

**EVENT NAME** 

**Lunch with Leaders LIVECast** 

**EVENT DATE: THURSDAY, 04 NOVEMBER 2021** 

**EVENT BY: MTP 4** 

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## **EVENT CHAT**

[2021-11-04 11:58:27] [Gretchen Kolb] Thanks for joining us! We will get started in just a minute!

[2021-11-04 11:59:19] [Rhonda Zaleski] Look forward to the session!

[2021-11-04 11:59:46] [Jennifer TerMaat] Looking forward to a great session!

[2021-11-04 12:00:05] [Jen Rader] love the music, Ray Rollins! I got to have a one minute dance party before the show. #selfcare

[2021-11-04 12:00:18] [Gretchen Kolb] So glad to have our excellent Talent Team with us!

[2021-11-04 12:00:32] [Sharon Hull] OK I am able to hear you. Thanks.

[2021-11-04 12:00:50] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong at:

https://www.med.upenn.edu/uphscovid19education/lead-strong.html

[2021-11-04 12:01:40] [Jenny Bencardino] So happy to be here!

[2021-11-04 12:02:28] [Jenny Bencardino] I am always a Witch!

[2021-11-04 12:02:38] [Gretchen Kolb] I went as my favorite family member - the cat.

[2021-11-04 12:03:11] [Gretchen Kolb] Woot Woot CL!

[2021-11-04 12:03:26] [PMA Virtual] Funny---thanks for sharing.

[2021-11-04 12:03:28] [Felicia Morrison RN] Craig!!!

[2021-11-04 12:03:48] [Gretchen Kolb] Project Vital Advantage Survey:

https://survey.pennmedicine.org/s3/Project-Vital-Advantage-Feedback-Form

[2021-11-04 12:03:57] [Gretchen Kolb] Diversity engagement survey: https://des.surveystar.com/upsom/

[2021-11-04 12:04:09] [Gretchen Kolb] Flu Campaign:

http://uphsxnet.uphs.upenn.edu/employeehealth/flu campaign.html

[2021-11-04 12:04:30] [Gretchen Kolb] Register for Bookclub

https://primetime.bluejeans.com/a2m/register/rkkzdbgs

[2021-11-04 12:04:50] [Gretchen Kolb] Order your book: https://www.business-services.upenn.edu/penn-med-virtual-book-club-dorothy-roberts

[2021-11-04 12:05:00] [Gretchen Kolb] For CME/CE credits:

Text 73174 to 215-398-6728

Login at https://upenn.cloud-cme.com and enter the event code via My CE/CME >> Claim Credit

CloudCME app using the institution code, UPENN, event code via claim credit.

[2021-11-04 12:05:26] [Gretchen Kolb] For questions, please contact penncme@pennmedicine.upenn.edu

[2021-11-04 12:07:37] [Gretchen Kolb] Have questions for Cindy, Sharon, Greta or Regina? Enter them here!

[2021-11-04 12:07:52] [Gretchen Kolb] text "pennmedicine918" to "22333"

[2021-11-04 12:08:05] [Mercia ] Content

[2021-11-04 12:08:29] [Michael Altman] inspired

[2021-11-04 12:09:28] [Michael Soltys] Happy Diwali

[2021-11-04 12:09:57] [Gretchen Kolb] Yes! Happy Diwali!

[2021-11-04 12:10:22] [Colleen Bynum] Go Team Greta!!!!!

[2021-11-04 12:13:35] [Gretchen Kolb] Tell us about YOUR career journey at Penn Medicine in a couple of

[2021-11-04 12:14:05] [Jenny Bencardino] From no leadership skills to Chief of MSK Radiology. So thankful to Penn for believing in me!

[2021-11-04 12:14:13] [Santa laconelli] Started 29 years ago at HUP

[2021-11-04 12:14:27] [Jessica Fuller] 26 years at HUP:



[2021-11-04 12:14:28] [Florence Vanek] Nurse resident, clinical nurse ED, assistant nurse manager, internal consultant, magnet/education director - all at Penn Medicine!

[2021-11-04 12:14:28] [Colleen Bynum] Sometimes you must leave your comfort zone to move ahead.

