



EVENT NAME

Lunch with Leaders LIVECast

EVENT DATE: THURSDAY, 18 NOVEMBER 2021

EVENT BY: MTP 4

EVENT CHAT

[2021-11-18 11:54:06] [Gretchen Kolb] Thank you for joining today's Lunch with Leaders on "Leading to Improve Community Health". It is going to be a great show! We will get started promptly at noon.

[2021-11-18 12:01:39] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong at:

<https://www.med.upenn.edu/uphscovid19education/lead-strong.html>

[2021-11-18 12:03:41] [Gretchen Kolb] Check out our pathway on Building Your Dream Career:

https://rise.articulate.com/share/NUikf5bi2hvfsv2EqLh2ziY_FUWYTjDh

[2021-11-18 12:03:57] [Gretchen Kolb] Give a High Five: <https://www.pennhighfive.com/#/compliments/new>

[2021-11-18 12:04:22] [Gretchen Kolb] 30 minute coach on High Potential

<https://www.med.upenn.edu/uphscovid19education/30-minute-coach.html>

[2021-11-18 12:04:31] [Gretchen Kolb] Dec 1 Book Club:

https://www.ups.upenn.edu/employeeselfservice/LandingPages/PennMedicine_BookClub/index.html

[2021-11-18 12:04:39] [Gretchen Kolb] Register: <https://primetime.bluejeans.com/a2m/register/rkkzdbqs>

Order your copy: <https://www.business-services.upenn.edu/penn-med-virtual-book-club-dorothy-roberts>

[2021-11-18 12:05:27] [Gretchen Kolb] Text Your Video to 215-279-1935 by Dec 7

[2021-11-18 12:05:35] [Gretchen Kolb] What do you like about the show? Let us know!

[2021-11-18 12:05:55] [Gretchen Kolb] For CME/CE credits:

Text 73166 to 215-398-6728

Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit

For questions, please contact penncme@pennmedicine.upenn.edu

[2021-11-18 12:06:05] [Gretchen Kolb] Text 73166 to 215-398-6728

[2021-11-18 12:06:57] [Guest124] Thanks

[2021-11-18 12:08:00] [Gretchen Kolb] text "pennmedicine918" to "22333"

[2021-11-18 12:08:10] [Gretchen Kolb] If you are on your computer, you can also click on the link on chat www.PollEv.com/pennmedicine918

[2021-11-18 12:08:48] [Colleen Bynum] rushed

[2021-11-18 12:09:12] [maryann D'amico] Overwhelmed

[2021-11-18 12:09:25] [Lisa Kidd] bouyant

[2021-11-18 12:09:31] [brendalyn Tanio] Overwhelmed

[2021-11-18 12:09:39] [Mercia] Content

[2021-11-18 12:09:42] [Jean] overbooked

[2021-11-18 12:09:43] [Gretchen Kolb] @ Lisa, like the bouyant!

[2021-11-18 12:09:46] [Cauleen Noël] Happy

[2021-11-18 12:09:50] [Richard DiGiacomo Jr PT] Hopeful

[2021-11-18 12:09:51] [Anokha] Grateful

[2021-11-18 12:09:53] [Virginia] Busy

[2021-11-18 12:10:02] [Guest124] Exited- Felicia M.

[2021-11-18 12:10:07] [Lynn Stover] Enlightened

[2021-11-18 12:10:16] [Joy Winner] busy

[2021-11-18 12:10:23] [Maria Benerofe] Sad

[2021-11-18 12:10:26] [Virginia] Busy, but grateful!!

[2021-11-18 12:13:34] [Jen Rader] Such a great image!

[2021-11-18 12:18:42] [Susan Crow] Yay, Alice! 33 years :-)

[2021-11-18 12:19:06] [Colleen Bynum] Great Carmen!

[2021-11-18 12:19:19] [Lina Sanchez] Dr. Guerra is an amazing clinician!!!

[2021-11-18 12:19:25] [Amanda Williams] So glad to have Rich with DFMCH!

