

Nursing Professional Development

# Testing Sites – Radnor & West Philadelphia

Clinical Practices of the University of Pennsylvania – Nurses & Medical Assistants

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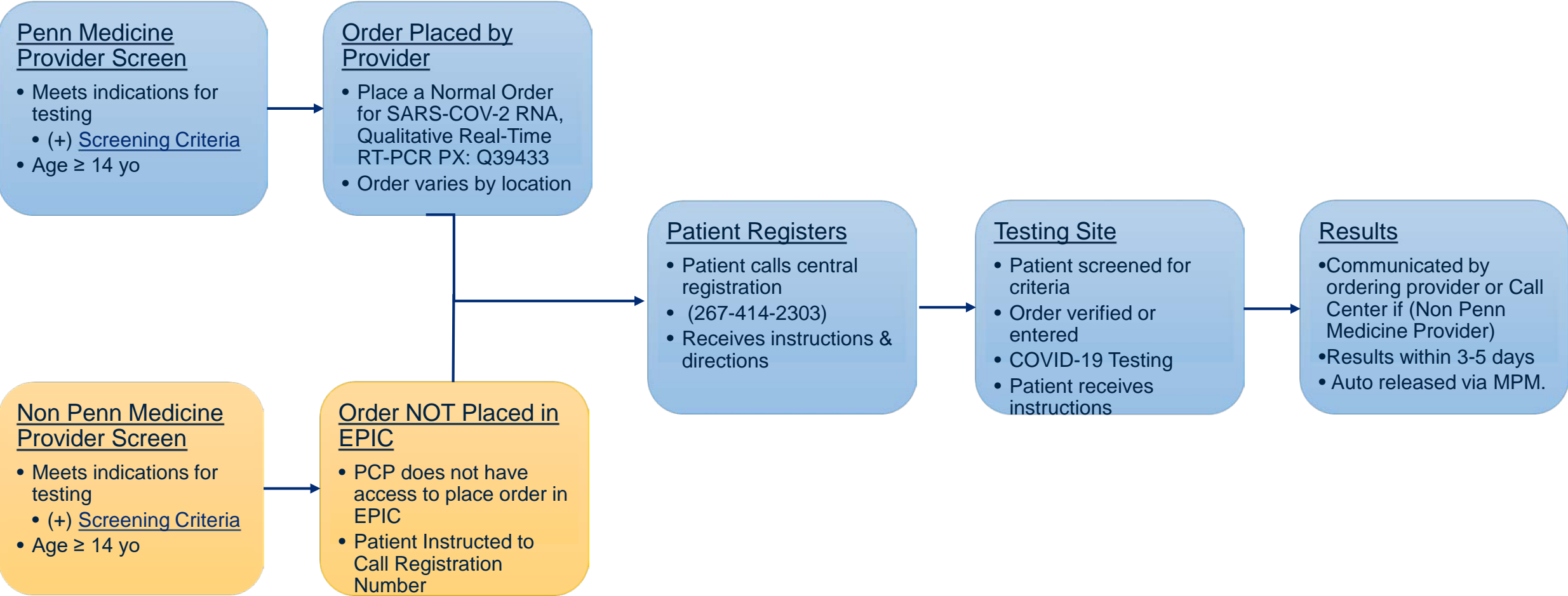


# Materials to Review Prior to Testing Site Arrival

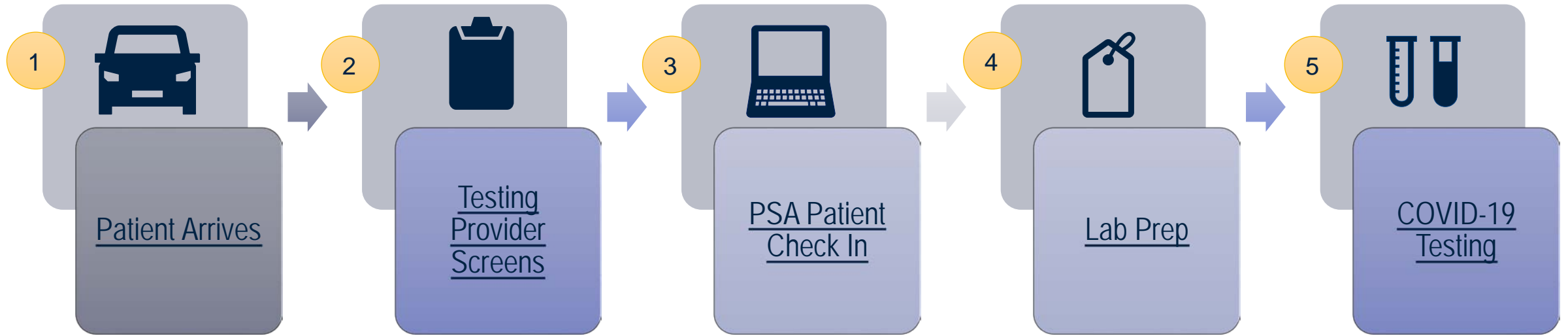
Hyperlinks Will Open in Presentation Mode – In Menu Above Click “Slide Show” Click “From Current Slide”

