



EVENT NAME

Lunch with Leaders LIVECast

EVENT DATE: THURSDAY, 09 SEPTEMBER 2021

EVENT BY: MTP 4

EVENT CHAT

[2021-09-09 11:55:17] [Gretchen Kolb] Welcome to Lunch with Leaders! We have a great show planned with out guest, o Ezekiel J. Emanuel, MD, PhD, Vice Provost for Global Initiatives and Co-Director of the Health Transformation Institute at the University of Pennsylvania, and will get started in 5 minutes!

[2021-09-09 11:58:24] [Felicia Morrison RN] Thank you

[2021-09-09 12:00:43] [Gretchen Kolb] As a reminder, the recording for this session, other resources and presentations are available via Lead Strong at:
<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>

[2021-09-09 12:01:34] [Gretchen Kolb] How was your summer? What were the highlights of your summer?

[2021-09-09 12:02:34] [Sophavandy Iv] blessed to have travelled as much as i did. punta cana, puerto rico, ocean city, miami

[2021-09-09 12:02:34] [Felicia Morrison RN] Relaxing

[2021-09-09 12:02:36] [Nicole Komir] Getting married and honeymoon! 😊

[2021-09-09 12:02:52] [Karla] going to the beach

[2021-09-09 12:02:53] [Gretchen Kolb] @ Nicole, congrats!

[2021-09-09 12:02:59] [Elizabeth Wentzel] Lots of outdoor time and a family roadtrip to Asheville, NC.

[2021-09-09 12:03:01] [Kim] Congrats Nicole!

[2021-09-09 12:03:10] [Nicole Komir] Thank you!

[2021-09-09 12:03:23] [Gretchen Kolb] @ Elizabeth, supposed to be beautiful there!

[2021-09-09 12:03:30] [Gary] cape may

[2021-09-09 12:03:49] [Gretchen Kolb] What do you think of our new look? Thanks to James and Ray!

[2021-09-09 12:04:02] [Tami Montroy] New look is AWESOME!!!

[2021-09-09 12:04:03] [Sheila Sweeney] Went to Ireland to see family

[2021-09-09 12:04:14] [Jessie Thomas] Awesome new look. Great job Ray and James.

[2021-09-09 12:04:17] [Gretchen Kolb] Link for more info:
http://pennpointplus.uphs.upenn.edu/sites/PMA/PennMedicineExperience/SitePages/PennsGotTalent.aspx?_zs=4UFJh1&_zl=cmMq7

[2021-09-09 12:04:39] [Gretchen Kolb] Submit your talent: <https://survey.pennmedicine.org/s3/PMX-2021-Penn-s-Got-Talent-Submission-Form>

[2021-09-09 12:05:03] [Gretchen Kolb] Register for 30 Minute Coach here:
<https://uphs.informz.net/informzdataservice/onlineversion/ind/bWfPbGluZ2luc3RhbmNlaWQ9MTAxOTAzOTMmc3Vic2NyaWJlcmlkPTEzMjQwOTI0MzY=>

[2021-09-09 12:05:18] [Gretchen Kolb] Register for Book CLub:
<https://primetime.bluejeans.com/a2m/register/qscqxuqr>

[2021-09-09 12:05:35] [Gretchen Kolb] Text 73006 to 215-398-6728

[2021-09-09 12:05:58] [Gretchen Kolb] For questions, please contact penncme@pennmedicine.upenn.edu

[2021-09-09 12:06:34] [Gretchen Kolb] If you have not ordered your book club book here:
<https://www.business-services.upenn.edu/penn-med-virtual-book-club-3-katy-milkman>

[2021-09-09 12:06:55] [Christine Tierney, RN] i just don't want to be voted off the island!

[2021-09-09 12:07:23] [Gretchen Kolb] @ Chris T - never!

[2021-09-09 12:07:41] [Gretchen Kolb] To revisit our competency model:
[http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Pages/Talent Strategy.aspx](http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Pages/Talent%20Strategy.aspx)

[2021-09-09 12:08:17] [Gretchen Kolb] Using your cell phone, text "pennmedicine918" to "22333"

[2021-09-09 12:08:36] [Gretchen Kolb] If you are on your computer, you can also click on the link on chat [PollEv.com/pennmedicine918](https://poller.com/pennmedicine918)

[2021-09-09 12:09:21] [Karla] i tried to text the 73006- it says my profile is incomplete?

