

Welcome to our virtual waiting room!

While you wait for the session to start, please take time to:

1. Familiarize yourself with BlueJeans
2. Check your name- update first and last if incorrect
 - 1 in the picture
3. Visit the chat window
 - 2 in the picture
4. Visit the question & answers window
 - 3 in the picture

BlueJeans Participant Screen

Attendee View

(David Lee)

Entry banner alerts Attendee that nobody will be able to see or hear them.

Event title → Sales Kickoff

Speaker Volume →

Mute Speaker →

Full Screen →

Exit the event

Main (roster) view 1

Chat w/ everyone 2

Chat w/ Moderator

Questions & Answers 3

Expand side navigation (display Presenter roster)

Settings (choose which speaker to use)

Slider bar – drag to change the size of video and content

Year	RED	BLUE	GREEN	YELLOW
2004	10%	15%	20%	25%
2005	25%	30%	35%	40%
2006	40%	45%	50%	55%
2007	55%	60%	65%	70%
2008	70%	75%	80%	85%
2009	85%	90%	95%	100%
2010	90%	95%	100%	105%
2011	100%	105%	110%	115%



Lunch with Leaders LIVECast: **Creative Problem Solving**

July 1, 2021



Welcome to Lunch with Leaders

- ▶ Welcome
- ▶ What is *Lunch with Leaders*?

The screenshot shows a web page from Penn Medicine. At the top, there is a dark blue header with the Penn Medicine logo on the left and 'UPHS COVID-19 Learning' on the right. Below the header is a search bar. The main content area has a red sidebar on the left with a list of navigation items: 'Curricula for Clinicians', 'Treatment and Testing Guidelines', 'Infection Control and PPE', 'Quick References', 'Telemedicine', 'Switchboard (PennKey protected)', 'Pennchart Education', and 'Patient and Family Communication'. The main content area is titled 'Lead Strong' and contains a paragraph of text, a logo for 'LEAD STRONG' (two overlapping circles, one yellow and one blue), and a box with the text: 'We are leading in a time of transformation. "Lunch with Leaders" is a one-hour, virtual leadership development series which Penn Medicine leaders can connect and share practical tips for leading effectively. Please join us live, Thursdays at noon! BYOL - bring your own lunch!'.

What's in the Mail?

What did you enjoy about the last session?

Really enjoyed the conversation and engagement between the UPENN and Penn Medicine, showing how **we are all connected.**

That the content applies to all areas of our lives and the crossover with the University.

I loved that we included a leader from outside of healthcare- the athletic team aspect was a good point of view

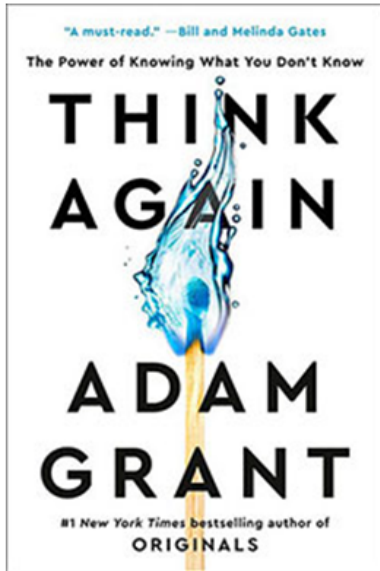
I am not athletic or into sports but when people share motivational tips -- it is usually a **positive and inspiring conversation** and this was -- nice to learn about colleagues from different departments.



Post-event feedback and anonymous comments from the evaluation survey

Join the Next Book Club on July 8th!

There is more time to read the book!



Ignite your inner curiosity, interact with others and be #PennProud! Join the next installment of the Penn Medicine Book Club featuring *Think Again: The Power of Knowing What You Don't Know* by [Adam Grant](#), one of the world's 10 most influential management thinkers. UPHS CEO Kevin B. Mahoney will facilitate the discussion with Adam. A description of the book is below.

Send in your questions to Youngun.Cho@pennmedicine.upenn.edu

**JOIN US ON JULY 8,
7:30 – 8:30 p.m.**

Note date change

The session will be recorded and posted on the [Book Club](#) website

Register to the 7/8 Book club [here](#)

Participate in 30 Minute Coach Sessions in July



You are invited to join a discussion on **building a robust growth plan.**

Leading yourself:

Learn how to create a personal SWOT (Strength / Weakness / Opportunity / Threat) analysis to form an actionable growth plan.

Monday, July 12, 3:00PM

Tuesday, July 13, 9:00AM

Leading others:

Learn how your collaboration, insight and feedback can help employees achieve FY21 goals and beyond.