- ▶ [CPUP Donning & Doffing Guide](#)
- ▶ [CPUP PPEople](#)
- ▶ [CPUP Anterior Nares Specimen Collection](#)
  
- ▶ Medical Assistants & CSA reporting to the testing sites to perform Anterior Nares COVID 19 Specimen Collection must also complete Knowledge Link Assignment - *Medical Assistant COVID 19 Testing Education & Training Program – CPUP*

# COVID-19 Testing Site Overall Process



# Patient Throughput @ COVID-19 Testing Site



# Provider Screens (to Car with Medical Assistant)

## ► Provider Role

- Patient instructed to keep car window up
- Screens for COVID-19 Testing Criteria
- Asks if Penn Employee★

## ► Medical Assistant Role

- Asks patient to place driver's license up to car window
- Completes Lab Requisition form (if not Penn employee)
  - Name
  - Current Address
  - Make & Color of Car



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DIVISION OF LABORATORY MEDICINE  
Irving Nachamkin, DrPH, MPH  
Laboratory Director

Patient Name: \_\_\_\_\_  
Patient Address: \_\_\_\_\_  
Contact Number: \_\_\_\_\_  
Patient DOB: \_\_\_\_\_  
Patient MRN: \_\_\_\_\_  
Requesting Provider: \_\_\_\_\_

Date and Time Collected (required by law)	Name of Collector (required by law)	PLACE LABEL HERE
Date: _____	Name: (print) _____	
Time: _____		

**SARS-CoV-2 (COVID-19)**

**Remote Site Testing Requisition**

COVID-19  
Collect 1 NP Swab in Viral Transport Media

For Laboratory Use Only:  
 ARUP     QUEST     LABCORP

★ Employee will need “Blue” Ticket – Occupational Medicine Form (instead of this form).

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## PSA Patient Check In

- ▶ Medical Assistant hands PSA lab requisition form or blue ticket
- ▶ PSA checks patient in
  - *Additional address verification may need to occur if there is a discrepancy between patient reported & EPIC*
- ▶ Prints Patient Labels
  - 2 Labels if SARS-CoV-2 Order in Epic
  - 3 Labels if Testing Site Provider needs to Order or Patient is Penn Employee (Blue Ticket)

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## Lab Prep

- ▶ Collects Patient Labels from PSA
- ▶ With RN
  - Name & Address checked & verified against Patient Label & Lab Requisition
- ▶ Labels Specimen Tube & Requisition placed in Bag



# COVID-19 Testing

- ▶ RN & Medical Assistant to Car to Collect Anterior Nares Swab
- ▶ RN (or MA) instructs patient to:
  - Place car in park
  - Remove foot from brake
  - Place head back against seat
- ▶ RN or MA performs anterior nares swab according to protocol
- ▶ Specimen handed to Medical Assistant, placed into specimen bag
- ▶ RN or MA instructs patient
  - Results reported in 3 – 5 days
- ▶ RN & Medical Assistant place specimen in collection container
- ▶ Remove gloves & performs hand hygiene

