s home on **Independence Mall** is as powerful and dramatic as the bell itself. Throughout the expansive, light-filled center, larger-than-life historic documents and graphic images explore the facts and the myths surrounding the bell.

Independence Hall, home to the creation and signing of the Declaration of Independence and the Constitution.







The **Reading Terminal Market**, established in 1892 at 12th and Arch Streets, is the nation's oldest continuously operating farmers' market. Through its long and interesting history, it has seen times both good and bad, but has emerged in the 21st century as one of the greatest public markets in the country. Read more:

The **Barnes Foundation** is a 93,000-square-foot, two-story building, designed by architects Tod Williams and Billie Tsien, is described as a "gallery in a garden, a garden in a gallery. The Barnes' permanent collection features 181 Renoirs, 69 Cézannes and 59 Matisses, along with works by Manet, Degas, Seurat, Prendergrast, Titian and Picasso — one of the world's largest collections of Impressionist, Post-Impressionist and early Modern paintings and African sculpture.





The Philadelphia Museum of Art was forever immortalized in the classic Rocky film franchise. While the "Rocky Steps" draw a stream of visitors who want to reenact Stallone's on-screen training regimen, the museum is even more impressive inside.

The **Rocky Statue** and the **Rocky Steps** are two of the most popular attractions in Philadelphia. We don't have an exact visitor count, but if we did it would be near the top. Visiting the statue, running up the steps, and taking a picture at the top is pretty much a must on your first visit to Philly. It's a rite of passage.

# **LOCAL ACCOMMODATIONS**

Local accommodations allow you to select a location that fits your itinerary and needs during your stay at Penn. Whether you need an on-campus, Center City or airport location, you will find quality accommodations at special Penn-negotiated rates at all our Penn Preferred properties for individual or group stays, with meeting and conference services to meet your specific needs.

### ON CAMPUS LODGING (Managed by Penn)



### The Inn at Penn, A Hilton Hotel

AAA Four Diamond eco-conscious accommodations on Penn's campus. Newly Renovated Space.



### Sheraton Philadelphia University City

Penn hotel, surrounded by famed education and medical centers

### CENTER CITY LODGING (Partnered with Penn)



## **Club Quarters\***

The Smart Hotel for the Sensible Traveler. PO approved.

#### CENTER CITY and UNIVERSITY CITY LODGING with Penn Discounted Rates

\* These hotels accept Penn P.O's / Direct Billing



### <u>Holiday Inn Express</u> Midtown\*

Center City at 13th and Walnut, within walking distance to historic sites, shopping and restaurants.



### The Rittenhouse\*

AAA 5-Diamond" luxury hotel, on center city's beautiful Rittenhouse Square. The Rittenhouse is now affordable, with your special Penn discount. P.O. Approved.



### Sonesta\*

A totally redesigned hotel in 2014, prime location - only 1.63 miles away from campus in center city, walking distance to all city attractions & vibes, P.O. approved.



## **UR Home in Philly\***

All the comforts of home in Center City. Various locations, fully furnished, for temporary, short or long term stays. Penn Preferred rates plus use our Car Service.

# LOCAL ACCOMMODATIONS (continued)

#### CENTER CITY and UNIVERSITY CITY LODGING with Penn Discounted Rates

\* These hotels accept Penn P.O's / Direct Billing



### Palomar Philadelphia\*

Boutique hotel housed in a striking 1929 Art Deco landmark. Ideally located in the heart of Center City



### The Windsor Suites\*

481 rooms including 52 extended-stay suites in the heart of Center City, Philadelphia.



### AKA University City Hotel & Serviced Residences\*

Brand new high-rise hotel. Penn rates & free shuttle. PO approved.



### <u>Homewood Suites</u> <u>University City\*</u>

All-suite hotel at 41st & Walnut. Complimentary full hot breakfast. Penn Rates available.



### Sheraton Philadelphia Downtown\*

Center city near City Hall, shopping & restaurants!



### <u>Hilton Garden Inn</u> <u>Center City\*</u>

At the Convention Center, in the heart of the city's best shopping, restaurants and historic areas.



### The Logan, Curio Collection by Hilton\*

Newly renovated, downtown modern luxury hotel at museum district, near Rittenhouse Sq, shopping restaurants HHonors



## **Hampton by Hilton\***

Center City modern hotel next to Convention Center and walking distance to many historic attractions and restaurants.



### <u>Warwick Rittenhouse</u> <u>Square\*</u>

First Class Hotel on Rittenhouse Square. Special Penn rate \$145. Complimentary room upgrade based on availability



### AKA Rittenhouse Square\*

Offering short & long term stays, AKA suites offers preferred amenities for Penn travelers. PO approved



# The Study at University City\*

Brand new hotel in the heart of vibrant University City.



### <u>DoubleTree by Hilton</u> Philadelphia

Home away from home in Center City, on the famed Ben Franklin Pkwy. Studios and suites. Special Penn rates

# **TRANSPORTATION & COMMUTE OPTIONS**

#### SOUTHEASTERN PENNSYLVANIA TRANSPORTATION AUTHORITY (SEPTA)

SEPTA is a regional public transportation authority[4] that operates various forms of public transit services—bus, subway and elevated rail, commuter rail, light rail and electric trolleybus. SEPTA is the major transit provider for Philadelphia and its suburbs in Delaware, Montgomery, Bucks and Chester counties.

