

COVID-19 ED-Facilitated Discharge Programs

LOWER SEVERITY

HIGHER SEVERITY

COVID WATCH

Support Care Team as needed

COVID PULSE

Support Care Team as needed

PENN MEDICINE AT HOME

After communicating with care team to confirm referral to PMAH:

- ☐ Verbally consent and [Place referral to PMAH](#); Comment "ED patient COVID confirmed or suspected"
- ☐ Double check that the patient is only enrolled in a single COVID Discharge Program
- ☐ If patient does not have a device, comment "Needs equipment"
- ☐ If possible, support patients using their own device to download the HRS app ([instructions](#))
- ☐ Retrieve pulse ox, ensuring batteries are installed, and [provide education](#)
- ☐ Coordinate with PMAH on-call MD as needed (484-431-9032)

CM/SW CHECKLIST

COVID Watch / Pulse Teaching Points:

- ☐ Instruct patient that they will receive text messages twice a day and they are to respond with how they are feeling (Watch) or their amb. SpO2 (Pulse)
- ☐ At any time patients can text in "WORSE" to escalate their care to a clinician

Pulse Ox Teaching Points:

- ☐ Instruct patient to walk in place or around the house for 1 minute before measuring their SpO2
- ☐ Instruct patient to only perform amb. pulse ox if they feel safe to do so; otherwise, take pulse ox while seated
- ☐ Instruct patient not to wear nail polish