



EVENT NAME

Lead Strong LIVEcast: Lunch with Leaders

EVENT DATE: THURSDAY, 06 MAY 2021

EVENT BY: MTP 4

EVENT CHAT

[2021-05-06 11:38:57] [Gretchen Kolb] Thanks for joining us today! We are excited to get to know our new CEO's even better.

[2021-05-06 11:57:17] [Gretchen Kolb] We will get started in ~4 minutes

[2021-05-06 12:01:10] [Gretchen Kolb] We love hearing from you. Please use the chat function to add your comments and feedback.

[2021-05-06 12:01:23] [Gretchen Kolb] Text 72641 to 215-398-6728

[2021-05-06 12:01:39] [Gretchen Kolb] Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit

[2021-05-06 12:01:48] [Gretchen Kolb] For questions, please contact penncme@penncme.upenn.edu

[2021-05-06 12:02:29] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong at:

<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>

[2021-05-06 12:03:27] [Gretchen Kolb] Yeah Catherine! We are so happy to have you back!

[2021-05-06 12:04:17] [Gretchen Kolb] We love your Nurses! You make us Penn Medicine!

[2021-05-06 12:04:39] [Jen Rader] Happy Nurses Week! Our heroes!

[2021-05-06 12:04:49] [Kay Nichols-Wolfe] Cindy I love your energy!

[2021-05-06 12:04:57] [Young Un Cho] Happy Nurses Week!! We are so grateful!

[2021-05-06 12:05:09] [Gretchen Kolb] Penn Medicine ACHE Program:

<http://www.uphs.upenn.edu/employeeselfservice/LandingPages/ACHE/index.html#Eligibility-Requirements>

[2021-05-06 12:05:10] [Kylie Todaro] Happy Nurses Week!! So grateful for all you do!

[2021-05-06 12:05:41] [Craig Loundas] shout out on behalf of my family for HUP Rhoads 2, Silver 9, Ravdin 9 this past year!

[2021-05-06 12:05:52] [Gretchen Kolb] For those interested, apply here:

<https://survey.pennmedicine.org/s3/Penn-Medicine-Leadership-Development-Program>

[2021-05-06 12:05:59] [Gretchen Kolb] woot woot Adam Grant!

[2021-05-06 12:06:13] [Kylie Todaro] This is so exciting!! Cannot wait for this next book club.

[2021-05-06 12:06:23] [Gretchen Kolb] Register for bookclub here:

https://www.uphs.upenn.edu/employeeselfservice/LandingPages/PennMedicine_BookClub/index.html?_zs=4UFJh1&_zl=UmOc7

[2021-05-06 12:06:40] [Tami Montroy] Adam Grant is AWESOME!

[2021-05-06 12:06:48] [Tami Montroy] I love his Work Life podcast!

[2021-05-06 12:06:54] [Gretchen Kolb] REIMINDER: You will receive the link to order the book 2-4 days AFTER you register. Please be patient with us.

[2021-05-06 12:07:27] [Gretchen Kolb] text "penncme918" to "22333"

[2021-05-06 12:07:30] [Doug Kegarise] Pumped for book club! Last one was EXCELLENT! Thanks for another great opportunity PMA and Kevin!

[2021-05-06 12:07:32] [Brandy Jenkins] Woot Woot LGH!!!

[2021-05-06 12:07:39] [Gretchen Kolb] If you are on your computer, you can also click on the link on chat <https://PollEv.com/pennmedicine918>

[2021-05-06 12:08:09] [Haja Jabbie] We are so excited to have James as our new CEO at Princeton Health!

[2021-05-06 12:09:14] [Kylie Todaro] Welcome, John & James.

Excited to see you at Penn, John!

[2021-05-06 12:10:27] [Gretchen Kolb] hmmm oyster bar



[2021-05-06 12:11:01] [Doug Kegarise] Field trip...

[2021-05-06 12:11:05] [Samantha Simonsen] YUMMY ready to go now

[2021-05-06 12:11:25] [Gretchen Kolb] Shout out to Kylie!