Doylestown ( Delaware Valley University **West Trenton University City** is the Penn Medicine stop. New Britain Chalfont 4 This station will also take you straight to the Link Belt é Amtrak to: Colmar Yardley Philadelphia International Airport (PHL). Fortuna New York 9th Street Lansdale Warminster Boston Langhome NJ Transit to: New York New Jersey Points Neshaminy Falls a Pennbrook Hatboro North Wales Somerton Willow Grove Gwynedd Valle Forest Hills Trenton Bethayres Transil & Center Meadowbrook North Hills River Line to Camden Amtrak to: Noble Glenside Harrisburg Norristown & Jenkinlown-Wyncole Pittsburgh Levittow Chestnut Hill East Bristol Mission St Thorndale 👌 Downingtown Norristown & Trans. Ctr. Fern Rock Trans, Ctr. Fox Chase & Whitford Wvndmoor Eddington Norristown Trans. Ctr. Hill West Mt Airy Comwells Heights ĠΟ Cheltenham & Frankford Trans. Ctr. Highland Sonsthohooker Daylesford St. Martine Washington Lane Lawndale & Ġ Spring Mill & Berwyn Devon Allen Lane Olney & Miguon Arrott Trans. Ctr. Holmesburg Jet Carpenter Strafford lvy Ridge Wayne Hughes Park Gulph Mills & Tulpehocken Wyoming St. Davids & Eric-Torresdak Chelten Ave Wayne Jcl. Radnor Hunting Park ounty Line Drie: N. Phila ICH Allegheny Villanova Allegheny Villanov Resement North Philadelphia & Somerset Ġ Bryn Mawr 1 luntingdon Cynwyd North Broad Garrett Hill, Haverford Ġ York-Dauphin squehanna-Dauphin Cecil B. Moore Hoberts Hd Bala & Ardmore & Berks Trolley Roule: 15 to Richmond Bryn Maw Wynnefield Ave Wyrinewood Haverford Trolley Route: & Westmoreland Fairmount Merion &Spring Garden Overbrook 30th Street 🖧 Wynnewood Hr & Place-Vine Trolley Roule 10 to 63rd Beechwood Brookl City Hall Camden Walter Rand Trans. Ctr.& Ferry Ave, Camden Collingswood Amtrak/NJT & Malvem Station & Mill-bourne 63rd 60th 56th & 69th Street Trans. Ctr 36th 37th 40th Haddonfield Ġ Ġ Ġ 丧齿 &30th 33nd Ashland City Hall Trolley Roules: 11 to Darby TC Lindenwold & &Walnul-Locus 9th/10th NJ Transil lo: University City 13 to Yeadon/Darby TC Drexel Hill Jet &15th/18th**○** 61st & Baltimo Huey Ave School Lane Lombard-South Aronimink erson Ave excibrook 49th St & Ellsworth-Federal Angora Drexeline Tasker-Morris Creek Hd Fernwood-Yeadon Scenic Hd Snyder ansdowne Springfield Hd LEGEND Springness real Saxer Ave Learny Ave Woodland Ave & Oregon Ł € ∧T&T ◯ Market-Frankford Line Clifton-Aldan I homson Ave Springfield Mail Paper MII Bd Pine Hidge Magnolia Ave North St Scorra & Fred **Broad Street Line** rtram Ave & Broad-Ridge Spur Andrews Ave Beatty Hd MacDade Blvd Norristown High Speed Line Morton & Darb Providence Hd Curtis Park Sharon Hill Manchester Ave Edgmont St Monroe St Trolley Lines (Routes 10, 11, 13, 15, Swarthmore A 34, 36, 101 and 102) Wallingford Sharon Hill Glenolden Regional Rail Lines Movlan-Rose Valley Norwood Veterans Sq Prospect Park Ridley Park **Eastwick** Delaware River **PATCO Line** Crum Lýnne train to New Jersey (not a SEPTA service) Terminal A Media Eddystone (East & West) Philadelphia Free interchange Chester T.C. Terminal B & International
Terminals C & D & Airport Highland Ave cus Hook Pedestrian Connection Claymont Terminals E & F Wilmington Wheelchair accessible station Churchmans Crossing Airport Newark INFORMATION Amtrak to: Customer Service: 215-580-7800 TDD/TTY: 215-580-7853 Washington DC

# **TRANSPORTATION & COMMUTE OPTIONS**

#### PLANNING YOUR COMMUTE

Learn about <u>Penn Transit Services</u>, including shuttles, buses, and other commuter options. Penn's compact urban campus is well served by an extensive network of subway, bus, regional rail, national rail, car-sharing, and trolley lines that are located around the campus where public transit stops are never more than a five minute walk from any part of campus.

Penn offers discounted options and pretax benefits through these programs: the Commuter Pass Program (COMPASS), TransitChek®, Commuter Check Card Prepaid MasterCard®, PATCO Freedom Pass, and N.J. Transit. If you plan to drive to campus, <a href="Penn Parking Services">Penn Parking Services</a> manages 27 lots and garages on Penn's campus.

#### **CARPOOL**

Current Penn Parking permit patrons can take advantage of discounts based on occupancy and location choices by teaming up to form a Carpool. Registration is on an annual basis and each carpool member will receive a pre-tax deduction via payroll. Carpool discounts: 25% for a two person car pool; 50% for a three person car pool; and 75% for a four person car pool. To enroll in the Carpool Program please click here: Carpool Program.

Please send email to <a href="mailto:parking@upenn.edu">parking@upenn.edu</a> if you would like additional information.

#### RIDE SHARE OPTIONS

#### **Car Sharing**

If you only need a vehicle occasionally, car sharing is a good option. It gives you the benefits of owning a vehicle without the expenses and decreases congestion in and around campus. The University has contracted with two car sharing companies, <a href="Enterprise CarShare">Enterprise CarShare</a> and <a href="Zipcar">Zipcar</a> to provide incentives to members of the Penn Community to use car sharing for both departmental or personal use.