# Vital Signs Evaluation Tent (VET) @ Radnor

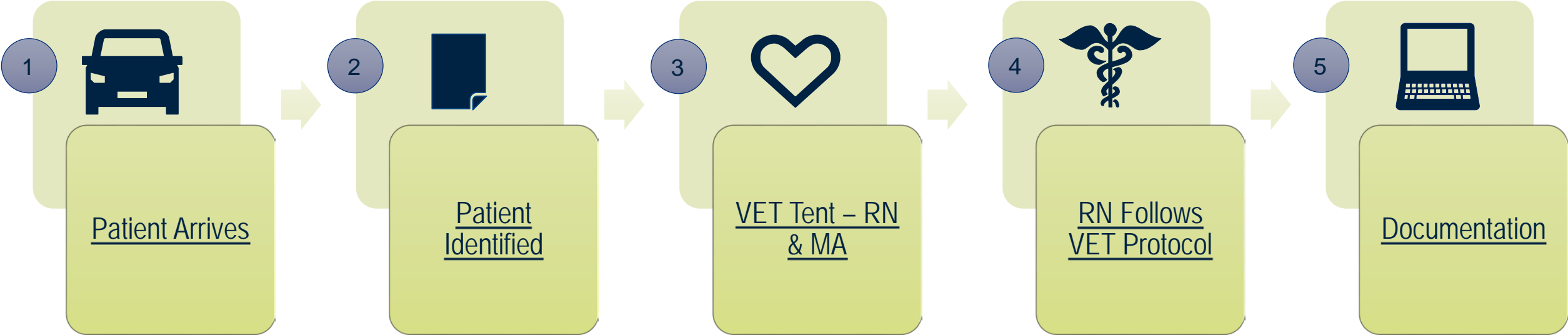




# Prior to VET Arrival

- Patient's Provider
  - Sends Telephone Encounter to COVID VET Scheduling Pool
- VET PSA
  - Calls Patient to Schedule VET time
    - May also schedule COVID-19 Testing at that same time if ordered/needed
  - Provides Instructions
  - Completes form(s)
    - White Form = Vital Sign Check Only
    - Blue Form = Lab Requisition if Needs COVID-19 Testing as well

# Patient Throughput at Testing Site For Vital Signs Evaluation Tent (VET) @ Radnor



## Patient Identified

- ▶ Medical Assistant takes White Form to Car
  - Verifies Information Documented by PSA
- ▶ Places Post-it on Windshield to Identify Patient Care
  - Yellow Post-it = Vitals only
  - Colored Post it = Vitals & COVID-19 Testing



## VET Assessment Form

Radnor COVID-19 Vitals Evaluation Tent Assessment

Patient Name: \_\_\_\_\_

MRN: \_\_\_\_\_

DOB: \_\_\_\_\_

Referring Provider: \_\_\_\_\_

Make/Color of car: \_\_\_\_\_

PSA Completes Prior to Patient Arrival.

Vital Signs

Resting pO<sub>2</sub>: \_\_\_\_\_

Resting HR: \_\_\_\_\_

Exertional pO<sub>2</sub>: \_\_\_\_\_

Exertional HR: \_\_\_\_\_

Respiratory distress: none    mild    moderate    severe

Referred to:            Home with PCP follow up            Emergency Room

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## VET Tent – RN & Medical Assistant to Car

- ▶ RN takes HR & pO<sub>2</sub> while patient seated in car
  - Medical Assistant Scribes
  - Refers to Protocol – if pO<sub>2</sub> ≥ 93% RN will check exertional pO<sub>2</sub>
    - Patient steps out of car to complete 1 minute of continuous brisk walking

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## RN Follows VET Protocol

- ▶ Based on Protocol, Patient Instructed to:
  - Follow Up with PCP or
  - Refer to ED

Radnor COVID-19 Vitals Evaluation Tent Assessment

Patient Name: \_\_\_\_\_

MRN: \_\_\_\_\_

DOB: \_\_\_\_\_

Referring Provider: \_\_\_\_\_

Make/Color of car: \_\_\_\_\_

Vital Signs

Resting pO<sub>2</sub>: \_\_\_\_\_

Resting HR: \_\_\_\_\_

Exertional pO<sub>2</sub>: \_\_\_\_\_

Exertional HR: \_\_\_\_\_

Respiratory distress: none    mild    moderate    severe

Referred to:            Home with PCP follow up            Emergency Room

Medical Assistant Scribes  
for Nurse.

# Documentation

- ▶ Documents Telephone Encounter in EPIC
  - Smartphrase “.COVIDVET”
  - COVID-19 Screening & Care Coordination as Reason for Call
- ▶ Routes Telephone Encounter Back to Referring Physician

### My Note

Sensitive  Tag

Service:  Date of Service: 4/13/2020 12:48 PM

Cosign Required

★ B abc ↻ ? + Insert SmartText ↵ ⇨ ⇩ ↺ ↻

This patient presented to the Radnor COVID-19 Vital Signs Evaluation Tent (VET)  
Vital signs were all measured on room air.  
Resting Pulse ox: \*\*\* %  
Resting heart rate: \*\*\* BPM  
Exertional pulse ox: \*\*\* %  
Exertional heart rate: \*\*\* BPM  
Clinically, the patient appeared to be in {nomildmodsev:116081} respiratory distress  
Based on the above data, the patient was advised to {vet1:116082}.

Please consider enrolling your patient in COVID Watch.  
If you continue to have clinical concern, you may also re-refer your patient to the VET.