[2021-09-09 12:10:03] [Gretchen Kolb] If you are using the text in feature for the first time, you have to ensure that you have created an active profile and your phone number is paired.

[2021-09-09 12:10:15] [meg] That's amazing!!!

[2021-09-09 12:10:31] [Gretchen Kolb] Login at <https://upenn.cloud-cme.com> to set up your account

[2021-09-09 12:10:33] [Felicia Morrison RN] Excited

[2021-09-09 12:11:37] [Athena Fernandes] how do you create an active profile?

[2021-09-09 12:11:43] [Gretchen Kolb] Agreed, shout our for kids going back to school, especially those who are in person for the first time in 18 months!

[2021-09-09 12:12:18] [Gretchen Kolb] @Athena, For questions, please contact pennncme@pennmedicine.upenn.edu

[2021-09-09 12:12:20] [Jessie Thomas] Agreed.

[2021-09-09 12:13:36] [Laurena firman] pls share self claim credit event ID #- signed on a bit late

[2021-09-09 12:15:35] [Gretchen Kolb] @Laurena - Text 73006 to 215-398-6728

[2021-09-09 12:17:36] [Nicole Komir] I have an account and had the same problem

[2021-09-09 12:18:18] [Young Un Cho] For CME questions, please contact pennncme@pennmedicine.upenn.edu.

[2021-09-09 12:20:01] [Gretchen Kolb] How have you figured out the unwritten rules of the workplace to help you navigate politically? How have you sharpened your own organizational agility?

[2021-09-09 12:20:22] [Elizabeth Wentzel] asking colleagues for advice!

[2021-09-09 12:20:24] [Nicole Komir] relationship development takes time

[2021-09-09 12:20:36] [Deborah Christopher] more listening, less talking

[2021-09-09 12:20:38] [Larissa Morgan] Mentors, talked to those who are in the position of power and listened more than talked

[2021-09-09 12:20:39] [Bobby Goodacre] Listen, listen, listen.

[2021-09-09 12:20:39] [Kim] Observation...

[2021-09-09 12:20:43] [David Weinstein] finding a trusted mentor

[2021-09-09 12:20:52] [Nicole Komir] asking the experts, knowing your resources and key players

[2021-09-09 12:21:27] [Eleanor] lots of observation

[2021-09-09 12:21:49] [Kellie Wilson] Meet people where they are - know what is important to them

[2021-09-09 12:21:52] [ortizp] seek first to understand; then to be understood - one of the 7 Habits

[2021-09-09 12:22:01] [Anou Ayene] it is important to understand what makes people tick & you have to frame your objectives accordingly to ultimately drive outcomes

[2021-09-09 12:27:18] [JeffMillstein] how do you feel about the role of executive coaches?

[2021-09-09 12:28:32] [Dr. Rachael Sampson, MD, FACOG] Hello Cindy! Hello Dr. Emanuel! Thank you for lunching with us today! I really like how you noted that politics is interacting with people and knowing when to listen. As a physician and for our patients' points of view, how do you think it best for us to navigate the complex new world of COVID and healthcare politics?

[2021-09-09 12:34:23] [shannon donahue] I love that "do the right thing" YES! Humanity! <3

[2021-09-09 12:35:54] [Kelly Hodges] I really appreciate this topic and guidance! Thank you!

[2021-09-09 12:37:00] [Felicia Morrison RN] Great Example!

[2021-09-09 12:42:26] [Gretchen Kolb] Fair Allocation of Resources:
<https://www.nejm.org/doi/pdf/10.1056/NEJMSb2005114?listPDF=true>

[2021-09-09 12:49:29] [Karen Pinsky] I agree about micromanaging - but there is a consequence to that choice, we all need to be comfortable when we ask a leader a specific question to accept when he / she says - you know, I don't know the specific, let me call my team to find out the answer to that question. We have to be comfortable saying " I don't now the specifics, let me find out."