#### Vanpool

As part of Penn's Sustainable Transportation Initiative, Penn Transportation and Parking has joined with VPSI, a national leader in vanpooling and sustainable transportation, to expand vanpooling options to Penn faculty and staff.

The vans which operate throughout the region, including New Jersey and Delaware, offer a reliable, affordable and sustainable way to commute to campus. Depending on where you live and the number of riders, the average cost of participating in a Vanpool is between \$100 and \$150, which can be a pre-tax deduction from your paycheck. Riders generally meet at a convenient spot near their residences such as a church or shopping mall parking lot and are brought directly to campus.

# **TRANSPORTATION & COMMUTE OPTIONS**

Vanpooling offers benefits to the commuters, the University and the planet. Riders can avoid the high cost of gasoline and the hassle of driving in rush hour traffic. Vanpooling helps ease traffic congestion in and around campus and supports Penn's Climate Action Plan by lowering the University's carbon footprint.

Penn currently has three vanpools in operation. For more information or to join a vanpool call *VRide* at 1-800-VAN-RIDE (826-7433) or visit <a href="https://www.vride.com">www.vride.com</a>.

#### **Emergency Ride Home**

Penn is working with the Delaware Valley Regional Planning Commission to inform members of the University community about <u>The Emergency Ride Home (ERH) Program</u>. This service provides a "safety net" for commuters working in southeastern Pennsylvania who carpool, vanpool or use public transportation on a regular basis. In the event of an unexpected personal or family emergency or illness, unscheduled overtime, or if the regular ride home is not available for certain reasons, registered commuters are provided with a free ride to home, their car or to the place of the emergency.

#### WALKING AND BIKING

#### **Walking Escort Service**

Specially trained uniformed security officers from the Division of Public Safety are available 24 hours a day, year round. Service boundaries are shown on the <u>Transit Map</u>.

#### **How To Request a Walking Escort**

- Ask any Public Safety Officer on patrol
- Call (215) 898-WALK (9255) or 511 (from a campus phone only)
- Use one of the many building and blue-light e-phones located on and off Penn's campus

Visit www.publicsafety.upenn.edu for more information.

#### **Biking**

For a list of resources at Penn to support cyclists see www.upenn.edu/biking

For more information on Transit and Parking services, visit www.upenn.edu/transportation

# **EDUCATION**

Bringing your family with children? Learn about schools in Philadelphia and the surrounding areas.

Below are resources for all members of the Penn community to utilize when searching for appropriate childcare options. Tuition rates, registration information, tour schedules and curriculum design can be obtained by contacting the centers listed on the following sites.

Graduate Students: Family Center at Penn

A listing of schools and rankings: Schools

Penn Libraries: Local School Information

#### **Public, Private, and Independent Schools**

The links below will connect you with sites containing information on school systems in the Penn Medicine vicinity.



The School District of Philadelphia

The School District of Havertown Township

**Lower Merion School District** 

Radnor Township School District

Germantown Friends School

William Penn Charter School

Please contact dorothyl@pennmedicine.upenn.edu who can share a list of contacts of faculty and staff whose children attend schools on this list and who have kindly offered to provide feedback on their experiences.

# **TUITION AND TRAINING PROGRAMS**

#### **TUITION ASSISTANCE**

The University offers full-time faculty, regular full-time staff and limited service staff the opportunity to pursue knowledge and to advance their personal and professional development by providing tuition assistance for credit courses at the University of Pennsylvania.

The faculty/staff member is responsible for managing his/her tuition benefit in accordance with the policies and procedures found here.

#### LEARNING AND DEVELOPMENT

Take advantage of a wide variety of career-development and skills-improvement resources to advance yourself personally and professionally.

Many courses are free, and any listed costs are charged to the employee's department.

#### **On-Site Programs**

Enroll in a variety of courses delivered in a traditional classroom setting. Professional trainers will lead programs about career development, time management, critical thinking, and much more. Browse <u>Knowledge Link</u> to view upcoming courses and to register.

#### **Online Training**

Sign up for web-based courses that are delivered right to your workstation. Topics include technology training, writing skills, time management, and more. Browse <u>Knowledge Link</u> to view upcoming courses and to register.

#### **Customized Training**

Find out how our professional trainers can support the unique needs of your department or group through customized training. Call us at 215-898-3400 for more information.

#### **Career Resources**

Take advantage of <u>career development resources</u> to help you take your career to the next level. Enroll in professional development courses through <u>Knowledge Link</u> or connect with our <u>Career Coach</u>. Call us at 215-898-3400 for more information.

#### **Leadership Development**

Develop and enhance your leadership skills through multi-session, cohort-based training. You'll learn effective leadership tools, discover your strengths and weaknesses, and network with other Penn leaders. Call us at 215-898-3400 for more information.

# **CHILD & ELDER CARE**

Penn is committed to helping faculty and staff maintain a balance between work, personal goals, and family responsibilities. You can take advantage of a wealth of family-friendly programs to meet your everyday needs.

#### **Dependent Care for Children and Elders**

<u>Penn's Children's Center</u> provides child care support for children ages three months to five years. <u>Penn's Summer Programs for Kids</u> offer an array of summer activities for children and teens. <u>School Strike and Closing Guidance</u> provides resources to help parents in the event of a school strike or closing

<u>Snow Day Child Care</u> is available when Philadelphia public schools close due to inclement weather (pre-enrollment required).

<u>Worklife Resources</u> can help with a wide range of dependent care challenges, such as finding child care, school-age care, summer camp programs in your community, and/or elder care services to meet your family's needs and preferences.

#### **Starting or Growing Your Family**

<u>Adoption Assistance</u> helps ease the financial impact of bringing home a new child by providing reimbursement for up to \$5,000 in eligible adoption expenses.