[2021-11-04 12:14:33] [Brandon Grant] As an early careerist:

[2021-11-04 12:14:37] [Rebecca calvani] I started 6 years ago as a secretary in labor and delivery and now I am a manger for our hospitalist practice

[2021-11-04 12:14:38] [nicole] started as an LPN finished my gradute degree last year! Currently working towards my DNP-

[2021-11-04 12:14:38] [Carla DeWald] Started as Director of Rehab. Had the opportunity to help lead our Mass Vaccination Center as Deputy Site Director. I am now in an interim role helping to oversee Imaging as well as PM&R.

[2021-11-04 12:14:41] [Noel Carr] I grew up from Practice Mgmt intern to Finance Director

[2021-11-04 12:14:41] [S. nancy Iv] 7 years; CCA => CPUP => PMAH

starting at entry level analyst to senior analyst, now manager

[2021-11-04 12:14:47] [Joan Labranche] I'm new to Penn in the communications department. been here a year. I have a degree in health care admin/public health and really interested in what's in the future and how I can expand on this

[2021-11-04 12:14:49] [Santa laconelli] Moved to PPMC 7 years ago.

[2021-11-04 12:14:59] [Jon (he/his)] Office temp; architecture studio manager; actor; PR firm office manager; academic; management consultant; executive assistant; experience advisor

[2021-11-04 12:15:02] [Kerri Celaya] Almost 14 years at Princeton. From new-grad mental health clinician, to Director in BH, to Hospital Administration. Have learned so much!!

[2021-11-04 12:15:09] [Jessica Fuller] 26 yrs: PENN grad, assistant nurse manager then nurse manager [2021-11-04 12:15:11] [Brigid McCreary] Took a chance as taking a part time role, that soon become full time, finished a masters program and just recently promoted into a leadership role in our department [2021-11-04 12:15:11] [Gretchen Kolb] MS in Genetic Counseling, started here seeing Cancer patients in

2002, moved into Simulation, learning and eventually PMA!

[2021-11-04 12:15:14] [Colleen Bynum] Tech/Lead/Coor/Supervisor/Manager

[2021-11-04 12:15:18] [Stephanie] I came from broadcasting/public relations, worked at QVC, was diagnosed with Cancer at 26. Overcame it. Moved to a children's hospital to change my focus in life, worked in the arts for 10 years and came to Penn 6 years ago as the Practice Manager at Valley Forges Cancer Center. It is my dream job and i feel I have come full circle.

[2021-11-04 12:15:27] [Chris Barba] started career doing team building events and fire walks, moved to south Africa working on health education, now honored to be here at Penn Medicine for 2+ years [2021-11-04 12:15:38] [Brandon Grant] Internship at HUP with Reginas great team, Administrative fellowship and now working in corporate excited to continue to grow!

[2021-11-04 12:15:40] [Cristine Hutchinson] Penn Med Radiology Student, RT Mammo Tech at PCAM,

DCR Mammo Tech, Practice Admin Ops, PMA SIM center Ops Manager 11 year journey ©

[2021-11-04 12:16:18] [Felicia Morrison RN] Diploma nurse to Double Masters

[2021-11-04 12:16:49] [Jeff O'Neill] I'm a PA registered architect and came here from a design firm: started here in 2006 as a Senior Project Manager, then came to PAH in 2013 as Director of Engineering, and am now Senior Director of Facilities. Not exactly the way I laid it out in architecture school, but the work is more fulfilling than I could ever imagine!

[2021-11-04 12:17:00] [Lauren N. Ellis] Clinical Nurse, Assistant Nurse manager, Nurse manager in the 9 years here at Penn!

[2021-11-04 12:18:26] [Amanda] Entry level billing/ accounts receivable/Healthcare management Degree 5/2021/Supervisor of accounts receivable. Excited for my next move

[2021-11-04 12:18:54] [Rad, Jennifer] Director Finance. Started at Penn 20 years ago in Payroll as a clerk. After payroll, I moved to radiology, before landing with Penn Medicine at Home. I had no degree when I started with Penn, and now have a dual masters.

[2021-11-04 12:19:24] [Joy WInner] I've been here 39 years, Clerk Typist, in Gyn, Anesthesia, now an Admin Asst. in IS Dept.



[2021-11-04 12:20:04] [Gretchen Kolb] Do these questions resonate for you? Are there other questions which have helped guide you when making career decisions?

