



## EVENT NAME

**Lead Strong LIVEcast: Lunch with Leaders**

**EVENT DATE: THURSDAY, 20 MAY 2021**

**EVENT BY: MTP 4**

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## EVENT CHAT

[2021-05-20 11:59:35] [Gretchen Kolb] We love hearing from you. Please use the chat function to add your comments and feedback!

[2021-05-20 12:01:36] [Gretchen Kolb] Text the event code, 72667, to 215-398-6728

[2021-05-20 12:01:52] [Gretchen Kolb] Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit

[2021-05-20 12:02:22] [Gretchen Kolb] For questions, please contact [penncme@pennmedicine.upenn.edu](mailto:penncme@pennmedicine.upenn.edu)

[2021-05-20 12:02:47] [Vivianna Van Deerlin] the alert says the program is not approved for CME due to missing pieces of documentation. Any update on this?

[2021-05-20 12:04:17] [Gretchen Kolb] @ Vivianna - sorry for that. You may need to wait until the event ends.

[2021-05-20 12:04:28] [Carolyn Vachani, RN] can anyone explain how you complete the cme/ce with the text code? I have been apparently missing the evaluations - how do you do those with the text code?

[2021-05-20 12:04:36] [Gretchen Kolb] We value you, your time and your comments!

[2021-05-20 12:04:54] [Cristine Hutchinson] Congratulations! this is such a great program!

[2021-05-20 12:05:00] [Michele Volpe] Thank you Cindy!

[2021-05-20 12:05:55] [Gretchen Kolb] As a reminder, the recording for this session, other resources and presentations are available via Lead Strong at:

<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>

[2021-05-20 12:06:19] [jason levin] Anyone else not have sound?

[2021-05-20 12:07:30] [Taleah] Thank you

[2021-05-20 12:07:44] [Gretchen Kolb] Shout out to our past guests! Which was your favorite past episode?

[2021-05-20 12:07:45] [Monica Heuer] Thanks, Cindy! I'm a big fan!

[2021-05-20 12:07:51] [Beth Kane] i loved the 80's show and i loved that everyone dressed the part...it was awesome!

[2021-05-20 12:08:03] [Gretchen Kolb] @Beth, I agree, that was super fun!

[2021-05-20 12:08:30] [Amy Weleski] You're amazing, Cindy! Love them all!

[2021-05-20 12:08:37] [Debbie Rosenbaum] I really was moved by Phil Okala's authenticity and honesty

[2021-05-20 12:09:06] [Cristine Hutchinson] Kevin Mahoneys leadership talk was amazing

[2021-05-20 12:09:08] [Gretchen Kolb] Shout out to Jen Rader and Secrets to Successful Virtual Meeting!

[2021-05-20 12:09:11] [Phil Okala] Thanks, Cindy!

[2021-05-20 12:09:47] [Kellie Wilson] They were all great! I can't pick just one

[2021-05-20 12:10:19] [Beth Johnston] This program has been such an important connector, across the organization. Fun, informative, inclusive. Thank you Cindy, and your whole terrific team

[2021-05-20 12:10:52] [Gretchen Kolb] Using your cell phone, text "pennmedicine918" to "22333"

[2021-05-20 12:10:59] [maggie mcintosh] LORI!!! Love that woman! She's the best!

[2021-05-20 12:11:10] [Gretchen Kolb] If you are on your computer, you can also click on the link on chat [www.PollEv.com/pennmedicine918](http://www.PollEv.com/pennmedicine918)

[2021-05-20 12:12:23] [Mariel Harden] i love this program! Such a fun way to break up the day. And Cindy you are such a great public speaker! #goals

[2021-05-20 12:13:09] [Gretchen Kolb] Agree Mariel! Cindy ROCKS it!

[2021-05-20 12:14:13] [Gretchen Kolb] suuurreeeee

[2021-05-20 12:17:51] [Nadiyah Bryant] Dr. Quinn has mentored me since 2005 and has played such an integral role in my career here at Penn. Thanks for everything PDQ! You will be missed! :)

[2021-05-20 12:18:14] [Garry] Dr Quinn, is it true that in addition to your stellar clinical and admin career, you also served as a union shop steward for the physicians eating lunch in the HUP doctors' dinning room?