Flexible Work Options offer creative solutions for balancing work and family demands.

Other Centers

<u>New Child Benefits</u> give you access to a wealth of resources when you bring home a new child. <u>Nursing Mothers Program</u> can help you make a smoother transition back to work when you're nursing your newborn.

#### **Child Care Centers Near Campus**

Affiliated Centers

Ailliated Celiters		Other Centers	
	Penn Children's Center	Bright Horizons	Petite Ecole Bilingue
	3160 Chestnut Street	1700 Benjamin Franklin Parkway	2133 Arch Street
	(215) 898-5268	(215) 981-5450	(215) 568-1158
	The Caring Center	Families First Center	St. Mary's Nursery School
	3010 Spring Garden Street	3939 Warren Street	3916 Locust Walk
	(215) 386-8245	(215) 382-2499	(215) 386-0321
	The Parent-Infant Center	Infant Friendship Center	St. Peter's School
	4205 Spruce Street	1001 South 45th Street	319 Lombard St
	(215) 222-5480	(215) 386-5097	(215) 925-3963
		Kindercare Learning Center	Tenth Presbyterian Church Preschool
		1700 Market Street	1701 Delancey Street
		(215) 563-9499	(215) 735-7688

# **CAREER OPPORTUNITIES FOR SPOUSE/PARTNER**

Moving with a spouse or partner who may be looking for employment in Philadelphia? The region offers a diverse array of opportunities and is home to the following company headquarters:

**AlliedBarton** [security]

Aramark [hospitality]

Blank Rome [law]

Brandywine Realty Trust [real estate]

Campbell Soup Company [food]

Comcast [telecommunications]

DuPont [chemicals]

Knoll [furniture]

Pepper Hamilton [law]

QVC Inc. [retail]

Sunoco [oil]

Toll Brothers [house construction]

Unisys [information technologies]

Urban Outfitters [apparel]

Vanguard [financial]































In addition to job search sites such as <u>Career Builder</u> and <u>LinkedIn</u>, opportunities can be found at:

Careers@Penn

City of Philadelphia Office of Human Resources

**Jefferson University** 

**Drexel University** 

**Temple University** 

## CAREER GUIDANCE

#### **JOB AND CAREER**

**Individualized Career Coaching** - Help with self-assessment, goal setting, resume writing, interviewing skills, etc. Contact Gale Gibbons <a href="mailto:gibbonsg@hr.upenn.edu">gibbonsg@hr.upenn.edu</a> or 898-1371 to set up an appointment.

**Staff Career Center** - Resources: books, videos, as well as computers and online career tools. 3624 Market Street, Suite 1A-South. <a href="http://www.hr.upenn.edu/learning/CareerCenter.aspx">http://www.hr.upenn.edu/learning/CareerCenter.aspx</a>

**Mentors@Penn** - You are matched with a Penn staff member and receive guidance and assistance on your professional life for 12 months.

http://www.hr.upenn.edu/learning/MentorsPenn.aspx

Computer Courses - Offered through Technology Training Services
(http://www.upenn.edu/computing/isc/training/), the Biomedical Library
(http://www.library.upenn.edu/biomed/) and the Library via Lynda.com
(http://www.upenn.edu/computing/lynda/) (note: you can only access Lynda.com from either the main or biomed library).

**Coursera** - An online education platform, to make Web-based courses available free and to improve teaching on campuses.

https://www.coursera.org/penn

**Tuition Benefits** - For self, dependent children, spouses/same-sex domestic partners. http://www.hr.upenn.edu/benefits/tuition/default.asp

**Retirement Counseling** - One-on-one counseling session with either a Vanguard or TIAA-CREF representative 204 Anatomy-Chemistry Bldg. Schedule your session via: <a href="http://www.meetvanguard.com">http://www.meetvanguard.com</a> or <a href="http://www.tiaa-cref.org/moc">http://www.tiaa-cref.org/moc</a>

Internal Applicant Provision - If you are looking for another job at Penn, as an internal candidate you are able to request the hiring officer's name from the HR recruiter so that you can contact the hiring officer directly. Email oforie@upenn.edu

# PERSONAL INTERESTS

#### THINGS TO DO AT PENN

Annenberg Center Live
University Museum
Morris Arboretum
Institute of Contemporary Art
Van Pelt Library
Penn Athletics

#### RECREATION

#### **Recreation Facilities**

...including aquatics, gyms, intermural sports, and personal training

http://www.upenn.edu/recreation/

Intramural Sports - Softball, Volleyball, Golf and Soccer leagues (Summer, spring, or fall) http://www.upenn.edu/recreation/sports/intramural.html

**Penn Running Club** - Weekly Group Runs, Training Tips, Cross Country & Track Workouts, Team Races, Clinics with Expert Guest Speakers, Social Events Discounts at The Sport Shop @ Penn <a href="http://www.upenn.edu/recreation/runner/club">http://www.upenn.edu/recreation/runner/club</a>

**Levy Tennis Pavilion** - What: Indoor & outdoor tennis courts Where: 3130 Walnut Street http://www.upenn.edu/athletics/levy/index.html

**Fitness Centers** - Recreation Access to the Hutchinson Gym PennFit Program PennRec Health Challenge Instructional Classes during Demo Week <a href="http://www.upenn.edu/recreation/">http://www.upenn.edu/recreation/</a>

**Dance Lessons** - Salsa, Ballroom, Argentine Tango and Swing lessons When: Often – check websites Web:

- UPtown Swing swing dance http://www.uptownswing.org/
- Penn Latin and Ballroom Dance http://www.dolphin.upenn.edu/ballroom/
- UPenn Argentine Tango Club <a href="http://www.dolphin.upenn.edu/tango/">http://www.dolphin.upenn.edu/tango/</a>

