

# Connecting through Vidyo in PMOD

# Thank You and Welcome!

- ▶ Thank you very much! We really appreciate your support in helping our patients and continuing with our mission of delivering world-class patient care!
- ▶ Please make sure you have the PennChart WarpDrive icon installed on your Penn-issued PC.



- ▶ This will be the version of PennChart you must use or you will see you do not have access to connect to the patient. I will show a slide at the end to display that message.

# Screenshot

The screenshot displays a medical software interface with a top navigation bar and a main content area. The top bar includes patient information such as 'Pref Name: None', 'Curr Loc: PHILA - 1800 L...', 'Code Status: Not on file', 'Adv. Dir.: None', 'Infection: COVID-19 Rule Out...', 'Payor: IBC', 'Pref Language: English', 'Research: None', 'Coverage: KEYSTONE HEALTH PLAN EAST', 'My Sticky Note, Specialty Comments', 'PREFERRED LAB: None', 'Optime Cases: Future Procedures', 'Registries: [Chronic Disease] DIABETE...', and 'Care Manager: None'.

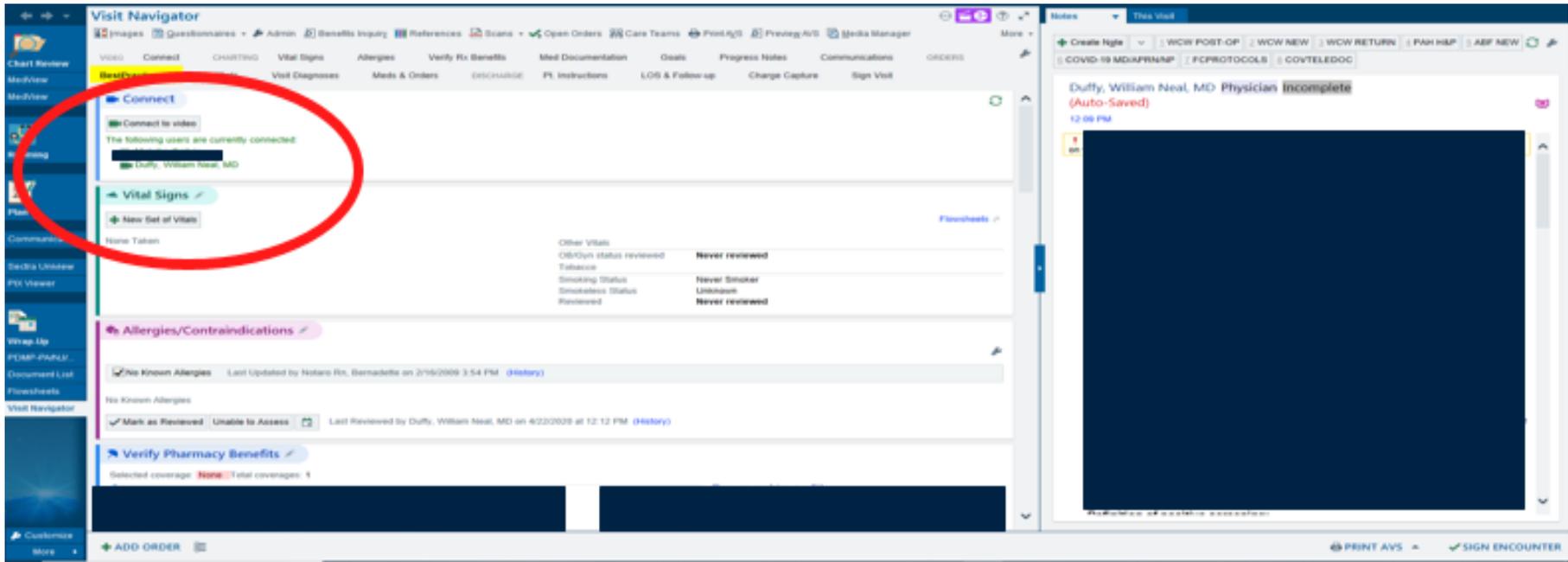
The main content area is divided into several sections:

- Visit Navigator:** A sidebar on the left with icons for Chart Review, MedView, Rooming, Plan, Communicatio..., Sectra Unview, PIX Viewer, Wrap-Up, PDMP-PAIN/J..., Document List, Flowsheets, and Visit Navigator.
- Connect:** A section titled 'Connect' with a 'Connect to video' button and a list of currently connected users: [Redacted] and 'Duffy, William Neal, MD'.
- Vital Signs:** A section titled 'Vital Signs' with a 'New Set of Vitals' button and a table of 'Other Vitals':

OB/Gyn status reviewed	Never reviewed
Tobacco	
Smoking Status	Never Smoker
Smokeless Status	Unknown
Reviewed	Never reviewed
- Allergies/Contraindications:** A section titled 'Allergies/Contraindications' with a checkbox for 'No Known Allergies' (checked) and a note: 'Last Updated by Notaro Rn, Bernadette on 2/16/2009 3:54 PM (History)'. Below this, it says 'No Known Allergies' and 'Last Reviewed by Duffy, William Neal, MD on 4/22/2020 at 12:12 PM (History)'. There are also buttons for 'Mark as Reviewed' and 'Unable to Assess'.
- Verify Pharmacy Benefits:** A section titled 'Verify Pharmacy Benefits' with a note: 'Selected coverage: None Total coverages: 1' and two redacted boxes.

On the right side, there is a 'Notes' section titled 'This Visit' with a 'Create Note' button and a list of notes: '1 WCW POST-OP', '2 WCW NEW', '3 WCW RETURN', '4 PAH H&P', '5 ABF NEW', '6 COVID-19 MD/APRN/NP', '7 FCPROTOCOLS', and '8 COVTELEDOC'. Below the notes is a section for 'Duffy, William Neal, MD Physician' with a status of 'Incomplete' and a timestamp of '12:09 PM'. The note content is mostly redacted.

At the bottom of the interface, there is a 'More' button and a 'PRINT AVS' button.



- ▶ Note the first section is called “Connect”. You will click “Connect to Video” button
- ▶ This is what a screen looks like when both the provider and the patient are connected. You know this because it says in green both the patient and Dr. Duffy are connected.

# Additional things to know...

- ▶ If your patient has arrived, it will have his/her name in **green**.
- ▶ If you open the chart and no one has arrived, I usually connect and wait 5 minutes. If they don't connect I call and ask them to connect.
  - If they can, I hang up and wait for them.
  - If they can't, then it's a telephone only encounter, **make sure you use GTX modifier**.
  - If they say they can, but for some reason they just don't connect or they can't make the audio connection work, I just call them, tell them to put me on speaker and we do the video visit that way. It's only happened to me once and I held up a sign to ask what number they wanted me to call. They had me call their house number.
- ▶ Don't forget to use the Doximity Dialer. It really is the best...

# What it looks like if you are not in WarpDrive

