

**COVID-19**  
**Recommended Guidelines for Penn Medicine at Home Services**  
*March 29, 2020*

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Penn Medicine at Home is prepared to care for patients with confirmed or suspected COVID-19. We have established the below guidelines to assist with home-based care planning for these patients.

**Patients with Mild Illness:** Monitor through phone or text based strategies including the COVID-19 Watch Program, follow-up through a primary care practice, or Penn Partners in Care.

### **Penn Medicine Home Health**

**Penn Medicine Home Health** is appropriate for those COVID-19 patients who:

- 1) Have a skilled need for in-person nursing care (wounds, infusions, etc.); OR
- 2) Need close monitoring of pulse oximetry and other vital signs due to underlying illnesses (lung disease, heart failure, etc.); OR
- 3) Have been started on home oxygen for COVID-19.

**Penn Medicine Home Health** COVID-19 patients will receive:

- 1) Home monitoring of pulse oximetry and other vitals; AND
- 2) Twice daily video visits; AND
- 3) In person visits wearing PPE if indicated.

### **Penn Medicine Hospice**

**Penn Medicine Hospice** will offer care to COVID-19 Positive patients in the following settings:

- 1) Home Hospice
- 2) Inpatient Hospice at Rittenhouse and Chester County on a case by case basis, contact hospice to discuss

**Penn Medicine Hospice** will not provide inpatient hospice care in the hospital for COVID-19 positive patients in an effort to reduce additional exposure & preserve PPE. Please consult Palliative Care.

**Virtual Palliative Care** is now available to support COVID-19 positive patients discharged to nursing facilities and their families.

**Please Note:** *Hospice care may be initiated at home for patients with significant comorbidities and worsening clinical status from COVID-19. Patient DO NOT need to be hospitalized to initiate hospice.*

### **Penn Home Infusion Therapy**

**Penn Home Infusion Therapy** is prepared to care for patients with COVID-19, however requests advanced notice to ensure appropriate time for planning.

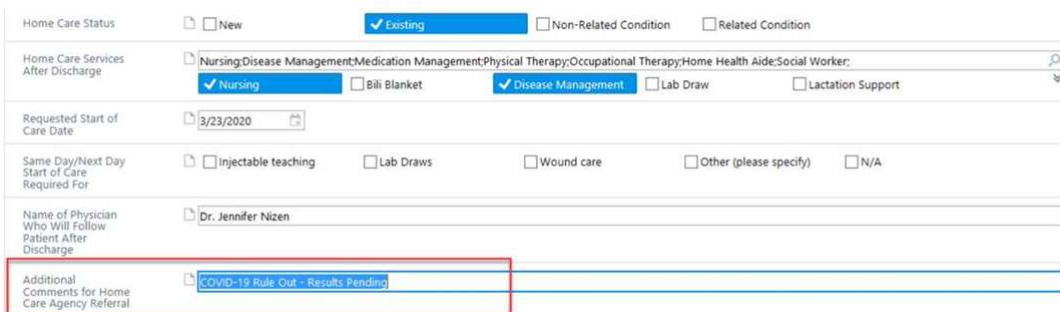
**COVID-19**  
**Referring Confirmed or Pending Patients**  
*March 29, 2020*

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Penn Medicine at Home is prepared to care for COVID-19 Patients.

**Inpatient Referrals:**

- Please send discharge information re: patient with a positive OR pending COVID-19 test as early as possible, preferably the day before discharge
- Please indicate clearly in the referral that patient has a positive OR pending COVID-19 test
- Due to planning and PPE required for visits, same day start of care may not be possible



Home Care Status:  New  Existing  Non-Related Condition  Related Condition

Home Care Services After Discharge:  Nursing;  Bill Blanket  Disease Management  Lab Draw  Lactation Support

Requested Start of Care Date: 3/23/2020

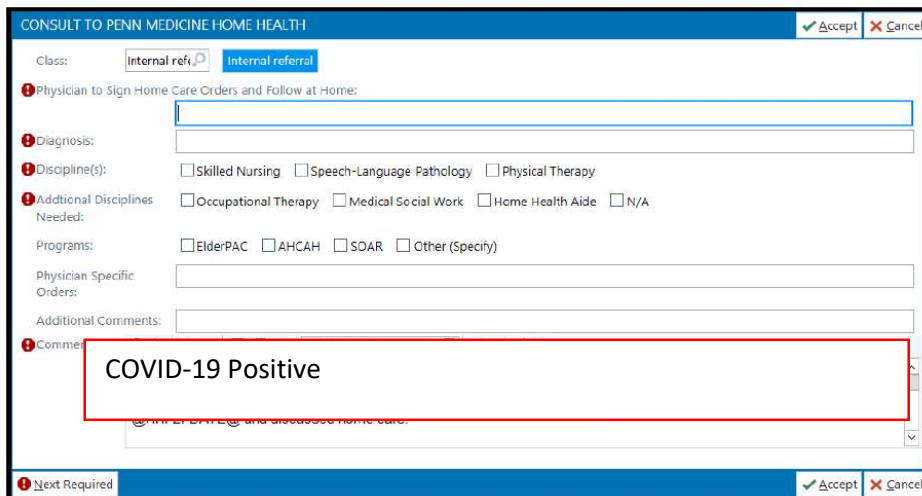
Same Day/Next Day Start of Care Required For:  Injectable teaching  Lab Draws  Wound care  Other (please specify)  N/A

Name of Physician Who Will Follow Patient After Discharge: Dr. Jennifer Nizen

Additional Comments for Home Care Agency Referral: **COVID-19 Rule Out - Results Pending**

**Ambulatory Referrals:**

- Please indicate clearly in the order that the patient has a positive COVID-19 test, a pending COVID-19 test, or high clinical suspicion for COVID-19
- Home health and hospice referrals will be seen within 24-36 hours of referral; if patient cannot be seen within this time frame, the ordering clinician will be contacted
- Infusion referrals may require additional advanced notice if prior authorization is required



CONSULT TO PENN MEDICINE HOME HEALTH Accept Cancel

Class:

Physician to Sign Home Care Orders and Follow at Home:

Diagnosis:

Discipline(s):  Skilled Nursing  Speech-Language Pathology  Physical Therapy

Additional Disciplines Needed:  Occupational Therapy  Medical Social Work  Home Health Aide  N/A

Programs:  ElderPAC  AHCAH  SOAR  Other (Specify)

Physician Specific Orders:

Additional Comments:

Comments: **COVID-19 Positive**

Next Required Accept Cancel

**Additional Referral Questions can be directed to Penn Medicine at Home Central Intake: 866-888-8598**