**Tae Kwon Do Club** - Several locations: check website Beginner classes are held on Wednesday. <a href="http://www.upenntkd.org/index2.html">http://www.upenntkd.org/index2.html</a>

**Penn Walking Club** - Free pedometer, on-line tracking of progress and weekly group walks. http://www.hr.upenn.edu/quality/wellness/walking.asp

**Local Movie Theater**: Rave Cinemas University City

# **PERSONAL INTERESTS**

#### **GROUPS AND CLUBS**

**Staff/Faculty Eco-Rep Program** - The Staff/Faculty Eco-Reps Program is a peer education program that provides the tools to improve the environmental sustainability of Penn offices and labs. <a href="http://www.upenn.edu/sustainability/eco-reps/staff">http://www.upenn.edu/sustainability/eco-reps/staff</a>

**University Club** – Buffet lunch, meeting rooms, free continental breakfast. (Yearly membership fee; faculty and staff new to the University can sign up for FREE 1st year membership.) <a href="http://www.business-services.upenn.edu/universityclub/">http://www.business-services.upenn.edu/universityclub/</a>

#### Pen and Pencil Club

http://writing.upenn.edu/wh/involved/groups/pennandpencil/

**Chess Club** - Houston Hall, 1st floor, East end Sundays 2pm-5pm & Wednesdays (Blitz Tournament) 8 pm http://www.dolphin.upenn.edu/chess/

Conversational Spanish Lessons - The lounge of La Casa (3601 Locust Walk in the Arch Building) Tuesday and Wednesday evenings for \*free\* from 6-7 pm http://www.vpul.upenn.edu/lacasa/latest\_news.html

**Penn Club** - Discount hotel rooms in NYC (yearly membership required) <a href="http://www.pennclub.org/">http://www.pennclub.org/</a>

**Penn Players** - For over 70 years, the Pennsylvania Players have been bringing theater to the University of Pennsylvania. <a href="http://www.dolphin.upenn.edu/players/Home.html">http://www.dolphin.upenn.edu/players/Home.html</a>

**Penn Pro Women** - Founded in 1948 Work to improve the status of women on campus and to provide assistance to women who have suffered gender discrimination. http://www.vpul.upenn.edu/pwc/prowomen/index.html

**Penn Women's Center** - A hub for all women's organizations on campus and a central locus for activity, advocacy and activism within the community <a href="http://www.vpul.upenn.edu/pwc/main.html">http://www.vpul.upenn.edu/pwc/main.html</a>

## **African American Resource Center**

http://www.upenn.edu/aarc/

**Lesbian Gay Bisexual Transgender Center** 

http://www.vpul.upenn.edu/lgbtc/

# PERSONAL INTERESTS

#### **EVENTS AND ATTRACTIONS**

**Archaeology and Anthropology** - Free Admission with Penn Card 3260 South Street (across from Franklin Field)

http://www.museum.upenn.edu/

**Institute of Contemporary Art** - Free Admission with Penn Card 118 S. 36th St. <a href="http://www.icaphila.org/">http://www.icaphila.org/</a>

**WXPN Free at Noon - Friday lunch concerts series** - Downstairs at World Café Live 3025 Walnut Street

http://xpn.org/wxpn-concerts-events-calendar/free-at-noon

**The Morris Arboretum** - Free admission with Penn card Off of Germantown Pike Weekdays:12pm - 8pm Weekends, 11am - 5pm

http://www.business-services.upenn.edu/arboretum/

**Department of Music** - Sponsors a wide range of professional and student performance activities in classical music, jazz and other musical traditions. Most performances are free. Concert Schedule: <a href="http://www.sas.upenn.edu/music/performance/schedule.html">http://www.sas.upenn.edu/music/performance/schedule.html</a>

**Arthur Ross Gallery** - Showcases seldom-seen treasures from the University's collections and other public and private collections.

http://www.upenn.edu/ARG/

**Architectural Archives of the University of Pennsylvania** - Preserves the works of more than 400 designers from the 18th century to the present. http://www.archives.upenn.edu/

Staff Appreciation Events - At the Palestra Men's & women's basketball, and wrestling

**Penn Relays** - Free admission (except the final) Where: Franklin Field When: Annually each Apri.l <a href="http://www.ThePennRelays.com">http://www.ThePennRelays.com</a>

**Penn Football** - Franklin Field (gate SM) Staff Member + 4 (all free) Highlight: Penn Family Day. Note: You may NOT leave the game and come back in.

http://www.hr.upenn.edu/quality/StaffRecognition/FamilyDay.aspx

# **HEALTH & WELLBEING**

Penn Medicine focuses on the health and wellbeing of faculty and staff through a number of wellness initiatives. For more information, please visit: http://www.upennwellness.com/faculty-staff.html



### Monthly Spotlight

Penn's HealthTrails Wellness Adventure



## Be in the Know Wellness Campaign

Enhance your health and earn cash incentives in the process!



## Nutrition & Weight Management

Learn more about nutrition and maintaining a healthy weight.



### Emotional Wellbeing

Build resilience and stress management skills.



# Fitness & Movement

Stay active and enhance your physical wellbeing.



### Preventative Care

Preventative care resources help you avoid illness and improve your health



#### Work-Life

Healthy ways to manage work, home, and other aspects of your life.



### Tobacco Cessation

Kicking the habit is easier with support.



## About Penn Healthy You

Learn how Human Resources Wellness team is helping build a culture of wellness at Penn.

