

# Welcome to our virtual waiting room!

While you wait for the session to start, please take time to:

1. Familiarize yourself with BlueJeans
2. Check your name- update first and last if incorrect
  - 1 in the picture
3. Visit the chat window
  - 2 in the picture
4. Visit the question & answers window
  - 3 in the picture

## BlueJeans Participant Screen

### Attendee View

(David Lee)

Entry banner alerts Attendee that nobody will be able to see or hear them.

Event title → Sales Kickoff

Speaker Volume →

Mute Speaker →

Full Screen →

Slider bar – drag to change the size of video and content

The event is live - You are in a view only role and can not be seen or heard DISMISS

Exit the event

Main (roster) view 1

Chat w/ everyone 2

Chat w/ Moderator

Questions & Answers 3

Expand side navigation (display Presenter roster)

Settings (choose which speaker to use)

# Lunch with Leaders LIVECast: Navigating Complex, Political Dynamics

September 9, 2021



# What's in the Mail?

*What did you enjoy about the last session: 5 Steps for Improving Internal Communications?*

I'm so glad that this was the topic du jour... it fostered a lot of great conversation, best practices, and sheer enthusiasm for the topic.

The realm of good leadership is near and dear to me, and hearing these inspiring leaders share their experiences was very heart warming.

**Dinah Schuster**  
Organizational Change  
Communication Manager

**People getting real in the chat** and the presenters responding to it in real time

**The panel was excellent.**  
All of the presenters were transparent and had great suggestions.

Outlining a few simple communication tips and then having discussion around them.



*Post-event feedback and anonymous comments from the evaluation survey*

P M X W E E K P R E S E N T S

# PENN'S GOT TALENT



**Calling all musicians, singers, poets, storytellers and more...**

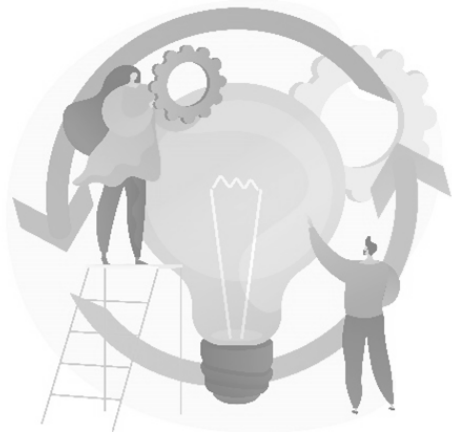
A virtual talent show from **12 – 12:30 p.m. on Tuesday, October 26.**

Hosted by Penn Medicine's in-house stand-up comedian and surgeon, [John Kelly, MD](#), Orthopaedic Surgery at CPUP

**Submit your videos by 9/19**

**[Click here for more info](#)**

# 30 Minute Coach: September



## Employee Lifecycle

### *Leading yourself:*

How to maximize your growth at each stage in the employee lifecycle

- [Monday, September 13, 2:30 PM](#)
- [Wednesday, September 15, 9:00 AM](#)

### *Leading others:*

How to employ management techniques specific to your team member's stage in the employee lifecycle

- [Wednesday, September 15, 2:30 PM](#)
- [Thursday, September 16, 9:00 AM](#)

# Your Are Invited to the Next Book Club!



## How to Change



The Science of Getting from  
Where You Are to  
Where You Want to Be

Katy Milkman

Foreword by Angela Duckworth

**September 29, 2021**

**7 – 8 PM**

**Register today!**

**Order your complementary  
copy by September 17**

**Send your questions to  
Young Un Cho**

# Obtaining CME/CE Credit

To received CME/CE credits:



Text the event code to (215) 398-6728



Login at <https://upenn.cloud-cme.com> and enter the event code via My CE/CME >> Claim Credit



CloudCME app – Institution Code UPENN; enter the event code via Claim Credit

**Event Code:**  
**73006**

*You must have a profile in the system,  
<https://upenn.cloud-cme.com>,  
to get credit*

For further assistance, please contact [penncme@penncmedicine.upenn.edu](mailto:penncme@penncmedicine.upenn.edu).

