



Penn Medicine
At Home

PENN HOME PALLIATIVE CARE

Eligibility Information

In order to receive home health services, patients must need care only on a part-time basis. Many insurances will not pay for home health staff to stay with patients for an extended period of time. Home health visits are provided for the length of time it takes to stabilize and instruct the patient or caregiver in the specific treatments and medications ordered by their doctor.

To receive Penn Home Palliative Care, you must live in Philadelphia, Chester, Delaware, Bucks, or Montgomery County. You also must be homebound. Medicare, Medicaid, and certain insurances can be used to pay.

CONTACT US

If you have questions, or if you would like to inquire about services, please call Penn Home Palliative Care **866.888.8598** or visit **PennMedicine.org/AtHome**.



JOINT COMMISSION ACCREDITED

Pennsylvania Board of Pharmacy Licensed. Accepts most major insurance providers, including Medicare.

CONTINUING YOUR CARE
in the comfort and convenience
of your home

You have the right to medical and nursing services without discrimination based upon age, sex, race, color, ethnicity, religion, gender, disability, ancestry, national origin, marital status, familial status, genetic information, gender identity or expression, sexual orientation, culture, language, socioeconomic status, domestic or sexual violence victim status, source of income, or source of payment.



Penn Medicine

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PennMedicine.org/AtHome

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Penn Home Palliative Care

Our team works with each patient's doctor to provide an extra layer of support. This palliative care program is for patients seeking treatment for a serious illness in the comfort of their home. The focus is to relieve the pain and stress of an illness and to offer support to family and caregivers.

EXCEPTIONAL HOME CARE

Penn Home Palliative Care services are for adult patients who are in need of care in the home as determined by their doctor. We offer specialized services such as:

- Pain management
- Help with nausea, fatigue, shortness of breath, and anxiety
- Help with understanding your medications
- Physical and occupational therapy to maximize quality of life
- After-hours emergency support via telephone or nurse visit
- Assistance in completing an advance directive or living will
- Support for family and caregivers
- Telemedicine

ABOUT THE TEAM

Our team includes:

- **Registered Nurses** visit the patient at home. Their goal is to make the patient as comfortable as possible through expert nursing care and coordination with the patient's physician.
- **Home Health Aides** help with personal care, feeding, bathing, dressing, and changing linens.
- **Social Workers** provide support for daily needs, such as meal delivery, emotional support and community support.
- **Physical, Occupational, Speech, and Language Therapists** help the patient stay as independent as possible through exercises and training.
- **Nurse Practitioners** help address complex issues such as symptom management.

Support for the Entire Family

Penn Home Palliative Care also supports the patient's family and caregivers. Advanced illness can affect more than the patient, and we can help families participate in care through education, advice, and support.

Comprehensive Care and Personalized Service

Penn Home Palliative Care is a part of Penn Medicine at Home, a collection of programs that work together to provide effective and personalized care for patients in their home. Services aim to provide personalized care across the entire continuum, including infusion therapy.