#### QUALITY OF WORKLIFE

**Employee Assistance Program** - Staff, and their eligible family members, can receive confidential and free counseling services. <a href="http://www.hr.upenn.edu/quality/wellness/eap.asp">http://www.hr.upenn.edu/quality/wellness/eap.asp</a>

**Work/Life Benefit** - Free phone consultation and information on all dependent care issues such as: Finding quality child care/elder care, how to keep kids safe and healthy, dealing with special needs and College planning <a href="http://www.hr.upenn.edu/quality/default.asp">http://www.hr.upenn.edu/quality/default.asp</a>

**Snow Day Childcare** - is available for Penn faculty and staff when Philly schools close due to inclement weather, but Penn is open. You have to pre-register for this service, you cannot show up the day of. Not free. <a href="http://www.hr.upenn.edu/QUALITY/worklife/snowday.aspx">http://www.hr.upenn.edu/QUALITY/worklife/snowday.aspx</a>

**Health & Wellness and QOWL Workshops** - Free of charge. Topics such as: Home Safety Checklist for Your live-at-home Elder, Workplace Ergonomics, The Weekend Athlete <a href="http://www.hr.upenn.edu/quality/workshop.asp">http://www.hr.upenn.edu/quality/workshop.asp</a>

**Ergonomic consultation services** - Where: Your workstation <a href="http://www.ehrs.upenn.edu/programs/occupat/ergo/">http://www.ehrs.upenn.edu/programs/occupat/ergo/</a>

**Bio Pond** - The gardens are open year round to anyone who wants to visit. There is no charge to enter. Behind Anatomy/Chemistry and Richards Building <a href="http://www.bio.upenn.edu/facilities/greenhouse/biopond/">http://www.bio.upenn.edu/facilities/greenhouse/biopond/</a>

**University of Pennsylvania Health System** - Mention you work at Penn and you may be eligible for room upgrades, etc...

**Annual Flu Shot** - For a low fee staff can get their annual flu shot on campus. Look on HR website under Health and Wellness to schedule a time. Tip: Sign up early – slots fill fast! <a href="http://www.hr.upenn.edu/quality/wellness/FluShots.aspx">http://www.hr.upenn.edu/quality/wellness/FluShots.aspx</a>

**Penn's Backup Care Program** - Take advantage of our temporary in-home backup care services—seven days a week, day or night—to help you meet your family's needs while you work <a href="http://www.hr.upenn.edu/quality/WorkLife/BackupCare.aspx">http://www.hr.upenn.edu/quality/WorkLife/BackupCare.aspx</a>

**Take Our Daughters and Sons to Work Day** - An annual event that encourages, inspires and introduces youngsters to the workplace <a href="http://www.hr.upenn.edu/quality/TakeOurKidstoWork.aspx">http://www.hr.upenn.edu/quality/TakeOurKidstoWork.aspx</a>

**Penn's Quit Smoking Program** - Penn's Quit Smoking program offers a variety of resources to help you become—and stay—nicotine free.

http://www.hr.upenn.edu/quality/Wellness/quitsmoking.aspx

**Weight Watchers at Penn** - Losing weight may not be easy—but it just got more affordable! http://www.hr.upenn.edu/quality/Wellness/WeightWatchers.aspx#HowMuch

#### FINANCIAL PROGRAMS AND SERVICES

**Flexible Spending Accounts** - A great way to save money on known dependent care, elder care and health care expenses

http://www.hr.upenn.edu/benefits/pretax/default.asp

**Tax-Deferred Retirement Plan** - If you choose to make your own contributions to your account, the University will provide Matching contributions up to 5% of your base salary (subject to Internal Revenue Code limitations). <a href="http://www.hr.upenn.edu/benefits/retirement/tdr/contributions.asp">http://www.hr.upenn.edu/benefits/retirement/tdr/contributions.asp</a>

**Credit Card** - <u>Bank of America</u> offers Penn faculty and staff Platinum Plus Visa credit cards with a flexible rewards program. <a href="http://www.upenn.edu/highlights/faculty\_deals.php">http://www.upenn.edu/highlights/faculty\_deals.php</a>

**Enhanced Forgivable Loan** - Eligible faculty and staff interested in living and/or currently residing in the West Philadelphia community can borrow up to \$7,500 (with no interest and no monthly payments) for use towards home improvements including energy audits or retrofit. http://cms.business-services.upenn.edu/homeownership/enhanced-forgivable-loan.html

**Closing Cost Reduction Program** - The Closing Cost Reduction Program (CCRP) offers mortgage financing options with discounted closing costs (.25% of mortgaged amount) to the University Community for the purchase and refinancing of homes.

http://cms.business-services.upenn.edu/homeownership/closing-cost-reduction-program.html

**Credit Union** - Vacation and Holiday Club accounts, Discounts for New & Used Cars, Free \$1000 Accidental Death & Dismemberment Insurance <a href="http://www.uofpfcu.com/default.htm">http://www.uofpfcu.com/default.htm</a>

**Banking** - PNC WorkPlace Banking offers Penn faculty and staff a complete set of money management tools with exclusive features, benefits and rewards. Call or email Debra McAnney today 215-585-7207 or debra.mcanney@pnc.com

https://www.pnc.com/webapp/unsec/Blank.do?siteArea=/pnccorp/pnc/home/personal/student+banking/university-of-pennsylvania

**Penn Savers** - Pennsavers is a weekly email offering half-price tickets and special discounts for cultural events around the region. <a href="http://www.hr.upenn.edu/Programs/Pennsavers.aspx">http://www.hr.upenn.edu/Programs/Pennsavers.aspx</a>

#### **EMPLOYEE DISCOUNTS**

**Computers** - The Penn community receives an academic discount at the Computer Connection. http://www.business-services.upenn.edu/computerstore/

