Travel Screening for Coronavirus

Per recommendations by the Centers for Disease Control and Prevention (CDC) related to the Coronavirus, Penn Medicine has implemented several interventions in PennChart to ensure proper monitoring and the safety of all our patients and staff.

Effective Monday, 03/16/20, you will notice that completion of the “Travel Screening” Flowsheet is required at Scheduling and Check-In. This provision was implemented to screen patients to determine if patients may be at risk of infection.

**Effective Wednesday, 08/19/20, screening questions related specifically to Travel have been removed, however IS chose to maintain current wording in the following sections in the event that the Flowsheet needs to be updated again to track Travel:**

- Travel History Button
- Flowsheet Headers
- Registration Warnings

Same day appointments scheduled via One-Click and Walk-In workflows and Inpatient Admissions will also be prompted to complete the “Travel Screening” Flowsheet.

If a patient has multiple appointments on the same day, only the first (i.e. earliest) appointment will elicit the completion of the “Travel Screening” Flowsheet.

1. At Scheduling and Check-In, you will get the following warning to complete “Travel Screening” Screening in the Check List and as a Pop Up. You will not be able to bypass this warning.

2. Click the Travel History button to complete the flowsheet
3. The “Travel Screening” Screening Flowsheet will appear:

![Travel Screening Flowsheet](image)

4. Ask the patient the following questions:
   - **Have you had contact with someone under investigation for, or infected with, COVID-19?**
   - **Do you have a COVID-19 Lab Result Pending or have you Tested Positive for COVID-19 in the past 4 weeks?**
   - **Do you have an Asymptomatic COVID-19 Lab Result Pending?**
   - **Are you a resident of a nursing home or other group living facility?**
   - **Do you have any of the following symptoms?**
     - Select the patient’s answer on the flowsheet.

5. Only following responses will trigger a Warning for scheduling/registration staff and a Best Practice Advisory (“BPA”) for clinical staff:
   - **If COVID-19 Lab Pending / POS COVID-19 Test in last 4 weeks is selected**
   - **A combination of:**
     - Contact with a person under investigation for/infected with COVID-19
     - Resident of a nursing home or other group living facility
     - Any 1 of the following 6 Infectious Disease Symptoms:
       - New Cough
       - Fever
       - Shortness of Breath
       - Chills or shaking chills
       - New loss of sense of taste or smell
       - Muscle pain, headache, or sore throat
   - **The BPA will also fire for:**
     - At least 2 of the following 6 Infectious Disease Symptoms:
       - New Cough
       - Fever
       - Shortness of Breath
       - Chills or shaking chills
       - New loss of sense of taste or smell
       - Muscle pain, headache, or sore throat
6. During the scheduling workflow, if a patient screens positive the following warning will appear.

![Workflow Accept]

⚠️ Please transfer patient to the practice clinical staff for additional travel screening per the provided protocols. [R-1383751]

7. For all patients, an additional warning appears to limit the number of visitors to the health system. Please notify the patient.

![Workflow Accept]

⚠️ In an effort to reduce the number of individuals in our facility we ask that you attend your visit unaccompanied if possible. If not please limit to one additional person. [R-1383751]

8. If a patient screens Positive for COVID-19 at Scheduling, you will see the following warning when you click Accept. Ensure the actions in the Warning are carried out, then click Continue and Accept to schedule.

![Confirmation Messages]

⚠️ Review the following warnings before proceeding.

⚠️ Warnings (4)

Please transfer patient to the practice clinical staff for additional travel screening per the provided protocols. [R-1383751]

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9. If a patient screens Positive for COVID-19 at Check-In, you will receive the following warning when you click Continue Check In. Ensure the actions in the Warning are carried out, then click Continue and Continue Check-In.

![Confirmation Messages]

10. Note, when completing the “Travel Screening” Flowsheet, you may click “Show Row Info” and “Show Last Filed Value” to view any answers that were previously reported for the patient, along with information regarding when the answers were selected.

![Travel History]

Please contact Enterprise Schedgistration Support should you have any questions or concerns regarding this process.

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