[2021-05-06 12:11:28] [Kylie Todaro] Peche is so yum!

[2021-05-06 12:11:30] [Melissa Dunlop] Congratulations!

[2021-05-06 12:11:39] [Kylie Todaro] Congratulations, John!...G--road trip? haha.

[2021-05-06 12:11:48] [Kay Nichols-Wolfe] Congrats - have a great time!

[2021-05-06 12:12:10] [Gretchen Kolb] Absolutely Kylie!

[2021-05-06 12:15:10] [Brandy Jenkins] That's Lancaster through and through ...

[2021-05-06 12:15:30] [Doug Kegarise] Lots of love in Lancaster! Great place to live and work!

[2021-05-06 12:15:47] [Kari Mastro] Hi Gretchen, can you provide the event code again for the CE/CME credit?

[2021-05-06 12:16:07] [Alex Jorgensen] we could not be happier to have John here! He blew us away from the very first interaction!

[2021-05-06 12:19:23] [Deb Casarella] We are so proud and grateful to have James as our new CEO! His positivity, collaboration and direction setting are awesome!

[2021-05-06 12:21:07] [Kari Mastro] and we are soooo happy that James put himself out there as we are the lucky ones that he is our new CEO! Couldn't ask for a more real and transparent leader to set that true north guide us into the future!

[2021-05-06 12:22:37] [Gretchen Kolb] How did identify developmental opportunities when moving into a new role?

[2021-05-06 12:22:38] [Hyona] James has hit the ground running with fundraising and the feedback from the community has been unanimously so positive!

[2021-05-06 12:23:16] [sheila kempf] James has been so pro nursing..... from the start.

[2021-05-06 12:23:19] [Gretchen Kolb] Text the event code to 215-398-6728
Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit

[2021-05-06 12:23:19] [Dr. Rachael Sampson, MD, FACOG] I want to say thank you to every nurse for the hard work they do every day to keep our patients healthy at Penn Medicine Princeton Health. Happy National Nurses Day!

[2021-05-06 12:23:23] [maggie mcintosh] My transition plan was think big, but go slow. Aiming for change but not capsizing the boat

[2021-05-06 12:23:36] [susan Sterkenberg] John, it is such a pleasure to have you at LG Health, from day one you have demonstrated your passion for the organization and community- we so look forward to your leadership, vision, in the next chapter of the organization in the months and years ahead.

[2021-05-06 12:23:45] [Brandy Jenkins] 5 time Magnet!

[2021-05-06 12:23:57] [Gretchen Kolb] For CME questions, please contact penncme@pennmedicine.upenn.edu

[2021-05-06 12:25:00] [Geraldyn Karpiscak, RN] We are incredibly fortunate that James pursued his goal right here at Princeton Health. He has been great to work with for many years and we are so fortunate that he is now our leader guiding this organization forward.

[2021-05-06 12:25:00] [Charmaine Rochester] COngrats to James and so grateful to have John as our new leader at LGH. He truly demonstrates servant leadership. Starting a new role requires recalibration as a leader

[2021-05-06 12:33:45] [Reina Fleury] Absolutely well said, James! Looking forward to our future.

[2021-05-06 12:34:47] [Debbie Rosenbaum] Crew is the ultimate team sport - no better lesson in learning how to support and lean on your team mates

[2021-05-06 12:34:49] [Deb Casarella] James - should we race them?

[2021-05-06 12:36:10] [karen] James is very visible at our facility and is very approachable - not only does this build the team surrounding him but also engages the employees on a personal level

[2021-05-06 12:36:32] [susan.crow] Person-centered ♥
We are all more than our work.

[2021-05-06 12:38:23] [Gretchen Kolb] What questions do you have for John and James? How is your chance to ask!



