**OUR IMPACT**

**OUR REACH**

**657 Veterans & Family Members Served** in 20+ counties across PA, DE, and NJ

**ABOUT OUR CARE**

- No cost - regardless of insurance or ability to pay
- Flexible Schedule - early morning/evening appointments
- Evidence-based - proven, best practices available
- No long waits - can be scheduled within 1 week
- Telehealth options - care accessibly virtually anywhere

**THE STEVEN A. COHEN MILITARY FAMILY CLINIC AT PENN MEDICINE** is part of the Cohen Veterans Network, a national not-for-profit created to improve access to mental health services for veterans and military families.

**OUR CLIENTS**

**THE ENTIRE MILITARY FAMILY**

- 37% Veterans
- 63% Family Members

**DISCHARGE STATUS**

- 78% Honorable
- 9% Current Guard/Reserve
- 5% Other Than Honorable
- 8% General

**PRIMARY PRESENTING CONCERNS**

- PTSD (34%)
- Depression (22%)
- Family & Relationship (18%)
- Anxiety (15%)
- Other (13%)
- Adjustment & Reintegration (11%)
- Bipolar / Other Mood (5%)
- Substance Use (4%)
- TBI (2%)

**CLIENT FEEDBACK**

Summary of Post-Treatment Client Satisfaction Surveys

**OVERALL EXPERIENCE**

- Strongly Agree: 18%
- Agree: 19%
- Disagree: 10%
- Strongly Disagree: 78%

**ELIMINATING WAITS**

- 95% of clients report getting a first appointment as soon as they wanted it

**CHANGE AFTER SERVICES**

"My experience at the clinic was truly a life changing event. I feel that I'm at a much better place in life, mentally, emotionally, professionally... You're not alone, people truly want to help you."