[2021-05-20 12:21:00] [Gretchen Kolb] Go University of Pittsburgh! Their loss!

[2021-05-20 12:22:49] [Manuj Agarwal] So many of us are here because of Michelle Volpe. Thanks Michelle for believing in us

[2021-05-20 12:23:03] [Gretchen Kolb] Your dad is a wise man!

[2021-05-20 12:23:04] [Michele Volpe] Lori, Thank you friend! You were a shining star from day one.

[2021-05-20 12:23:37] [Kari Mastro] Lori, fantastic advice for women leaders!

[2021-05-20 12:28:13] [Beth Johnston] I remember you studying Sunday football scores so you could join in the first 5 minutes of Ralph's Monday Morning meeting! (Never detected a note of intimidation, btw!)

[2021-05-20 12:28:24] [Gretchen Kolb] How do you keep a pulse on what is happening outside the organization?

[2021-05-20 12:28:35] [Gretchen Kolb] What makes Penn Medicine special?

[2021-05-20 12:29:25] [Nicole Verostick] Twitter is GREAT for hearing from scientists, leading pubs, professional societies, etc. I use lists to keep them organized.

[2021-05-20 12:29:36] [Barb] Penn Medicine is not so top down as other organizations. Penn recognizes talent exists at every level and empowers people to thrive and challenge themselves.

[2021-05-20 12:30:13] [Amy Kleger] Joining professional societies and having colleagues at other AMC's helps keep you from being insular and to know what the other centers are doing

[2021-05-20 12:30:49] [john sestito] Our collaboration and sense of community separates us from others. We are able to come together both in times of crisis and stability with a goal of caring for our patients and staff. We encourage creative thinking and welcome differences of opinions.

[2021-05-20 12:31:04] [Jen Rader] The people are what make Penn Medicine so special. Such smart, talented, collaborative people work here and make the magic happen.

[2021-05-20 12:34:07] [Gretchen Kolb] What has been the most significant change at Penn Medicine that you have experienced during your career?

[2021-05-20 12:34:10] [Amy Schwartz] The Penn culture makes it special. The sense of team and togetherness is palpable even from the c suite. Shout out to Lori for being an incredible mentor to me from the start of my career at Penn Medicine.. even though you are a Pittsburgh 'fan'

[2021-05-20 12:34:39] [Bryan Oteri] The switch to Epic's EHR

[2021-05-20 12:35:16] [Charmaine] Lori is such a collaborative and authentic leader; it has been a pleasure working with her

[2021-05-20 12:35:37] [Barb] Charmaine--agreed!

[2021-05-20 12:35:52] [Manuj] I really respected Penn medicine stepping up regarding racial justice and inequity

[2021-05-20 12:35:59] [Cristine Hutchinson] love the work toward continuity of care across the system, from HUP to the suburban sites

[2021-05-20 12:36:05] [Mary Jane Casey] Lori, I totally agree 5 years seems perfect to me.

[2021-05-20 12:36:15] [Mariel Harden] Great advice Lori

[2021-05-20 12:36:15] [Melissa Dunlop] That is sound advice Lori, thank you for that!

[2021-05-20 12:36:32] [Nicole Verostick] I worked on 20 Penn Tower when I first came on board, and now I'm helping plan communications for the first event to celebrate the Pavilion/HUP East

[2021-05-20 12:37:15] [Mariel Harden] Thank you Peter!!

[2021-05-20 12:37:18] [fern nibauer-cohen] I love the ability to try anything. To be able to execute innovative ideas on a daily basis. That's our culture and it's always exciting!

[2021-05-20 12:37:27] [Kathy Krumenacker] Thank you Peter!

[2021-05-20 12:37:27] [Gretchen Kolb] I like that, more thank you notes!

[2021-05-20 12:38:06] [Barb] Handwritten notes are definitely still relevant!

[2021-05-20 12:38:15] [Jackie Felicetti] What a great session, I am really enjoying these session. Great job Lori, Dr. Quinn, Cindy and Young Un.

[2021-05-20 12:38:17] [Kellie Wilson] Thank you notes...wow! I love that.

[2021-05-20 12:38:48] [Joan Gilmore] Witnessing the emergence of Penn/CHOP in University City. The Civic Center was still here when I started. The growth of Translational medicine is exciting to be a part of....

