

# Welcome to our virtual waiting room!

While you wait for the session to start, please take time to:

1. Familiarize yourself with BlueJeans
2. Check your name- update first and last if incorrect
  - **1** in the picture
3. Visit the chat window
  - **2** in the picture
4. Visit the question & answers window
  - **3** in the picture

## BlueJeans Participant Screen

### Attendee View

(David Lee)

Entry banner alerts Attendee that nobody will be able to see or hear them.

Event title → Sales Kickoff

Speaker Volume →

Mute Speaker →

Full Screen →

Slider bar – drag to change the size of video and content

Exit the event

Main (roster) view **1**

Chat w/ everyone **2**

Chat w/ Moderator

Questions & Answers **3**

Expand side navigation (display Presenter roster)

Settings (choose which speaker to use)

Year	RED	BLUE	GREEN	YELLOW
2004	10%	15%	20%	25%
2005	25%	30%	35%	40%
2006	40%	45%	50%	55%
2007	55%	60%	65%	70%
2008	70%	75%	80%	85%
2009	85%	90%	95%	100%
2010	90%	85%	80%	75%
2011	85%	80%	75%	70%



# Lunch with Leaders LIVECast: **Spotlight on Our New Executives**

May 6, 2021



# Virtual Meeting Norms

Actively participate to make this engaging! You have several opportunities:

- Respond to all polls using your phone.
- Ask the facilitator questions in the **Q&A window** unless directed otherwise.
- Share your experience, add a comment, or ask for clarification using the **Chat feature**. A moderator will monitor the chat.

# Obtaining CME/CE Credit

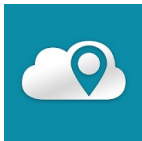
To received CME/CE credits:



Text the event code to (215) 398-6728



Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit



CloudCME app – Institution Code UPENN; enter the event code via Claim Credit

**Event Code:**  
**72641**

*You must have a profile in the system,  
<https://upenn.cloud-cme.com>,  
to get credit*

# Welcome to Lunch with Leaders

- ▶ Welcome
- ▶ What is *Lunch with Leaders*?

The screenshot shows a web page from Penn Medicine's UPHS COVID-19 Learning portal. The page has a dark blue header with the Penn Medicine logo and a search bar. A red sidebar on the left contains a menu with items like 'Curricula for Clinicians', 'Treatment and Testing Guidelines', 'Infection Control and PPE', 'Quick References', 'Telemedicine', 'Switchboard (PennKey protected)', 'Pennchart Education', and 'Patient and Family Communication'. The main content area is titled 'Lead Strong' and features a paragraph of text, a 'LEAD STRONG' logo, and a 'Lunch with Leaders' section with a call to action.

Penn Medicine UPHS COVID-19 Learning

Search Our Site

Curricula for Clinicians

Treatment and Testing Guidelines

Infection Control and PPE

Quick References

Telemedicine

Switchboard (PennKey protected)

Pennchart Education

Patient and Family Communication

Lead Strong

As a Penn Medicine leader, we truly appreciate all you are doing to navigate these unprecedented times. Whether leading teams on the front lines or adapting to the new virtual environment, each and every one of you have stepped up like never before.

This site is designed to provide ideas and best practices around leading yourself and your team during adversity. Remember that there is a potential for leadership at all levels. Now is the time to take action and make a difference. Use these resources plus your own creativity to design new ways to lead in tough times, great times and everything in between.

**LEAD STRONG**

**Lunch with Leaders**

We are leading in a time of transformation. "Lunch with Leaders" is a one-hour, virtual leadership development series which Penn Medicine leaders can connect and share practical tips for leading effectively. **Please join us live, Thursdays at noon! BYOL –bring your own lunch!**

# What's in the Mail?

*What did you enjoy about the last session?*

Your expert was terrific. This is a crucial topic – as you know so well. Avoiding difficult conversations leads to a lot of trouble. I tuned in late due to patient care but will re-watch this one. Well done. Definitely have her back.

**Richard Wender, MD**  
Chair of Family Medicine and  
Community Health

Loved it! Catherine was amazing.  
**Please repeat!**

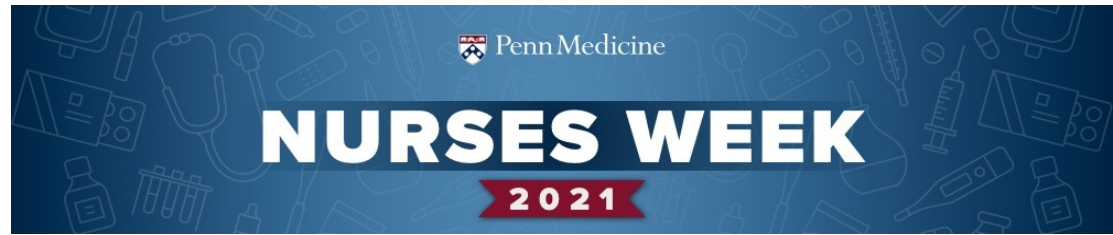
You had a huge crowd and **none of us wanted it to end. Catherine used great analogies (e.g., ripe fruit)** for a simple structure to break down a crucial conversation.

**Chris Miller, MD**, Director, Penn  
Dermatology Oncology Center



I liked it a lot. I thought Catherine was so insightful and feel that it should be watched and re-watched for everyone.