# Today's Objectives

- Explore key skills for navigating organizational politics
- Learn how to work successfully with people who see things differently than you
- Maintain your resilience while coping with workplace politics
- Share your strategies and get ideas from others

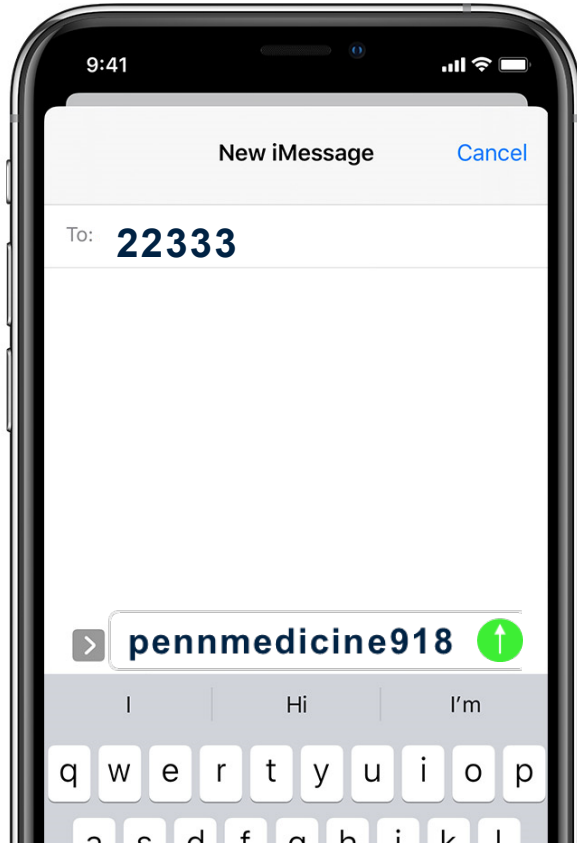


## Focus of Discussion Today:

Organizational Savvy | Manages Conflict | Manages Ambiguity |  
Interpersonal Savvy | Self-Awareness

# Participate in Poll Everywhere

#1



#2 What emotions are you feeling today?

# Lunch with Leaders Guest



## **Ezekiel J. Emanuel, MD, PhD**

- Vice Provost for Global Initiatives
- Diane and Robert Levy University Professor
- Co-Director of the Healthcare Transformation Institute at the University of Pennsylvania

# What emotions are you feeling today?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

# Dr. Emanuel's Professional Development Course



## Course topics include:

- the principles of health care transformation
- scheduling and appointment management
- transforming electronic health records
- implementing transformational practices