[2021-05-06 12:38:38] [Chris] John have you had shoo fly pie yet?
[2021-05-06 12:39:24] [Brandy Jenkins] John-You shared your favorite New Orleans restaurant, what's your favorite Lancaster Restaurant?
[2021-05-06 12:40:28] [Patti] love the Pantry!
[2021-05-06 12:40:46] [Kellie Wilson] Gracie's on West Main for breakfast. We are all about our awesome Lancaster restaurant scene.
[2021-05-06 12:40:49] [Gretchen Kolb] And other food/restaurant recommendations for John?
[2021-05-06 12:40:49] [EV] James, thank you for commenting on your MAAPE feedback and how you've leveraged this. Does Princeton plan to continue on the Baldrige Journey and what does that look like?
[2021-05-06 12:40:56] [Olivia Kimmel] Luca and the Horse Inn are the best in Lancaster!
[2021-05-06 12:41:04] [CME Office] I second Olivia's recs
[2021-05-06 12:41:32] [Matthew Puhak] Hi James, what advice do you have for people early in their career at Penn Medicine or in healthcare? Do you focus on relationships, knowledge, or any other areas?
[2021-05-06 12:41:39] [maggie mcintosh] As future aspiring C-suite leaders, what experience do you recommend we aim to add to our resumes? Is it managing large teams? Running a service line? All of the above?
[2021-05-06 12:43:01] [Grace Lynam] John, as part of the Experience team (the challenge to ping pong still stands once we are able to by the way!)- one of the things that we hold near and dear is getting out to our sites and really take part in the GEMBA to interact with our teams and have boots on the ground. What are some of your initiatives for getting to know our teams consistently and create that lifeline connection?
[2021-05-06 12:44:23] [EV] James - I love your Baldrige philosophy - take a few years to assess and raise the level of the organization, then do a check-in.
[2021-05-06 12:44:38] [Gretchen Kolb] <https://www.amazon.com/How-Will-Measure-Your-Life/dp/0062102419?asin=0062102419&revisionId=&format=4&depth=1>
[2021-05-06 12:45:31] [susan Sterkenberg] An outstanding book that keeps your higher purpose at the forefront always.....
[2021-05-06 12:50:34] [Alex Jorgensen] Thank you Cindy! such great questions!
[2021-05-06 12:50:46] [maggie mcintosh] Thanks guys! Great opportunity to learn from you.
[2021-05-06 12:50:53] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong site at: <https://www.med.upenn.edu/uphscovid19education/lead-strong.html>
[2021-05-06 12:51:02] [Chris] Thanks everybody, this was great.
[2021-05-06 12:51:04] [Heidi Irwin] Great insights. Thank you
[2021-05-06 12:51:07] [cristine hutchinson] thank you ! very interesting :)
[2021-05-06 12:51:09] [susan.crow] Thank you for another great show.
[2021-05-06 12:51:10] [Samantha Simonsen] Congratulations James and John! You are real people and it is refreshing and inspiring.
[2021-05-06 12:51:12] [sheila kempf] Great job to the two CEOs, we are very lucky to have you both.
[2021-05-06 12:51:54] [Gretchen Kolb] Thanks for joining us today, great shows ahead
[2021-05-06 12:52:02] [Gretchen Kolb] Thank you nurses!
[2021-05-06 12:52:04] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.
<https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders>
[2021-05-06 12:52:18] [Carol Z] Congratulations James and John!
[2021-05-06 12:52:27] [Hyona] Cindy you do an amazing job in facilitating and moderating these sessions! Thank you!
[2021-05-06 12:52:28] [Marie D] Love this series! thanks for the wonderful knowledge boosts
[2021-05-06 12:52:31] [Gretchen Kolb] Please type in "leave" on your phone to exit Poll Everywhere. You will receive a response that says "you have now left"
[2021-05-06 12:52:36] [Kylie Todaro] Thank you, Cindy!!
[2021-05-06 12:53:02] [Taleah] Thank you

PRIVATE CHAT



MODERATOR GROUP CHAT

MODERATOR PRESENTER GROUP CHAT