**Cell Phone Service** - Cingular Wireless, Nextel, and Verizon Wireless offer discounts on cellular service plans and phones. http://www.upenn.edu/computing/voice/cellular/

#### Cars -

Zipcar - get an annual membership rate of \$25 vs \$60 ( for occasional driving plan). Also the one time application fee is waived <a href="http://www.zipcar.com/penn">http://www.zipcar.com/penn</a>

You can get discounts on new and used cars by joining Penn's credit union <a href="http://www.uofpfcu.com/default.htm">http://www.uofpfcu.com/default.htm</a>, which requires only a \$5 minimum deposit. You are then able to take advantage of the free MVCP [<a href="http://www.mvcp.com/home.php">http://www.mvcp.com/home.php</a>] service available to credit union members. NOTE: the people working at the Credit Union aren't always aware of this benefit, but the brochures are in the credit union and SOM staff members have successfully taken advantage of this.

Ford and General Motors offer discounts on new vehicles to Penn faculty and staff. http://www.hr.upenn.edu/programs/cardiscounts.asp

Annenberg Center for the Performing Arts - Discounted Tickets (limited) <a href="http://www.pennpresents.org/">http://www.pennpresents.org/</a>

**Global Fit** - Penn faculty and staff and their families qualify for discounted rates at participating health clubs.

http://www.hr.upenn.edu/quality/wellness/globalfit.asp

**Free Movie Rentals** - You are allowed to borrow up to 4 movies at a time for 7 days each Van Pelt Library Tip: Browse the online catalog before you go <a href="http://www.library.upenn.edu/catalogs/vcat/">http://www.library.upenn.edu/catalogs/vcat/</a>

**Ice Rink at Class of 1923 Arena** - Discount of \$1 off public skate admission price. 3130 Market http://www.business-services.upenn.edu/icerink/index.html

**Compass Program (SEPTA)** - <u>10% discount on Transpasses and Trailpasses</u> (on top of the first \$240 being pre-tax)

In addition, **Septa Pass Perks** – a new program (With a weekly or monthly SEPTA Pass only) offers discounts and other perks in and around Philadelphia. <a href="http://www.septapassperks.org/">http://www.septapassperks.org/</a>

**Personal Purchase Program** - Faculty and staff can take advantage of personal purchase programs offered by Penn preferred contract suppliers. Including: Car sharing, computer and office products. <a href="http://www.purchasing.upenn.edu/buytools/personal.php">http://www.purchasing.upenn.edu/buytools/personal.php</a>

**YouDecide** at Penn - <u>YouDecide</u> is a convenient portal offering Penn faculty and staff access to hundreds of discounts from local and national providers on goods and services. Providers include arts and cultural organizations, florists, apparel, entertainment, insurance products, home improvement, and many others. Faculty and staff are encouraged to <u>visit YouDecide often</u> to browse through the latest selections. **Your PennKey and password are required for access**.

**Six Flag Theme Park Discounts** - Enjoy extra savings of up to 50% off the regular price of tickets at three local Six Flags theme parks! As a Penn faculty or staff member, you're eligible to buy discounted tickets for you and your family to Six Flags Great Adventure, Wild Safari and Hurricane Harbor. Learn More

**Philadelphia Museum of Art Discounted Membership** - Penn faculty and staff can purchase a discounted membership to the Philadelphia Museum of Art. As a member, you'll enjoy free admission year-round, and much more. <u>Learn More</u>

**Consumer Reports** - You can search for it in the FindIt Box at the top of any library home page or directly here:

http://hdl.library.upenn.edu/1017/1728

**Library PressDisplay** - This is full text access to newspapers around the world (think pdfs of newspapers), including The Philadelphia Inquirer and the Philadelphia Daily News. <a href="http://hdl.library.upenn.edu/1017/21994">http://hdl.library.upenn.edu/1017/21994</a>

#### Penn Club of New York

Penn faculty and staff are eligible to join <u>The Penn Club</u>, a 5-star private club that provides access to 150+ reciprocal private clubs worldwide (including Philadelphia) and a clubhouse in Manhattan. Staff rates are discounted compared to alumni rates.

#### Ryan Hospital at Penn Vet

The <u>Ryan Hospital at Penn Vet</u> offers all Penn faculty and staff a 20% discount off hospital services and substantial discounts through the Ryan Hospital's Primary Care Service. They also offer a drop-off service for pets to minimize work-day interruptions. <u>Lean more</u> about the Ryan Hospital's clinical services or make an appointment.

#### **Shipping**

Amazon@Penn offers a convenient and secure location for faculty and staff to pick up and return Amazon orders. Visit <a href="mailto:penn.amazon.com">penn.amazon.com</a> to activate your Penn account.

PersonalShip is a service that provides members of the Penn community the opportunity to benefit from the University's discounted rates to send packages via express mail. To begin saving on your shipments, visit www.upenn.edu/personalship.

#### **YMCA**

Philadelphia Freedom Valley YMCA and Regional Y Alliances offer a 10% monthly membership discount to all Penn employees with valid PennCards. There is no joiner fee for new Penn employee memberships. To receive the discount on a new membership, visit any YMCA location listed here and present your PennCard. Existing members can sign up for a discount at their home branch.

#### **EVENTS AND ATTRACTIONS**

#### **Tickets to Penn Athletic Contests**

The Penn Athletics ticket office offers special deals to faculty and staff who cheer for the Red & Blue.

#### **Penn Cultural Attractions**

Penn faculty and staff enjoy free admission (with PennCard) to the <u>Penn Museum</u>, the <u>Morris Arboretum</u>, and the <u>Institute of Contemporary Art</u>, as well as discounted tickets at <u>Annenberg Center Live</u>.