[2021-11-18 12:19:37] [Gretchen Kolb] Want to get to know Dr. Guerra even better:
<https://www.phillymag.com/be-well-philly/2018/04/28/docstories-carmen-guerra/>

[2021-11-18 12:20:21] [Lynn Stover] Hello Alice Yoder, I am one of your former Contact Tracers. Glad you are here and thank you for all you do for our organization and the constituency we serve.. 😊

[2021-11-18 12:20:49] [Christine Gasperetti] ❤️

[2021-11-18 12:22:41] [Richard DiGiacomo Jr PT] I am former employee of Mercy Hospital and the Clinical Coordinator of the Pro Bono Physical Therapy Clinic from 2011-2020. Glad to now be an employee of Penn Therapy and Fitness and attempting to re-establish the pro bono clinic which has been CLOSED since the pandemic began.

[2021-11-18 12:23:08] [Tami Montroy] That's AWESOME!! So very proud about the pediatric vaccination volunteer run program.

[2021-11-18 12:23:11] [Richard DiGiacomo Jr PT] I would love to continue dialogue and conversation Re: this initiate for the underserved in West Philly!

[2021-11-18 12:23:11] [Courtney Summers] We are so thankful for our volunteers!!

[2021-11-18 12:23:25] [Amanda Williams] So proud of the team for work to get the PHMC Health Center at Cedar open!

[2021-11-18 12:23:33] [Ameena Elahi] 😊 😊 😊

[2021-11-18 12:23:33] [Grace Lynam] Whoop Whoop!

[2021-11-18 12:23:38] [Cristine Hutchinson] Amazing!

[2021-11-18 12:23:42] [Christine Gasperetti] amazing!

[2021-11-18 12:24:00] [Guest124] Wonderful!

[2021-11-18 12:25:03] [Brandon] Thank you Cindy! A great team to put the event together.

[2021-11-18 12:25:14] [Katie Fanslau] Shout out to Diann Boyd!

[2021-11-18 12:25:27] [Kellie Wilson] That's awesome!

[2021-11-18 12:26:10] [Jenean] Love the talk about the navigators. Shout out to Teresa Smink the most amazing nurse navigator for head and neck!

[2021-11-18 12:26:31] [Grace Lynam] Such a beneficial bridge that you and your team put together Dr. Guerra that allows for healthier and safer community outcomes!

[2021-11-18 12:26:50] [Gretchen Kolb] What work have you, your team done to improve the health of our community?

[2021-11-18 12:26:57] [Jaya Aysola] Thank you Carmen---incredible work

[2021-11-18 12:27:08] [Gretchen Kolb] Give yourself a shout out!

[2021-11-18 12:27:41] [Steven Hyland] My team was responsible for building the PennChart workflow related to the Mobile Mammography Unit, really hoping this is built into more than a pilot

[2021-11-18 12:27:44] [Richard DiGiacomo Jr PT] Thank you ten fold!

[2021-11-18 12:27:44] [Jon (he/him)] Innovation team at LGH running Screen on Time to increase CRC screening here.

[2021-11-18 12:27:49] [Corey Chivers] Carmen 👍 👍 👍

[2021-11-18 12:27:51] [Susan Crow] Build a relationship with our patient and family advisory council so their voices are ever present

[2021-11-18 12:27:57] [Steve Buzzard] Lancaster Community Vaccination Center +238,000 shots!

[2021-11-18 12:27:59] [Richard DiGiacomo Jr PT] It is a hard process to "re-establish" this clinic!

[2021-11-18 12:28:10] [Elizabeth Howell] PMTG Reducing Maternal Morbidity and Mortality Among Black women - Ob/Gyn and WHSL

[2021-11-18 12:28:16] [Thomas Ruiz] Participated in Mobile Mammo Effort

[2021-11-18 12:28:32] [Lynn Stover] I am proud of Alice and the work those she lead during the pandemic in the PM-LGH contact tracing effort here in our region... 🙌

[2021-11-18 12:28:34] [Richard DiGiacomo Jr PT] Community partnerships, including local PT schools and the health systems will be needed to support the future of this clinic.

[2021-11-18 12:28:35] [Eric Trumbower] Camp All Year- we've been providing care packages and virtual events for children and teens grieving the loss of a loved one.

