iLab Introduction

New User Registration

Perelman School of Medicine
Use this link to access iLab:

https://med-upenn.corefacilities.org/landing/264

Additional Links

Penn Medicine’s iLab website: https://www.med.upenn.edu/pmacs/iLab.html

iLab support email: ilab-support@agilent.com

Penn iLab support email: iLab.Support@pennmedicine.upenn.edu
To register as a new user, please click the “Sign-up” button and follow the directions.
PENN USERS:

IMPORTANT STEPS FOR REGISTERING AS A NEW USER

1. iLab will ask which PI’s lab you belong to.
2. You must have funds assigned to request services.
3. Ask your PI or BA to assign accounts to you in CAMS before using iLab.

1. CAMS account assignments are copied into iLab overnight.
To sign into the iLab system, please use your UPenn credentials.

UPenn credentials are your Penn Key name and password.
In your iLab home page, press the ‘menu’ icon on the top left to navigate to a core.

Click the “Core Facilities” link for a list of Penn cores.

Click a listed core to enter their site and request services.

Click ‘Cores at Partner Institutions’ to see CHOP cores.
If you are unable to access iLab:

- Make sure you are a registered user of the iLab system
- Please send an e-mail to ilab-support@agilent.com describing your issue. The iLab support staff responds quickly to tickets.
- iLab can help with funding source issues AFTER your BA has added you to funding sources in CAMS.
iLab documentation: https://help.ilab.agilent.com/37179-using-a-core/264646-using-a-core-overview

Screen by screen help, and a direct link to iLab support