*Post-event feedback and anonymous comments from the evaluation survey*



# Celebrating Nursing Week!



**Jim Ballinghoff, DNP, MBA**  
Chief Nursing Officer, PPMC



**Angela Coladonato, DNP, RN,  
NEA-BC**  
Chief Nursing Officer, CCH



**Elizabeth Craig, DNP, RN,  
FACHE**  
Chief Nursing Officer, PAH



**Sandra Jost, PhD, RN**  
Chief Nursing Officer,  
Penn Medicine at Home



**Sheila Kempf PhD, RN,  
NEA-BC**  
Chief Nursing Officer, PMPH



**Colleen Mattioni, DNP, MBA, RN, CNOR**  
Chief Nursing Officer, HUP



**Barbara Prior, MSN, RN, NE-BC**  
Associate ED, CPUP Nursing



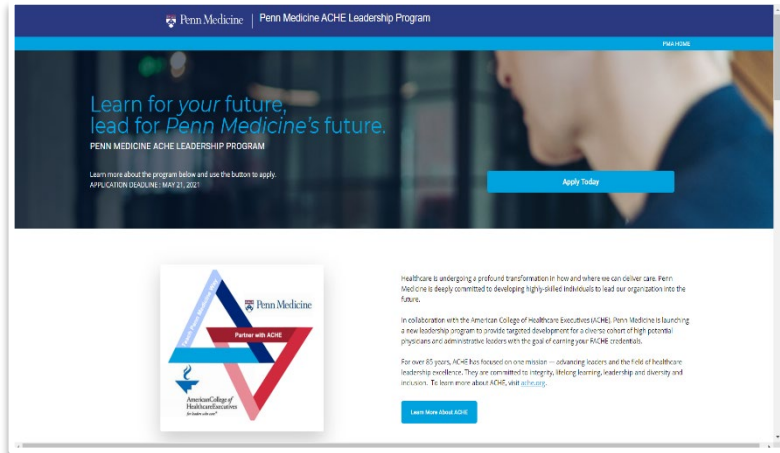
**Jean Romano, MSN, RN, NE-BC**  
Chief Nursing Officer, GSPP



**Larry Strassner, PHD, MSN, RN, FACHE**  
Chief Nursing Officer, LGH



# Penn Medicine ACHE Leadership Program



## [Penn Medicine ACHE \(American College of Healthcare Executives\) Leadership Program](#)

[Website](#): includes program overview, eligibility criteria, application form and FAQs

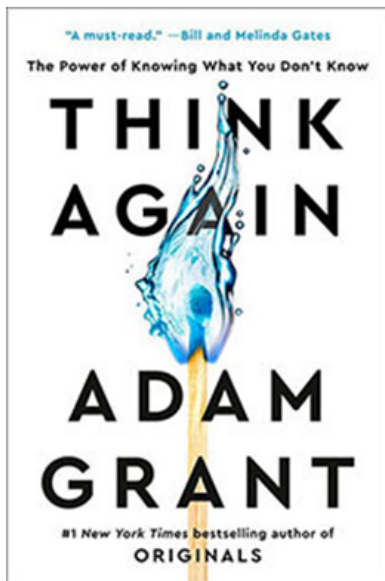


Watch the [virtual info session](#) with current Fellows of ACHE:

- **Allison Wilson-Maher**, Vice President, Real Estate, Design and Construction, Corporate
- **Aron Berman**, Assistant Executive Director, HUP
- **John J. Herman**, CEO, LGH
- **Michele Volpe**, CEO, PPMC

*The session recording is posted on the [website](#).*

# Join the Next Book Club with Kevin and Adam Grant!



Ignite your inner curiosity, interact with others and be #PennProud! Join the next installment of the Penn Medicine Book Club featuring *Think Again: The Power of Knowing What You Don't Know* by [Adam Grant](#), one of the world's 10 most influential management thinkers. **UPHS CEO Kevin B. Mahoney will facilitate the discussion with Adam.** A description of the book is below.

The Penn Medicine Book Club is open to all employees. **Please commit to reading the book prior to the session on Wednesday, June 30 to engage in thoughtful conversation.**

**REGISTER FOR  
JUNE 30, 7:30 – 8:30 p.m.**

*After registering, you will receive a calendar invite and a follow-up email with a link to order your book. **Please place your order by June 18.***

# Today's Objectives

- ▶ Get to know our newest Chief Executive Officers (CEOs) at Penn Medicine and ask questions
- ▶ Learn from their leadership experiences and inspiring career journeys
- ▶ Connect with others and share leadership tips with each other

# Participate in Poll Everywhere

**#1**



**#2** What emotions are you feeling today?

# Lunch with Leaders Guests



**James Demetriades, MBA**  
CEO, Penn Medicine Princeton Health



**John J. Herman, MBA, FACHE**  
CEO, Lancaster General Health

# What emotions are you feeling today?

## ***Growing Up Penn Medicine***

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May 20, 2021 at 12pm

**Our  
guests**

- **Peter Quinn, MD**, Chief Physician Executive, Penn Medicine Medical Group
- **Lori Gustave**, SVP, Business Development



# Add the Series to your Outlook!

## *Upcoming Lunch with Leaders LIVEcasts*



**June 3** **Tips for *Mic-Dropping* Presentations**  
With Mike Duncan and Dana Band

**June 20** **Creating High Performance Teams**  
with Neil Ravitz and Andrea Wieland

**July 1** **Innovation 101**  
with Roy Rosin

*Stay tuned for more!*

Click [here](#) or visit [Lead Strong Site](#) to add the event series to your Outlook calendar.



# Exit Poll Everywhere