[2021-11-18 12:28:52] [Katie Fanslau] Volunteer for Stand Down of South Jersey annually which provides needed care for veterans with food and housing security.

[2021-11-18 12:29:10] [Lisa] Helped with COVID testing and vaccination thru LGH

[2021-11-18 12:29:20] [Richard DiGiacomo Jr PT] I unfortunately cannot stay on the call as i am in direct patient care for the rest of the afternoon. Please contact Richard.Digiacomo@Pennmedicine.upenn.edu for anyone who wants to discuss details and ways to help the community in the realm of physical therapy. Thanks, all the best! – Rich.

[2021-11-18 12:29:37] [Peter Cronholm] Family Medicine residents and faculty supporting community initiatives (Unity Clinic, Prevention Point, COVID testing and vaccination programs, and on and on)!

[2021-11-18 12:29:47] [Cristine Hutchinson] SIM center just hosted community STEM High School students to encourage and inspire careers in medicine!

[2021-11-18 12:30:11] [Richard DiGiacomo Jr PT] I was so proud of the work Mercy did for 100+ years, and humbled to do that work for 10 years. I cannot wait for the day when pro bono care resumes in West Philly, and if Penn Med can be involved, it will be a huge boost to the community!

[2021-11-18 12:32:15] [Guest124] Love ❤️! Relationship vs Transaction 🙌 Felicia M.

[2021-11-18 12:32:18] [Karla] working in the vaccine clinics first for the hospital and not out in the community

[2021-11-18 12:32:26] [George Iyoob] All the great work by Penn Medicine CARES ! Proud of all the initiatives from PPMC's Community Outreach Committee in support of our community!

[2021-11-18 12:33:54] [Jenny Bencardino] RIDE Radiology Inclusion Diversity and Equity Division present in West Philly!

[2021-11-18 12:34:05] [Jenny Bencardino] Interventional Radiology Clinic

[2021-11-18 12:34:25] [rosemary Search] Alice is a true respected leader in our community . Her leadership is genuine and truly appreciated in our Lancaster Community

[2021-11-18 12:34:25] [Jenny Bencardino] Vaccination Event at church sites

[2021-11-18 12:41:46] [Mary Jo Baldino] the Senior HealthLink program at Penn Medicine at Home has provided health maintenance and promotion to the older adult community while also providing a clinical experience for student nurses is one example of Penn's commitment to community!

[2021-11-18 12:43:55] [Carolina] please brag

[2021-11-18 12:45:33] [M.Duplissey] Thanks for the shout out to the Behavioral Health Service Line. So much work to do...

[2021-11-18 12:45:47] [Marianne Smith] Yes!!!

[2021-11-18 12:46:13] [Jenny Bencardino] Community service as an answer to burnout:

[2021-11-18 12:46:17] [Jenny Bencardino] <https://www.acr.org/Practice-Management-Quality-Informatics/ACR-Bulletin/Articles/February-2020/Being-an-Advocate>

[2021-11-18 12:46:27] [Kate] J&J removed their requirement for a 4-year degree to open up opportunities, perhaps this is a consideration for certain roles in the health system

[2021-11-18 12:46:59] [Lynn Stover] Agrred... Thank you for that and the mention of the need for this care to be provided to the refugee population, especially those from Afghanistan as they begin to arrive... 🙌

[2021-11-18 12:47:04] [Matt Liccketto] what is the name of that program for service learning? and is there a contact?

[2021-11-18 12:48:34] [Cauleen Noël] Amazing!

[2021-11-18 12:48:35] [Jenny] Yessss I agree so wholeheartedly with that, Carmen. Thank you.

[2021-11-18 12:48:57] [Colleen Bynum] Community members must be at the table when decisions are made.

[2021-11-18 12:49:29] [Jenny Bencardino] https://www.ted.com/talks/alice_goffman_how_we_re_priming_some_kids_for_college_and_others_for_prison/up-next?language=en

[2021-11-18 12:49:54] [Jenny Bencardino] Penn sociologists Goffman lived in West Philly to write her thesis

[2021-11-18 12:50:03] [Colleen Bynum] Profound Jenny, Thanks for sharing!

