PCSL COVID19 Result Documentation

All patients with Positive COVID19 results will be called within one business day. Patients without an active MPM account and a negative test result will receive a phone call. A letter can be generated after a reasonable attempt of calling the patient was done.

Key Result Documentation Elements

**Negative Result Notification**
- Document negative result using the approved Quickactions
  - MPM active [1 COVID neg–MPM]
  - MPM inactive- [2 COVID neg–phone] call patient or route to staff
  - PCSL COVID19 Result SmartPhrases
- **Before accepting note** Resolve COVID-19 Rule Out infection status in patient record by accessing chart review from the results note (see top right corner of note)
  - Add-Resolve COVID19 Infection Status

**Positive Result Notification**
- **Decision:** Telephone encounter or Telemedicine visit
- Open encounter and BPA will fire to update infection status if has not been done
  - Update the Infections Status from COVID-19 Rule Out to COVID-19 Confirmed
  - Add-Resolve COVID19 Infection Status
- Document that the patient was notified of positive result using the approved SmartPhrase .PCSLCOVIDPOSITIVERESULTNOTIFICATION
  - Allows for accurate tracking of patients who were contacted about their COVID19 result
  - Telemedicine visits: add .covteledoc for time capture
  - Enroll at-risk patients into COVID Watch remote monitoring of the patient, allowing for early interventions as symptoms present
    - consider specialty COVID Watch: pregnancy and oncology
- **Assess Social Needs**
  - If support needed Consult to Penn Partners in Care
    - Consider home care initiation
    - Consider consult to Penn Integrated Care
- Notify patient they will be called to participate in Contact Tracing
- From Inbasket- use Quickaction [3 COVID positive] to leave result note

For up-to-date FAQs about COVID-19, go to https://covid19.uphs.upenn.edu/