Welcome to our virtual waiting room!

While you wait for the session to start, please take time to:

1. Familiarize yourself with BlueJeans
2. Check your name—update first and last if incorrect ➢ 1 in the picture
3. Visit the chat window ➢ 2 in the picture
4. Visit the question & answers window ➢ 3 in the picture
Lunch with Leaders LIVECast:
Navigating Complex, Political Dynamics

September 9, 2021
What’s in the Mail?

What did you enjoy about the last session: 5 Steps for Improving Internal Communications?

I’m so glad that this was the topic du jour... it fostered a lot of great conversation, best practices, and sheer enthusiasm for the topic.

The realm of good leadership is near and dear to me, and hearing these inspiring leaders share their experiences was very heart warming.

Dinah Schuster
Organizational Change Communication Manager

People getting real in the chat and the presenters responding to it in real time

The panel was excellent. All of the presenters were transparent and had great suggestions.

Outlining a few simple communication tips and then having discussion around them.

Post-event feedback and anonymous comments from the evaluation survey
Calling all musicians, singers, poets, storytellers and more...

A virtual talent show from 12 – 12:30 p.m. on Tuesday, October 26.

Hosted by Penn Medicine's in-house stand-up comedian and surgeon, John Kelly, MD, Orthopaedic Surgery at CPUP

Submit your videos by 9/19

Click here for more info
30 Minute Coach: September

**Leading yourself:**
How to maximize your growth at each stage in the employee lifecycle
- Monday, September 13, 2:30 PM
- Wednesday, September 15, 9:00 AM

**Leading others:**
How to employ management techniques specific to your team member’s stage in the employee lifecycle
- Wednesday, September 15, 2:30 PM
- Thursday, September 16, 9:00 AM
Your Are Invited to the Next Book Club!

September 29, 2021
7 – 8 PM

Register today!
Order your complementary copy by September 17
Send your questions to Young Un Cho
Obtaining CME/CE Credit

To received CME/CE credits:

Text the event code to (215) 398-6728

Login at [https://upenn.cloud-cme.com](https://upenn.cloud-cme.com) and enter the event code via My CE/CME >> Claim Credit

CloudCME app – Institution Code UPENN; enter the event code via Claim Credit

Event Code: 73006

You must have a profile in the system, [https://upenn.cloud-cme.com](https://upenn.cloud-cme.com), to get credit

For further assistance, please contact penncme@pennmedicine.upenn.edu.
Today’s Objectives

- Explore key skills for navigating organizational politics
- Learn how to work successfully with people who see things differently than you
- Maintain your resilience while coping with workplace politics
- Share your strategies and get ideas from others

Focus of Discussion Today:
Organizational Savvy | Manages Conflict | Manages Ambiguity | Interpersonal Savvy | Self-Awareness

Link to Penn Medicine Competency Model
Participate in Poll Everywhere

#1

To: 22333

#2

What emotions are you feeling today?
Lunch with Leaders Guest

Ezekiel J. Emanuel, MD, PhD
- Vice Provost for Global Initiatives
- Diane and Robert Levy University Professor
- Co-Director of the Healthcare Transformation Institute at the University of Pennsylvania
What emotions are you feeling today?
Dr. Emanuel’s Professional Development Course

Format: Online, asynchronous
Next Available: January 25 – February 21, 2022
Estimated Hours/Week: 6 to 8

Course topics include:
• the principles of health care transformation
• scheduling and appointment management
• transforming electronic health records
• implementing transformational practices

Click here to learn more about
Transforming Health Care Delivery | Penn Medical Ethics & Health Policy
Online Education
Dr. Emanuel’s Books

- Reinventing American Health Care
- Prescription for the Future
- The Trillion Dollar Revolution
- Which Country Has the World's Best Health Care?
Big Thanks to our Core Production Crew!

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Ray Rollins, Associate Director for Classroom Technology

Joe Lavin, Manager For Classroom Technology

Debbie Foster, Senior Director, Internal Communications

James Bizzell, Multimedia Designer, Internal Communications

Vaughn Wurst, Manager, CME Office
Upcoming Lunch with Leaders

**Sept 23**  *The Adaptable Leader Now*
Deb Driscoll, MD, Sheila Kempf and Fran Johnston

**Oct 7**  *Preparing for VBC*
Roy Schwartz, MD, Mitch Schnall, MD and Matthew Press, MD

Stay tuned for more!

Visit [Lead Strong Site](#) to add the series to your Outlook calendar.

2021 LwL Dates: 9/9, 9/23, 10/7, 10/21, 11/4, 11/18, 12/2 and 12/16
Exit Poll Everywhere