

APPLICATION INSTRUCTIONS FOR AFFORDABLE INTERNET SERVICE

In response to COVID-19, visitation to the hospital is restricted. We want to help you connect with your loved one in the hospital and their medical team by using videoconferencing when possible. In response to COVID-19, Comcast Internet Essentials is offering affordable internet to eligible households.

Please note, this is not a Penn Medicine product or program. Please direct any questions or support needs to Comcast.

You may qualify for reduced price* high-speed internet from Comcast if you:

- Live in an area where Comcast Internet Service is available.
- Are eligible for public assistance programs like the National School Lunch Program, housing assistance, Medicaid, SNAP, SSI, and others.
- Have not subscribed to Comcast Internet within the last 90 days.
- Have no outstanding debt to Comcast that is less than one year old.

Signing up is easy and fast from your mobile device, go to:

<https://apply.internetessentials.com/>

or call 1-800-934-6489

*For customers who apply by April 30th 2020 , Comcast is offering two free months of Internet service when they sign up for the reduced monthly rate, which is available to all qualified low-income households. Comcast has also increased the speed of their Internet Essentials internet speed at no cost.