[2021-11-04 12:20:37] [Jon (he/his)] Love involving stakeholders

[2021-11-04 12:20:43] [Nida Al-Ramahi] Yes they do!

[2021-11-04 12:20:48] [sheila kempf] spent 15 years in corporate marketing of medical products. easy transition out of nursing and back into nursing.

[2021-11-04 12:21:45] [Carla DeWald] Comprehensive questions, for sure!

[2021-11-04 12:22:20] [Joan Labranche] is age a factor.. as stakeholders for a young professional would be yourself?

[2021-11-04 12:22:38] [Caitlyn Manning] These questions are great. I also ask myself - am I surrounding myself with coworkers and leaders who push and support me?

[2021-11-04 12:23:13] [Meredith Kirkpatrick] Thank you for being so authentic with this topic. Great and informative.

[2021-11-04 12:23:53] [Kay Nichols-Wolfe] Admin Director of Post-Acute Services at LGH (at LGH for 3 years). Started in OT 30 years ago in acute care, moved into supervision after 2 years. Got my MBA as I wanted to be a better manager. Been in director and regional/consulting roles in post-acute for the past 20 years.

[2021-11-04 12:25:41] [Jenny Bencardino] Impact of leadership career decisions on family life is huge. A major deterrent for many of us.

[2021-11-04 12:26:19] [Joan Labranche] thanks sharon

[2021-11-04 12:27:29] [Jeremy Souder] The framing of "seasons" is so impactful. Helps understand the importance of monitoring what season it is, so that we don't accidentally plant a month before frost, or try to harvest in early spring. And to tolerate a hard winter or a long summer dry spell.

[2021-11-04 12:27:36] [Mao Pezzella] Respiratory Therapy student at HUP, HUP Respiratory Therapist, HUP Senior Therapist, Director of Respiratory Therapy, Sleep and Neurodiagnostic at PAH, Director Division Administration for Rheumatology and currently, Director Division Administration for Infectious Disease.

[2021-11-04 12:27:59] [Victoria Cugini] Two summer internships

[2021-11-04 12:28:08] [Chris Ajello RN] What do you do when the salary does not meet your expectations and you are financially unable to take a pay cut?

[2021-11-04 12:28:25] [Kay Nichols-Wolfe] how do you identify mentors? This virtual work, as well as being based at a satellite site can make one feel less connected to opportunity at the main campus/location [2021-11-04 12:28:38] [Gretchen Kolb] What a great example, thanks for sharing Greta!

[2021-11-04 12:28:59] [Kellie Wilson] I have been turned down for a role &, at the time it was really painful.

It turned out that it was the best thing for me. I firmly believe that these things happen for a reason.

[2021-11-04 12:29:54] [Victoria Cugini] Two summer internships and after graduating started working at CCH as a revenue cycle analyst. I am half way done my MBA and hoping to continue to grow with Penn Medicine

[2021-11-04 12:29:56] [Stephanie] What are some good questions that the panelists tend to ask of employers when they are interviewing for the next opportunity to reinforce that your priorities and focuses are in alignment with the team/opportunity?

[2021-11-04 12:30:07] [Crystal Mitchell] Great information on fear Greta.

[2021-11-04 12:30:39] [Kellie Wilson] Great point Greta!!

[2021-11-04 12:30:42] [sheila kempf] my old boss used to call that "insecure over-achiever" convince someone you are right for a job, getting it and then saying to yourself "wow now I have to do that job, I hope I can". that realization makes you a better person and seeker of information!

[2021-11-04 12:30:56] [Stephanie] Really good point Regina.

[2021-11-04 12:32:17] [sheila kempf] great mentoring....

[2021-11-04 12:32:26] [Crystal Mitchell] Good mentor question!

[2021-11-04 12:33:47] [Lester Lledo] Thanks for sharing the point about vulnerability as it relates to courage in taking on challenging roles/positions.

[2021-11-04 12:33:51] [Sam Simonsen] Shows integrity and strength to ask for support



[2021-11-04 12:34:06] [Stephanie] I love informational interviews and leaders I have talked with at Penn are awesome and honest.