[2021-11-18 12:50:21] [Jenny Bencardino] Agree with Carmen! Community immersion is KEY 🔑

[2021-11-18 12:51:16] [Jenny Bencardino] Goffman inspired me to found Free Spirit



[2021-11-18 12:51:37] [Carmen Guerra] To engage in this work, please visit: Office of Govt and Community Relations Serving Our Community - Penn Medicine
[2021-11-18 12:51:45] [Jenny Bencardino]
<https://twitter.com/freespiritli/status/857373724118589440?s=21>
[2021-11-18 12:51:57] [Colleen Bynum] Come to 6121 Cedar Av this weekend 830a to 12 noon to support Health Screenings.
[2021-11-18 12:52:08] [Colleen Bynum] Saturday!
[2021-11-18 12:52:16] [Grace Lynam] INFP! :)
[2021-11-18 12:52:17] [Gretchen Kolb] Thanks for plugging that Colleen!
[2021-11-18 12:52:22] [Kate] ENTP
[2021-11-18 12:52:24] [Tami Montroy] I'm ENTJ with Rich!
[2021-11-18 12:52:30] [Alex Macklin] ISTJ
[2021-11-18 12:52:30] [Jenny Bencardino] Eager to start working with the kids in West Philly 's JDC
[2021-11-18 12:52:52] [Peter Cronholm] Make room for introverted leaders!!!
[2021-11-18 12:52:53] [Colleen Bynum] You're welcome!
[2021-11-18 12:53:04] [Jenny Bencardino] Any volunteers for tennis and soccer coaching, please contact me
[2021-11-18 12:53:28] [Jenny Bencardino] Jenny.Bencardino@pennmedicine.UPenn.Edu
[2021-11-18 12:53:31] [Kellie Wilson] ENFP!!
[2021-11-18 12:54:47] [Lynn Stover] Well-said Alice...
[2021-11-18 12:55:20] [Colleen Bynum] This was awesome, have to run. Happy Holiday!
[2021-11-18 12:55:26] [Jenny Bencardino] The happiest moments of my life include putting a tennis racket for the very first time in the hands of a kid housed at the JDC and see their eyes light up with joy
[2021-11-18 12:55:54] [Jenny Bencardino] Community work is the best medicine against burnout
[2021-11-18 12:56:00] [Jenny] YEP. That creating of discomfort is essential. And hard.
[2021-11-18 12:56:48] [Gretchen Kolb] Who Knew!?!?
[2021-11-18 12:56:49] [ChiChi Nwadiogbu] Rich Wender is terrific singer!
[2021-11-18 12:57:13] [Greta G] That is amazing Alice!
[2021-11-18 12:57:13] [Linda Pang] Card tricks in the office soon, Rich!
[2021-11-18 12:57:14] [Jenny Bencardino] Singing Wender 🎤
[2021-11-18 12:57:22] [Dawn] go Alice!!
[2021-11-18 12:57:25] [Kellie Wilson] OMG, Alice, I love it!!
[2021-11-18 12:57:33] [Jenny Bencardino] Hoola hooping away!
[2021-11-18 12:57:44] [David Weinstein] I am so inspired by this group of servant leaders
[2021-11-18 12:57:47] [Jen Rader] Thank you ALL for your work in our communities! So impressive and inspiring!
[2021-11-18 12:57:53] [mike rosenthal] outstanding presentations and discussion. many thanks, all!
[2021-11-18 12:57:57] [Tami Montroy] Wow! Such a talented group!!!!
[2021-11-18 12:58:04] [Cristine Hutchinson] thank you ! great show
[2021-11-18 12:58:04] [Anne Krajewski] Thank you!!
[2021-11-18 12:58:05] [Grace Lynam] Loved this collaboration! Such an inspiration!
[2021-11-18 12:58:08] [Gretchen Kolb] The recording for this session, other resources and presentations are available via Lead Strong site at: <https://www.med.upenn.edu/uphscovid19education/lead-strong.html>. You can also download the event series to your outlook calendar from the website.
[2021-11-18 12:58:09] [Lina Sanchez] Thank you This was a great group!!
[2021-11-18 12:58:14] [Lisa] This was awesome!!! thank you
[2021-11-18 12:58:15] [Jenny Bencardino] Carmen! I need a haircut badly!
[2021-11-18 12:58:17] [Brad Okonak] Yes!!
[2021-11-18 12:58:19] [Christine Gasperetti] thank you, cg
[2021-11-18 12:58:22] [Gretchen Kolb] We value your feedback. Please complete this brief survey to let us know how we could improve these sessions.
<https://survey.pennmedicine.org/s3/Lead-Strong-Lunch-with-Leaders>