Tuesday, July 13, 3:00PM

Wednesday, July 14, 9:00AM

Obtaining CME/CE Credit

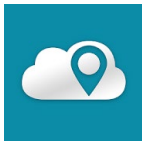
To received CME/CE credits:



Text the event code to (215) 398-6728



Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit



CloudCME app – Institution Code UPENN; enter the event code via Claim Credit

Event Code:
72828

*You must have a profile in the system,
<https://upenn.cloud-cme.com>,
to get credit*

Today's Objectives

- ▶ Understand key defining characteristics of creative problem solving
- ▶ Learn how to establish a strong culture of developing a growth mindset, seeking opportunities to do things differently and taking risks
- ▶ Share your own creative problem solving tips and get ideas from others
- ▶ Get inspiration from leadership experiences and career journeys
- ▶ Connect with others and share leadership tips with each other

Participate in Poll Everywhere

#1



#2 What emotions are you feeling today?

Lunch with Leaders Guests



Sindhu Srinivas, MD

Director, Obstetrical Services; HUP Vice Chair for Quality and Safety, Department OBGYN; Physician Lead, Women's Health Service Line



Roy Rosin, MBA

Chief Innovation Officer,
Center for Health Care Innovation

What emotions are you feeling today?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

5 why's vs. 5 so what's



Analogy





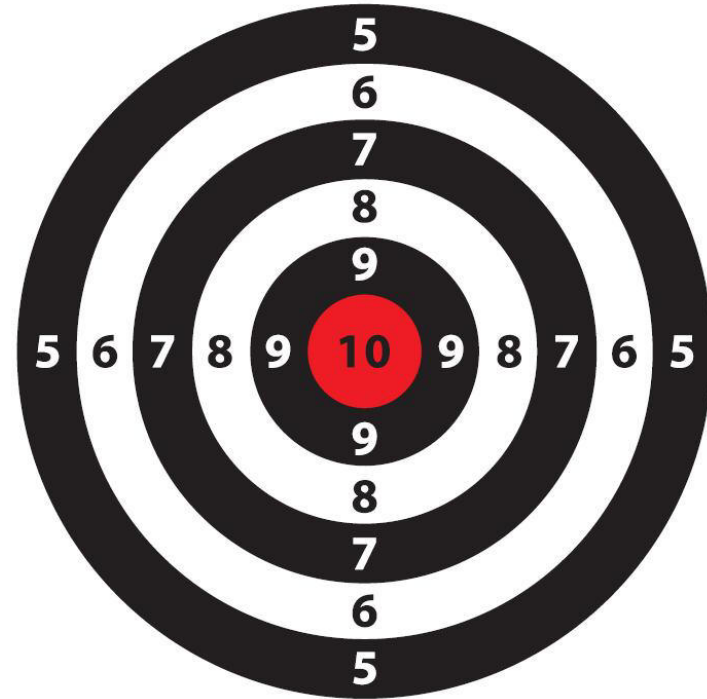
Deletion vs. improvement

1. Find a wrench, towel and drain pan
2. Loosen the drain plug and wipe it clean
3. Remove the oil filter
4. Remove O-ring(s)
5. Get new oil, filter, drain plug, funnel, degreaser
6. Coat new oil rings, gasket with fresh oil
7. Re-install oil filter, making it snug but not too tight
8. If cartridge filter, reassemble and bolt back on
9. Fix new washer/ring on drain plug and tighten
10. Wipe down and degrease surfaces
11. Empty oil into container to be recycled
12. Get funnel
13. Refill motor with new oil
14. Tighten oil fill cap
15. Drive old oil to local shop

Bonus for leaders: Targets! Metrics without targets allow...anything.

(examples of impairing outcomes)

1. “Do the best you can...”
2. “Every bit helps...”
3. ”Make it faster...”



How good is good enough? Stretch goals challenge assumptions!

Redefining High Potentials

July 15, 2021 at 12pm

**Our
guests**

- **Mitch Schnall, MD**, Chair, Department of Radiology
- **Chris Tierney**, Chief Human Resources Officer, PAH
- **Michelle Weitzman-Garcia, PhD**, External expert on Talent Management and Leadership



Add the Series to your Outlook!

Upcoming Lunch with Leaders LIVEcasts



July 15

Redefining High Potentials

with Mitch Schnall, MD, Chris Tierney and Michelle Weitzman-Garcia, PhD

July 29

5 Tips for Stronger Communications

with Sean Grady, MD, Debbie Foster and Sarah Johnson

Stay tuned for more!

Click [here](#) or visit [Lead Strong Site](#) to add the event series to your Outlook calendar.

Exit Poll Everywhere