[2021-11-04 12:35:32] [Nida Al-Ramahi] Great point Greta

[2021-11-04 12:35:35] [Gretchen Kolb] Looking to build your own Penn Medicine Dream Career? Use this pathway to understand your own stregnths, opportunities and how to "close the gap", solicit feedback, a mentor and leverage your network:

https://rise.articulate.com/share/NUikf5bi2hvfnv2EqLh2ziY FUWYTjDh#/

[2021-11-04 12:35:43] [Jenny Bencardino] Currently conducting "reset" interviews with my team. Amazing source of information! Thank you for the instructional guide!!!!

[2021-11-04 12:36:20] [Gretchen Kolb] Thanks for the plug Jenny: Reset interview:

https://www.med.upenn.edu/uphscovid 19 education/assets/user-content/documents/leading/planning-for-and-conducting-a-reset-interview-interactive.pdf

[2021-11-04 12:38:23] [Gretchen Kolb] Did you catch the Penn Medicine Book Club with Kevin Mahoney and Adam Grant?

http://www.uphs.upenn.edu/employeeselfservice/LandingPages/PennMedicine\_BookClub/index.html [2021-11-04 12:38:41] [Roy Schwartz] I've been in UPHS Managed Care, a relatively small group, for 20 years. I've (almost) never said "no" to projects that are a bit outside of that wheelhouse. There has been no shortage of opportunity to grow within that role.

[2021-11-04 12:38:50] [Gretchen Kolb] What keeps you here at Penn Medicine? How have you kept growing in your role? Are you experiencing the four "E"s?

[2021-11-04 12:38:57] [Susan L] Support

[2021-11-04 12:39:20] [Kay Nichols-Wolfe] I love being able to mentor and develop my incredible team.

[2021-11-04 12:39:45] [Amy Schwartz] Strong mentors- this includes you Greta! :)

[2021-11-04 12:39:46] [Crystal Mitchell] Education, learning, supporting and sharing

[2021-11-04 12:39:48] [Kate Fanslau] Quality Improvement projects, mentoring support staff, stretch assignments

[2021-11-04 12:39:50] [Amanda] Resources and excellent leadership

[2021-11-04 12:39:54] [Carla DeWald] I have learned to be more explicit with my interest which has led to some stretch assignments. My experience allows me to realize what a great organization this is!

[2021-11-04 12:40:12] [Andrea Croston] I've continued to learn and be challenged - continuous learning is what keeps me engaged and enthusiastic

[2021-11-04 12:40:16] [Justin Walters] I love leading by example and encouraging my team to develop professionally by obtaining nationally-recognized certifications, joining shared governance, etc.

[2021-11-04 12:40:20] [Amy Kleger] Being able to take on new, exciting, truly valuable projects like the mobile mammography bus, keeps me at Penn Medicine.

[2021-11-04 12:40:39] [Kellie Wilson] I've only been here for 3 1/2 years, but was at my last org for 25 years. What kept me there & keeps me here is learning new things, having new opportunities, & outstanding leaders.

[2021-11-04 12:42:07] [Gretchen Kolb] Two variations, the stay and the reset interviews to keep in step with your teams. You can include a question in each one on one.

Stay interview:

http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Documents/Planning%20for%20and%20Conducting %20a%20Stay%20Interview.pdf

Reset interview:

https://www.med.upenn.edu/uphscovid19education/assets/user-content/documents/leading/planning-for-and-conducting-a-reset-interview-interactive.pdf

[2021-11-04 12:42:22] [Gretchen Kolb] Stay interview:

http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Documents/Planning%20for%20and%20Conducting %20a%20Stay%20Interview.pdf

[2021-11-04 12:42:36] [Rhonda Zaleski] Great slide on 4 Es. There are so many experiences and being engaged in organizational initiatives, encouraged and encourage others to take advantage of opportunites that give them exposure and experience.

[2021-11-04 12:43:20] [Ethan Kannel] Go Penn's Way! Donate today



[2021-11-04 12:43:20] [Erin Seitz] I have enjoyed the opportunity to be challenged and being a resource for my team. Being an intricate part of my teams growth is a big job satisfaction for me.