[2021-11-18 12:58:23] [Joy Winner] Great information. Thank you. Happy Thanksgiving to all. Thank you for all you do for Penn Medicine.
[2021-11-18 12:58:23] [Chris] Thank you!
[2021-11-18 12:58:23] [Nancy Iv] yayyy
[2021-11-18 12:58:28] [Amanda Williams] Thank you all for your commitment to community medicine!
[2021-11-18 12:58:30] [ChiChi Nwadiogbu] This was so great! Thank you to the panel and to you Clndy!
[2021-11-18 12:58:31] [Anne Krajewski] Looks like a great topic
[2021-11-18 12:58:32] [Jenny Bencardino] Loved this session! Thank you!!!
[2021-11-18 12:58:38] [Gretchen Kolb] Thanks Ray!!
[2021-11-18 12:58:39] [kyle] great talk
[2021-11-18 12:58:45] [Nicole] Amazing things going on at PENN!
[2021-11-18 12:58:48] [Elizabeth Howell] Thank you for your dedication to improving health equity!
[2021-11-18 12:58:49] [Jane McKinney] Thank you! Great topick!
[2021-11-18 12:58:50] [Lynn Stover] Thank you panel. Enlightening and very enjoyable.... □
[2021-11-18 12:58:53] [Young Un Cho] Thank you Ray!
[2021-11-18 12:58:56] [Brandon] Thank you! Great discussion.
[2021-11-18 12:59:11] [Nicole Verostick] Thank you! This series always makes my day
[2021-11-18 12:59:12] [Barbara Todd] thank you
[2021-11-18 12:59:14] [Susan Crow] Thank you! Happy Thanksgiving!
[2021-11-18 12:59:14] [Lynn Stover] Happy Thanksgiving to all...
[2021-11-18 12:59:15] [Jasmine Suggs] thank you
[2021-11-18 12:59:16] [Nicole] Thank you!
[2021-11-18 12:59:36] [Kellie Wilson] Thank you! Happy Thanksgiving
[2021-11-18 12:59:41] [Colin Deutsch] thank you!
[2021-11-18 12:59:42] [Jenny Bencardino] Sending Thanksgiving love
[2021-11-18 12:59:58] [Dan Friel] Thank you

PRIVATE CHAT

CHAT WITH: Anokha

[2021-11-18 12:43:03] [Anokha] How are we engaging with the community to tackle Obesity epidemic ?

CHAT WITH: Dan Zhao, RN

[2021-11-18 12:03:19] [Dan Zhao, RN] I cannot hear.

[2021-11-18 12:04:53] [Ray Rollins - Support] Please check the volume control on the left side of the screen. Also, make sure that you are joining on your local machine/computer not through a remote computer where the audio is most likely playing. Lastly, disconnect and reconnect might fix

CHAT WITH: Lynn Stover

[2021-11-18 12:12:48] [Lynn Stover] Hello Alice Yoder, I am one of your former Contact Tracers... ☺

[2021-11-18 12:18:21] [Ray Rollins - Support] Lynn, please put this in the event chat. This chat only went to me the technical moderator.

[2021-11-18 12:26:25] [Lynn Stover] Thank you.= for letting me know... 🙌

CHAT WITH: Wendy Holler

[2021-11-18 12:09:21] [Wendy Holler] can you share the text information here...

[2021-11-18 12:11:23] [Ray Rollins - Support] text "pennmedicine918" to "22333"

MODERATOR GROUP CHAT

MODERATOR PRESENTER GROUP CHAT