

COVID-19 ED-Facilitated Discharge Programs

LOWER SEVERITY

HIGHER SEVERITY 

COVID WATCH

COVID PULSE

PENN MEDICINE AT HOME

CM/SW CHECKLIST

After communicating with care team to confirm most appropriate program:

- ☐ Confirm patient mobile number and ability to text
- ☐ Verbally consent and enroll patient [via PennChart](#)
- ☐ Double check that the patient is only enrolled in a single COVID Discharge Program
- ☐ Verify patient received and replied to enrollment text
- ☐ Communicate enrollment to care team
- ☐ Provide education on texting program

After communicating with care team to confirm most appropriate program:

- ☐ Confirm patient mobile number and ability to text
- ☐ Verbally consent and enroll patient [via PennChart](#); enter SpO2, as captured by RN
- ☐ Double check that the patient is only enrolled in a single COVID Discharge Program
- ☐ Verify patient received and replied to enrollment text
- ☐ Communicate enrollment to care team
- ☐ Provide education on texting program
- ☐ Retrieve pulse ox, ensuring batteries are installed, and [provide education](#)

After communicating with care team to confirm most appropriate program:

- ☐ Verbally consent and [Place referral to PMAH](#); Comment "ED patient COVID confirmed or suspected"
- ☐ Double check that the patient is only enrolled in a single COVID Discharge Program
- ☐ If patient does not have a device, comment "Needs equipment"
- ☐ If BYOD: Verify patient ability to use HRS app; [support patient in download and proper use](#)
- ☐ Retrieve pulse ox, ensuring batteries are installed, and [provide education](#)
- ☐ MD handoff to PMAH as needed

Important

- ☐ Update the [Pulse Ox Tracker](#) with the latest count