[2021-11-04 12:43:31] [Ethan Kannel] https://pennsway.upenn.edu/

[2021-11-04 12:43:43] [Gretchen Kolb] Another great example of the importance of saying "yes" to stretch assignments

[2021-11-04 12:44:01] [Felicia Morrison RN] #OurWayPennsWay

[2021-11-04 12:44:01] [Evan Roman] Learning and relating to a lot of the points Sharon, Greta and Regina are raising. Its good to have leaders you look up to go through the same thought process you internally have gone/are going through

[2021-11-04 12:44:46] [Kay Nichols-Wolfe] Working from LGH, I've gotten to meet some incredible people at Penn Philly through our COVID grant work. Despite the hard work and challenges of COVID, I have appreciated that opportunity.

[2021-11-04 12:46:51] [Gretchen Kolb] Interested in conucting your own self-assessment to gain focus on personal strengths and identify areas for improvement to leverage for career growth:

http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Documents/Conducting%20a%20SWOT%20Self-assessment FINAL interactive.pdf

[2021-11-04 12:47:31] [Gretchen Kolb] https://www.amazon.com/Designing-Your-Work-Life-Happiness/dp/0525655247

[2021-11-04 12:47:38] [Kylie Todaro] Love that book!

[2021-11-04 12:48:18] [Kay Nichols-Wolfe] Very much agree with Greta!

[2021-11-04 12:48:36] [Jenny Bencardino] I used to coach 4-6 grade boys in soccer. The most successful strategy was to ask them during the first practice meet, what position in the field did they visualized themselves playing. If I could match their personal expectation by assigning them to that role, their performance was the BEST!

[2021-11-04 12:49:05] [Kay Nichols-Wolfe] Both my son's assessment indicated they should be magicians. I OI

[2021-11-04 12:49:05] [Carla DeWald] Farmer was in mine too!

[2021-11-04 12:49:29] [RIch Wender] Clndy Morgan had a farm, e i e i o . . . .

[2021-11-04 12:49:42] [Gretchen Kolb] Him and Craig Loundas!

[2021-11-04 12:51:52] [Stephanie] Absolutely true Regina!!!!!!

[2021-11-04 12:51:58] [Michele Volpe] Thank you Greta, Regina and Sharon!

[2021-11-04 12:52:53] [Lester Lledo] Kudos to you Regina for your work on the Pavilion

[2021-11-04 12:52:58] [Crystal Mitchell] Great panel of leaders!

[2021-11-04 12:53:10] [RIch Wender] Beautifully said Regina. We've been tested. I think we've done incredibly well - which does not negate the losses we've experienced.

[2021-11-04 12:53:23] [Nida Al-Ramahi] Great panel, thank you for sharing your stories

[2021-11-04 12:53:24] [Meredith Kirkpatrick] We are people first and foremost with stress, feelings, aspirations, goals etc....thank you Greta

[2021-11-04 12:53:32] [Justin Walters] Everyone appreciates transparent leaders, especially during trying times.

[2021-11-04 12:54:05] [Meredith Kirkpatrick] I have been hearing about that word a lot - Grace

[2021-11-04 12:54:17] [Joan Labranche] so true sharon grace

[2021-11-04 12:54:17] [Rhonda Zaleski] Amazing teams across Penn Medicine, partnerships and collaboration!

[2021-11-04 12:54:22] [Shannon Donahue] AMAZING!!

[2021-11-04 12:54:30] [George Iyoob] Regina, Greta, and Sharon, Great session! Thank you for your knowledge and wisdom!

[2021-11-04 12:54:35] [Santa laconelli] Thank you, Regina, Greta, and Sharon!

[2021-11-04 12:54:35] [Jennifer TerMaat] This has been a wonderful session. Thank you!

[2021-11-04 12:54:39] [Rebecca calvani] That's so cool!!

[2021-11-04 12:54:53] [Lester Lledo] great panel, thanks for what you shared today

[2021-11-04 12:55:00] [Joy WInner] Thank you for the great information. Have a great day.

[2021-11-04 12:55:04] [Michele Volpe] Regina, Wonderful!



[2021-11-04 12:55:13] [Gretchen Kolb] Want to learn even more from Sharon? Acces her FREE "What

Matters Most to You: A Workbook for Creating an Intentional Life"

https://mettaconnection.mykajabi.com/wmmtyoptin

[2021-11-04 12:55:17] [Sharon Hull] What an honor and pleasure to be here.

[2021-11-04 12:55:25] [Gretchen Kolb] Interested in current careers options at Penn Medicine:

https://www1.pennmedicine.org/careerslogin/

[2021-11-04 12:55:28] [Carla DeWald] Thank you for sharing so candidly. Very enjoyable and helpful!

