

# How do I enroll a patient into a COVID Watch or Pulse program in the Emergency Department?

1. After **confirming the patient's eligibility** and **consent**, from patient chart, click **"More."**
2. Click **"Way to Health Link"**.  
*Way to Health will show up as an embed.*
3. If this is the first time accessing, click **"Get Read Only Access"**  
*You do **not** need to login*  
*This step is only required one time*

Get Read Only Access

4. **Identify** correct program, and click **"Enroll"**

COVID Watch

COVID Pulse

Pregnancy Watch

Enroll

Enroll

Enroll

5. **\*Verify\*** the patient's mobile phone number to receive texts. Update if needed.  
**Note:** This pulls in the number from PennChart. Updating here does NOT update PennChart.

6. **Verify** patient's preferred language. If Spanish, select from the dropdown.

7. Click **"Enroll"** again

Enroll

## FINAL STEP

Once **"Enroll"** is clicked, **CRC/SW (if unavailable, RN)** ensures patient receives initial text within 1-2 min. **PATIENT** responds **Y** via text before discharge. **PROVIDER** checks off appropriate discharge follow up via **COVID PUI Discharge Smarset**.

- Follow Up
- Follow Up
- ☐ COVID Watch
- ☐ COVID Pulse



Follow up with COVID-19 WATCH, a symptom monitoring system that checks in with you twice a day via SMS texts. Please still follow up closely with your regular doctor regarding your health concerns. in

Why: You will receive SMS texts twice a day that check-in on you to see how you are feeling over the next 21 days. If you start to feel worse between check-ins, you can text in "WORSE" and a Penn Medicine clinician will aim to call you back within an hour.

Contact: Please answer ALL of the text messages. Please call your regular doctor and let them know about your ER visit. If you have trouble reaching them and/or have additional COVID-19 related questions, call our hotline at 833-983-1350 for further assistance.