

COVID-19 ED-Facilitated Discharge Programs

LOWER SEVERITY HIGHER SEVERITY

COVID WATCH

- ☐ Take amb. SpO2 and document via vitals flow sheet
- Communicate with care team to confirm most appropriate program

After Provider enrolls patient

- Verify patient received and replied to enrollment text
- Provide education on texting program
- Communicate enrollment to care team

COVID PULSE

- ☐ Take amb. SpO2 and document via vitals flow sheet
- Communicate with care team to confirm most appropriate program

After Provider enrolls patient

- Verify patient received and replied to enrollment text
- Communicate enrollment to provider
- Retrieve pulse ox and <u>provide</u>
 education on pulse ox and
 texting program
- Update the <u>Pulse Ox Tracker</u> with the latest count

PENN MEDICINE AT HOME

- ☐ Take amb. SpO2 and document via vitals flow sheet
- Communicate with care team to confirm most appropriate program

After Provider enrolls patient

- Retrieve pulse ox and <u>provide</u> education
- ☐ Update the Pulse Ox Tracker with the latest count

COVID Watch / Pulse Teaching Points:

- ☐ Instruct patient that they will receive text messages twice a day and they are to respond with how they are feeling (Watch) or their amb. SpO2 (Pulse)
- At any time patients can text in "WORSE" to escalate their care to a clinician

Pulse Ox Teaching Points:

- Instruct patient to walk in place or around the house for 1 minute before measuring their SpO2
- Instruct patient to only perform amb. pulse ox if they feel safe to do so; otherwise, take pulse ox while seated
- ☐ Instruct patient not to wear nail polish