[2021-11-04 12:55:35] [Jessica Fuller] I love that Sharon!

[2021-11-04 12:55:45] [Crystal Mitchell] I love that garden visual Sharon! Thank you for sharing leaders!

[2021-11-04 12:55:50] [RIch Wender] Thanks for sharing and mentoring all of us.

[2021-11-04 12:55:55] [Sarbjit Kaur] Thank you so much for the information!!

[2021-11-04 12:55:55] [Jenny Bencardino] So touching! Thank you to all panelists for being so genuine and true! LOVED IT!

[2021-11-04 12:55:59] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.

https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders

[2021-11-04 12:56:03] [B. Craig] Thank you so much!

[2021-11-04 12:56:14] [Sam Simonsen] What great discussion! Loved this- amazing women!!!

[2021-11-04 12:56:22] [Gretchen Kolb] Additional Resources for Career Exploration:

http://pennpointplus.uphs.upenn.edu/sites/PMA/Talent/Pages/Individual-Contributors.aspx

[2021-11-04 12:56:24] [Rebecca calvani] Thank you this was extremely informative and helpful!

[2021-11-04 12:56:25] [Rhonda Zaleski] We are here to support you!!

[2021-11-04 12:56:27] [Maureen Hetu] Wonderful discussion! Thanks so much for your time!

[2021-11-04 12:56:30] [Meredith Kirkpatrick] Thanks Cindy!

[2021-11-04 12:56:32] [Ebone Smith] Thank You Team!

[2021-11-04 12:56:33] [Christina Vo] Thanks so much for sharing your time and knowledge with us!

[2021-11-04 12:56:33] [Cristine Hutchinson] Great show! Inspiring honest leadership!

[2021-11-04 12:56:38] [Christine Gasperetti] Thank you so much great owl!,

[2021-11-04 12:56:43] [Gretchen Kolb] Looking to build your own Penn Medicine Dream Career? Use this pathway to understand your own stregnths, opportunities and how to "close the gap", solicit feedback, a mentor and leverage your network:

https://rise.articulate.com/share/NUikf5bi2hvfnv2EqLh2ziY FUWYTjDh#/

[2021-11-04 12:56:43] [Patty Inacker] Thank you

[2021-11-04 12:56:45] [Joy Winner] Thank you all.

[2021-11-04 12:56:51] [Felicia Morrison RN] Thanks Cindy!!

[2021-11-04 12:56:51] [Lauren N. Ellis] Thank you!

[2021-11-04 12:56:57] [Regina Bristow] Another great meeting. Thank you!

[2021-11-04 12:56:59] [Stephanie] -Thank you!

[2021-11-04 12:57:07] [Ethan Kannel] Thank you, great panel. I learned a lot.

[2021-11-04 12:57:11] [Bridget] Great Panel!!

[2021-11-04 12:57:17] [Gretchen Kolb] Please reach out if you are looking for any of the links we have shared!

[2021-11-04 12:57:22] [Kylie Todaro] Thank you! Great panel!

[2021-11-04 12:57:39] [Felicia Morrison RN] Thank you Regina, Greta, and Sharon.

[2021-11-04 12:57:45] [Mao Pezzella] thank you so much. Great Panel!

[2021-11-04 12:57:48] [Kellie Wilson] Thank you for a great conversation & such helpful insights & information.

[2021-11-04 12:57:50] [Rhonda Zaleski] Excellent program, thank you, awesome panel, Cindy and PMA team!

[2021-11-04 12:57:51] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.

https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders

[2021-11-04 12:57:53] [Kimberly Endicott] Thank you!!!



[2021-11-04 12:58:02] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong site at: https://www.med.upenn.edu/uphscovid19education/lead-strong.html. You can also download the event series to your outlook calendar from the website.

[2021-11-04 12:58:02] [Lina Sanchez] Thank you!!!

[2021-11-04 12:58:39] [Tami Proctor] Thank you!

[2021-11-04 12:58:42] [Blessy] Thank you!

[2021-11-04 12:58:44] [Karen Ulmer RN] Very inspirational, thank you all!

[2021-11-04 12:58:48] [Joan Labranche] thank you

[2021-11-04 12:58:58] [Carla DeWald] Thank you!

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