[2021-05-20 12:38:50] [Joseph Maguire RN] Peter, I agree, it takes a community to raise good leaders, and Penn is a great community to be raised in!!!!!!

[2021-05-20 12:39:44] [Gretchen Kolb] Agree Jackie, so many of Lori and Peter's comments are speaking to me today!

[2021-05-20 12:40:54] [Joan Gilmore] I appreciate Dr. Quinn's advice to accept criticism as part of my role as a leader. Thanks for that advice!

[2021-05-20 12:45:21] [Gretchen Kolb] It is ALL you, Dr. Quinn!

[2021-05-20 12:46:33] [Gretchen Kolb] You also learn how to make fancy drinks!

[2021-05-20 12:46:43] [john sestito] Peter has taught me how to take notes at a meeting! he will understand the joke!

[2021-05-20 12:47:57] [CSConn] yasss!

[2021-05-20 12:47:59] [Margaret Higgins] Bayshores! I was there :)

[2021-05-20 12:48:05] [Terese Kornet] oh my gosh I remember bayshores !! Maybe you served me a drink Perter !

[2021-05-20 12:48:08] [eboni pelzer] Oh, no! The original was the best!!!

[2021-05-20 12:48:08] [R Hidalgo] grease 2 was so underrated!!!!!!

[2021-05-20 12:48:39] [R Hidalgo] great movie as well!!!!!!

[2021-05-20 12:48:48] [Kristine Renshaw] Nightshift was great!

[2021-05-20 12:49:11] [Gretchen Kolb] Ted Lasso, going to keep shouting it out!

[2021-05-20 12:49:41] [Andrea Bergmann] LOVE Hanibal!

[2021-05-20 12:49:50] [Lester Lledo] Netflix was a lifesaver during the pandemic lockdown

[2021-05-20 12:50:05] [Gretchen Kolb] I read it!

[2021-05-20 12:50:10] [Jessie] I binged Queen's Gambit. It was really great!

[2021-05-20 12:50:11] [Kylie Todaro] I did too! I love Cheers

[2021-05-20 12:50:13] [Gretchen Kolb] Good stuff!

[2021-05-20 12:50:44] [Gretchen Kolb] Thank you!! This was inspiring! Such a great "pick me up"

[2021-05-20 12:50:53] [Kathy Krumenacker] So great Lori! Thank you!!!

[2021-05-20 12:50:54] [Lester Lledo] Thank you for sharing your experience today

[2021-05-20 12:51:01] [Lina Sanchez] Thank you!

[2021-05-20 12:51:04] [Kylie Todaro] Great show!! Thank you all.

[2021-05-20 12:51:08] [Robert Vonderheide] thank you both!!! great interviews!

[2021-05-20 12:51:09] [Ally] Thank you both!!

[2021-05-20 12:51:09] [Nicole Verostick] Thank you!

[2021-05-20 12:51:09] [Beth Johnston] Great show with tremendous leaders!

[2021-05-20 12:51:19] [Cristine Hutchinson] great show! thanks

[2021-05-20 12:51:19] [Amy Kleger] thank you! such great leaders!

[2021-05-20 12:51:26] [Rachel Kleinman] Thanks, Peter and Lori!

[2021-05-20 12:51:30] [Christina] Wonderful show, thank you!

[2021-05-20 12:51:37] [Rani Fogel] great session today! Thanks!!!!

[2021-05-20 12:51:47] [Gretchen Kolb] A reminder that the recording for this session, other resources and presentations are available via Lead Strong site at:  
<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>. You can also download the event series to your outlook calendar from the website

[2021-05-20 12:51:52] [Barbara Todd] Thank you both. This was great.

[2021-05-20 12:52:01] [Gretchen Kolb] We will look into the CME issue and follow up!

[2021-05-20 12:52:03] [Kellie Wilson] Great session!!

[2021-05-20 12:52:14] [Barb] Thank you Peter and Lori for your leadership and sharing today !

[2021-05-20 12:52:16] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.  
<https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders>



[2021-05-20 12:53:00] [Silvio Manfredo Vieira] Thanks! Have a great rest of your week!

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PRIVATE CHAT

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MODERATOR GROUP CHAT

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MODERATOR PRESENTER GROUP CHAT

[2021-05-20 11:48:44] [Gretchen Kolb] Communicate with Rob here