# **CITY RESOURCES**

The City of Philadelphia offers its residents a wealth of municipal resources ranging from low-cost legal services to social community events. The list below is only a snapshot of the organizations that can support your off-campus living experience.

#### **Legal Resources**

For information on tenant advocacy groups and court procedures, please visit the <u>Legal Resources</u> page under Tenant/Landlord Relationship.

#### **University City District**

University City District is a partnership of world-renowned anchor institutions, small businesses and residents that creates opportunity, improves economic vitality and quality of life in the University City neighborhood of West Philadelphia. This organization strives to invest in world-class public spaces, address crime and public safety, bring life to commercial corridors, connect low-income residents to careers and promote job growth and innovation.

3940-42 Chestnut Street Philadelphia, PA 19104 215-243-0555 ucd@universitycity.org universitycity.org

#### Center City District/Central Philadelphia Development Corporation

The CCD and CPDC share a mission to enhance the vitality of the Center City neighborhood as a thriving downtown and a great place to live, work or have fun. These organizations promote social engagement opportunities, develop resources for business entrepreneurs and are committed to making Center City a safe, clean and beautiful neighborhood to work, shop, dine and play.

Public Ledger Building 660 Chestnut Street Philadelphia, PA 19106 215-440-5500 info@centercityphila.org www.centercityphila.org

### **Department of Licenses and Inspections**

The City of Philadelphia has set minimum health, safety and maintenance standards for houses and apartments. Keeping the housing in our city up to the standards involves a partnership between tenant, landlord and the city. The Department of Licenses and Inspections strives to be the nation's leading code enforcement agency by exercising the highest level of integrity in its interpretation and application of the city's building, maintenance and safety codes. To provide the best customer service and operations systems possible, the Department of Licenses and Inspections has several divisions that govern code and regulation enforcement, residential and commercial licensing, permits and certificates, zoning and appeals.

# **CITY RESOURCES** (continued)

Municipal Services Building 1401 John F. Kennedy Boulevard Philadelphia, PA 19102 215-686-2463 www.phila.gov/li

#### Licensing

Anyone who offers a dwelling unit or rooming unit for rent must obtain proper licenses from the Department of Licenses and Inspections. There are three categories of such licenses that the department issues and each has somewhat different requirements: Residential Rental, Multiple-Family Dwelling and Rooming House.

The owner of any rental dwelling unit or rooming unit cannot legally collect rent without having the required licenses. An owner cannot proceed with an eviction without the proper licensing.

#### **Residential Licenses**

A Residential Rental License is required of any person who offers a one-family dwelling, two-family dwelling (duplex) or a rooming unit in either of these, for rent.

- Owners who rent out a single family dwelling must have a Residential Rental License, a Business Privilege License and a Business Tax Number.
- Owners of two-family dwellings must have a Residential Rental License, a Business Privilege License, Business Tax Number and Zoning approval, even if the owner occupies one of the units.
- Only one Business Privilege License and one Business Tax Number is required, no matter how many rental properties a person has. The Business Privilege License fee is a one time fee.
- Each time a dwelling unit is rented to a new tenant, the owner must give the tenant a written statement certifying that the rental unit is licensed, and listing the license number.

### **Multiple-Family Dwelling Licenses**

A Multiple-Family Dwelling License is required of any person who operates a multiple-family dwelling (three or more dwelling units), whether rental, cooperative or condominium.

- Owners of multiple-family dwellings must have a Multiple-Family Dwelling License, a Business Privilege License, a Business Tax Number and Zoning approval.
- Only one Business Privilege license and one Business Tax Number is required of one person, no matter how many properties a person has. The Business Privilege License fee is a one-time fee.
- Each time a dwelling unit is rented to a new tenant, the owner must give the tenant a written statement certifying that the rental unit is licensed, and listing the license number.
- The owner of a multiple-family dwelling is required to name a managing agent over the age of eighteen years to receive service of notices, orders of summonses issued by the Department of Licenses and Inspections.

# **CITY RESOURCES** (continued)

The managing agent is required to have a residence or a regularly attended business office within the City of Philadelphia. If the owner meets these qualifications, he or she may be designated the managing agent.

#### **Rooming House Licenses**

A Rooming House License is required of any person who operates a rooming house, dormitory or hotel.

- Owners of rooming houses, dormitories and hotels must have a Rooming House License, a Business Privilege License, a Business Tax Number and Zoning approval.
- Only one Business Privilege License and one Business Tax Number is requested of one person, no matter how many rental properties a person has. The Business Privilege License fee is a one time fee.
- Each time a rooming unit is rented to a new tenant, the owner must give the tenant a written statement certifying that the rental unit is licensed, and listing the license number.
- The owner of a rooming house, dormitory or hotel is required to name a managing agent over the age of eighteen years to receive service of notices, orders or summonses issued by the Department of Licenses and inspections.

The managing agent is required to have a residence or a regularly attended business office within the City of Philadelphia. If the owner meets these qualifications, he or she may be designated the managing agent.

# **USEFUL SITES AND GROUPS**

Websites - how to access email and calendar from any browser, locate people, change your password and contact information, and more.

Information and Technology- everything you need to know about getting your computing system set up, accessing hospital systems from a School computer, web conferences, and support for technology problems and questions.

Where Do I Find...? - how to find people, tools and information around the School and University.

Check out daily events, symposia, seminars, etc. at our School-wide calendar

#### **Questions?**

If you have any questions, contact the psom-evdcso@pennmedicine.upenn.edu.

Additional information compiled in this document can found at:

**Penn Human Resources** 

**Penn Off-Campus Services** 

PennTEM - Travel and Expense Management

**Penn Transit Services** 

