Penn Medicine at Home is prepared to care for patients with confirmed or suspected COVID-19. We have established the below guidelines to assist with home-based care planning for these patients.

**Patients with Mild Illness:** Monitor through phone or text based strategies including the COVID-19 Watch Program, follow-up through a primary care practice, or Penn Partners in Care.

**Penn Medicine Home Health**

*Penn Medicine Home Health* is appropriate for those COVID-19 patients who:

1) Have a skilled need for in-person nursing care (wounds, infusions, etc.); OR  
2) Need close monitoring of pulse oximetry and other vital signs due to underlying illnesses (lung disease, heart failure, etc.); OR  
3) Have been started on home oxygen for COVID-19.

*Penn Medicine Home Health* COVID-19 patients will receive:

1) Home monitoring of pulse oximetry and other vitals; AND  
2) Twice daily video visits; AND  
3) In person visits wearing PPE if indicated.

**Penn Medicine Hospice**

*Penn Medicine Hospice* will offer care to COVID-19 Positive patients in the following settings:

1) Home Hospice  
2) Inpatient Hospice at Rittenhouse and Chester County on a case by case basis, contact hospice to discuss

*Penn Medicine Hospice* will not provide inpatient hospice care in the hospital for COVID-19 positive patients in an effort to reduce additional exposure & preserve PPE. Please consult Palliative Care.

*Virtual Palliative Care* is now available to support COVID-19 positive patients discharged to nursing facilities and their families.

*Please Note:* Hospice care may be initiated at home for patients with significant comorbidities and worsening clinical status from COVID-19. Patient DO NOT need to be hospitalized to initiate hospice.

**Penn Home Infusion Therapy**

*Penn Home Infusion Therapy* is prepared to care for patients with COVID-19, however requests advanced notice to ensure appropriate time for planning.
Penn Medicine at Home is prepared to care for COVID-19 Patients.

Inpatient Referrals:
- Please send discharge information re: patient with a positive OR pending COVID-19 test as early as possible, preferably the day before discharge
- Please indicate clearly in the referral that patient has a positive OR pending COVID-19 test
- Due to planning and PPE required for visits, same day start of care may not be possible

Ambulatory Referrals:
- Please indicate clearly in the order that the patient has a positive COVID-19 test, a pending COVID-19 test, or high clinical suspicion for COVID-19
- Home health and hospice referrals will be seen within 24-36 hours of referral; if patient cannot be seen within this time frame, the ordering clinician will be contacted
- Infusion referrals may require additional advanced notice if prior authorization is required

Additional Referral Questions can be directed to Penn Medicine at Home Central Intake: 866-888-8598