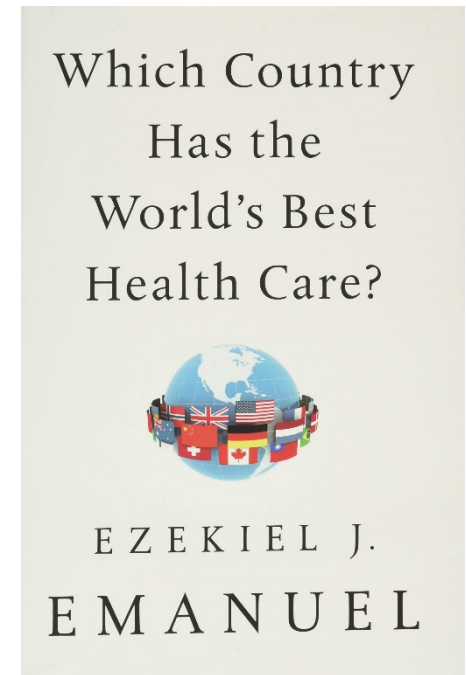
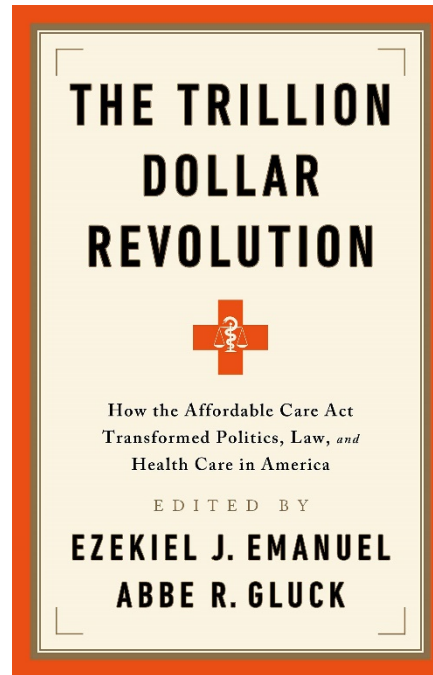
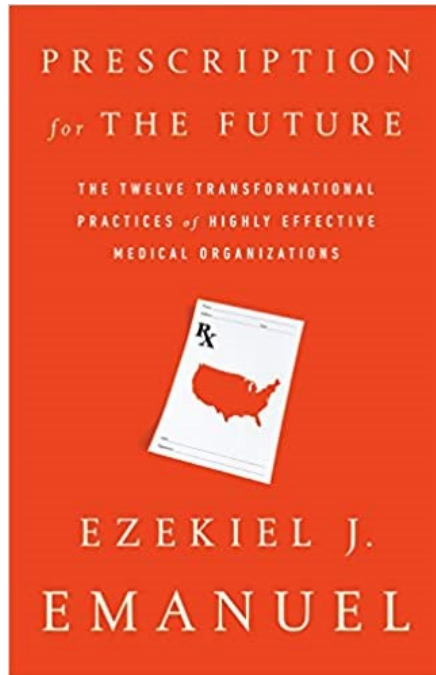
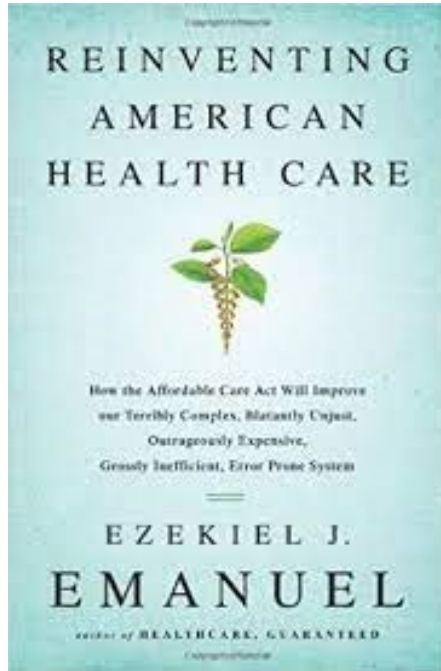
[Click here to learn more about Transforming Health Care Delivery | Penn Medical Ethics & Health Policy Online Education](#)

**Format:** Online, asynchronous

**Next Available:** January 25 – February 21, 2022

**Estimated Hours/Week:** 6 to 8

# Dr. Emanuel's Books





# CREDITS

## Big Thanks to our Core Production Crew!

*Thank you!*



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**Ray Rollins**, Associate Director for Classroom Technology



**Jen Rader**, Manager, Learning Solutions, HR/PMA



**Joe Lavin**, Manager For Classroom Technology



**Young Un Cho**, Senior Consultant, Talent Mgmt. & Leadership, HR/PMA



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**James Bizzell**, Multimedia Designer, Internal Communications



**Peter Lisacchi**, Coordinator, HR/PMA



**Vaughn Wurst**, Manager, CME Office

# Upcoming Lunch with Leaders



## **Sept 23** *The Adaptable Leader Now*

Deb Driscoll, MD, Sheila Kempf and Fran Johnston

## **Oct 7** *Preparing for VBC*

Roy Schwartz, MD, Mitch Schnall, MD and Matthew Press, MD

*Stay tuned for more!*

Visit [Lead Strong Site](#) to add the series to your Outlook calendar.

2021 LwL Dates: 9/9, 9/23, 10/7, 10/21, 11/4, 11/18, 12/2 and 12/16



# Exit Poll Everywhere

