**Add or Resolve COVID-19 Infection Statuses**

**Impacted Users:** All Providers

**COVID-19 Infections (Rule Out, Confirmed, or Resolved)** are patient level infections that will remain on the patient chart until the infection is resolved manually. This tip sheet reviews the steps for adding and resolving COVID-19 infection statuses.

### Overview of COVID-19 Infection Statuses (Flags)

- **COVID-19 Rule-Out** - Patient has been ordered a test for COVID-19; outpatient reported being exposed to COVID-19 and is in quarantine
- **COVID-19 Confirmed** – patient has tested positive for COVID-19

***NOTE: COVID-19 Resolved flag replaces a COVID-19 Confirmed flag***

The goal is to limit unnecessary re-testing and potential delays in care during the minimal 3-month period of immunity to re-infection after a patient has recovered from COVID-19 infection.

- Infectious Disease users can add/resolve any COVID-19 infection status
- Physicians, Residents/Fellows, NPs and PAs
  - can add all COVID-19 infection statuses
  - can only resolve COVID-19 Rule Out | COVID-19 Confirmed
- RNs, LPNs, OR Managers, Transplant Managers, Radiology Nurses, and Home Health staff
  - can only add COVID-19 Rule Out | COVID-19 Confirmed
  - can only resolve COVID-19 Rule Out

**Jump To:**

- How to Add an Infection Status
- How to Resolve an Infection Status: COVID-19 Rule Out
- How to Resolve an Infection Status: COVID-19 Confirmed
How to Add an Infection Status

Option 1
1. Go to Chart Review > Snapshot
2. Search for ‘COVID19’

Option 2
1. Click on the button to the right of the activities in the patient workspace
2. Click the star icon next to the Infections activity
   - This only needs to be done one time to favorite the activity
3. Click on the Infections activity
4. Click Add New
5. In the Infection field, select appropriate COVID-19 infection status and click Accept
6. This updates the infection status and will appear in the Storyboard.
How to Resolve an Infection Status: COVID-19 Rule Out

Patient is Negative for COVID-19

1. Hover over the **COVID-19 Rule Out – patient level** banner in Storyboard
2. Click on the **Resolve** hyperlink

3. Add the date of the positive result under “Onset” and a comment if needed and click **Resolve**

Patient is Positive for COVID-19

1. Click on the **COVID-19 Rule Out – patient level** banner in Storyboard
2. Click on the **Resolve** hyperlink
3. Click **Resolve**
4. Click **Add New**
5. In the **Infection** field, select **COVID-19 Confirmed – patient level** and click **Accept**

6. This updates the infection status and will appear in the Storyboard

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**Admitted Patients/ED patients being Admitted** – the COVID Infection Status is updated as part of a collaborative effort between Infection Prevention, Infectious Disease and the provider/nursing team caring for the patients.

**Outpatients** – will have **COVID-19 Confirmed flag** added by Infection Prevention if not done by their ambulatory provider. Note- if testing was done outside of Penn, the ambulatory provider is responsible for updating flag.
How to Resolve an Infection Status: COVID-19 Confirmed

Once a patient is determined to have recovered from COVID-19 infection based on symptom, time, or test-based clearance criteria, ordering providers can now replace the COVID-19 Confirmed – patient level infection flag with a COVID-19 Resolved flag in PennChart:

1. Click on the COVID-19 Confirmed banner in Storyboard
2. Click on the Resolve hyperlink
3. Click Accept
4. Click Add New

5. In the Infection field, select COVID-19 Resolved and click Accept
6. This updates the infection status and will appear in the Storyboard

The goal is to limit unnecessary re-testing and potential delays in care during the minimal 3-month period of immunity to re-infection after a patient has recovered from COVID-19 infection.

Any provider can add a COVID-19 Resolved flag to a patients chart after resolving the COVID-19 Confirmed flag. There are operational workflows in place leveraging different resources for updating a COVID-19 Confirmed to a COVID-19 Resolved flag. Please reach out to your entity Infection Control department for assistance or information about these workflows.

NOTE: Only Infection Control clinicians have the ability to resolve the COVID-19 Resolved flag.