[2021-09-09 12:49:31] [Gretchen Kolb] Looking to identify a mentor for your own development?
<http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Documents/Identifying%20a%20Mentor%20for%20Careers%20Growth.pdf>

[2021-09-09 12:52:27] [Lynn M] Wonderful lunch! Thank you so very much!!

[2021-09-09 12:53:39] [Gretchen Kolb] Planning a change you want to make successful and scalable?
<https://pennpointplus.uphs.upenn.edu/sites/PMA/ChngMgmntPenn/SitePages/Home.aspx>

[2021-09-09 12:54:44] [Gretchen Kolb] Interested in learning more from Dr. Emmanuel?
<https://improvinghealthcare.mehp.upenn.edu/professional-development/transforming>

[2021-09-09 12:54:55] [Kelly Hodges] I feel inspired and motivated from this conversation. Very meaningful and helpful!

[2021-09-09 12:55:18] [JeffMillstein] can't wait for these scalable ideas about changing physician behavior!!

[2021-09-09 12:55:27] [Gretchen Kolb] all available via Amazon (I have no conflicts to declare):
https://www.amazon.com/Ezekiel-J-Emanuel/e/B001HD21QU?ref=sr_ntt_srch_lnk_2&qid=1631205862&sr=8-2

[2021-09-09 12:55:40] [PaulM] thank you!

[2021-09-09 12:55:44] [Christine Tierney, RN] THANK YOU!

[2021-09-09 12:55:50] [Susan Foster] Thank you for a great discussion!!

[2021-09-09 12:55:51] [Cheng Peng] Thank you!

[2021-09-09 12:55:56] [Linda] thank you.

[2021-09-09 12:55:57] [Pat] thank you - thought provoking!

[2021-09-09 12:55:59] [Gretchen Kolb] Fall Fabulous!

[2021-09-09 12:56:01] [Dr. Rachael Sampson, MD, FACOG] Thank you everyone!

[2021-09-09 12:56:01] [Barbara] What an honor to have Dr. Emanuel on staff and sharing information with us!

[2021-09-09 12:56:02] [Maya Shenoy] Thank you! :)

[2021-09-09 12:56:03] [JeffMillstein] absolutely fantastic session. thank you!

[2021-09-09 12:56:07] [Namrata] This has been tremendously helpful!

[2021-09-09 12:56:11] [Erica Waller] Great discussion, thank you!

[2021-09-09 12:56:29] [Peggy Kenny] Thank you! I really enjoyed this presentation!

[2021-09-09 12:56:37] [Robert Vonderheide] great conversation! thank you!!

[2021-09-09 12:56:41] [Gretchen Kolb] Reminder that recording for this session, other resources and presentations are available via Lead Strong site at:
<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>

[2021-09-09 12:56:55] [Tamala Carter] Thank you

[2021-09-09 12:56:57] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.
<https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders>

[2021-09-09 12:57:02] [Michelle Holmes] Encouraging presentation, thank you

[2021-09-09 12:57:11] [Fern Nibauer-Cohen] This was a fabulous and inspiring conversation. Thank you, Cindy and team for keeping it "fresh" and inspiring. Love this series!

[2021-09-09 12:57:19] [Gretchen Kolb] Don't forget to exit the poll! Have an awesome week!

[2021-09-09 12:57:37] [Silvio Manfredo Vieira] Thank you!

[2021-09-09 12:57:41] [Abby Berman] Thank you!

[2021-09-09 12:57:49] [shannon donahue] Thank you!

[2021-09-09 12:58:05] [Kellie Wilson] Thank you!!

[2021-09-09 12:58:12] [Bessie] Thank you so much! This was a great session!!!

[2021-09-09 12:59:36] [susan citta chodoff] Great job, thank you!

PRIVATE CHAT

MODERATOR GROUP CHAT

MODERATOR PRESENTER GROUP CHAT

[2021-09-09 11:27:48] [Victor - MTP] Victor Thomas
 [2021-09-09 11:28:03] [Victor - MTP] 215 399 6449



[2021-09-09 11:41:24] [Young Un Cho] THank you!

[2021-09-09 11:59:24] [Gretchen Kolb] Thanks Victor. Ready to go!