



# Penn eLert Training materials

# eCareManager

Patient

eCare Manager

ICU staff

Penn eLert

- Software to remotely connect to camera in/audio in any room equipped with a camera.
- Accessible from PennIntranet website. Accessible on all computer branded with Penn eLert sticker.
  - <http://uphsnet.uphs.upenn.edu/home/>
- If you would like to use software but you don't have access call \* or email us

OIS Symphony Web  
(Other sites)  
Other Citrix Applications  
(HDM, Muse and Softmed)  
OTTR via Citrix  
Penn Access Manager (PAM)  
**PENN E-lert**  
Penn Image Exchange  
PennKey  
On-line Reset  
Penn Medicine Formulary  
Penn Medicine On Call  
PennTract

# eCareManager - Login



Find the Penn E-Lert on the right side



Click it



Run it if needed

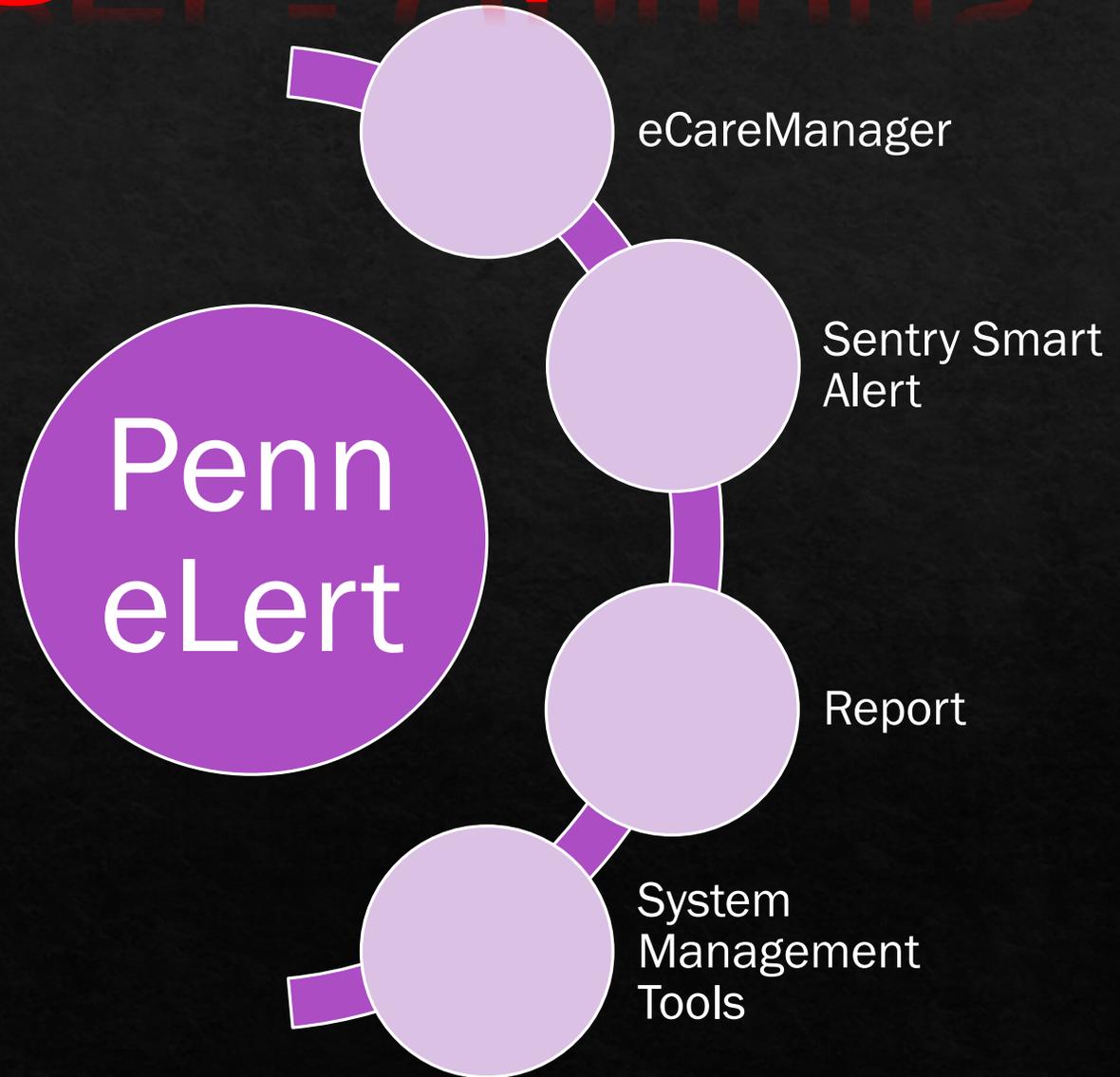
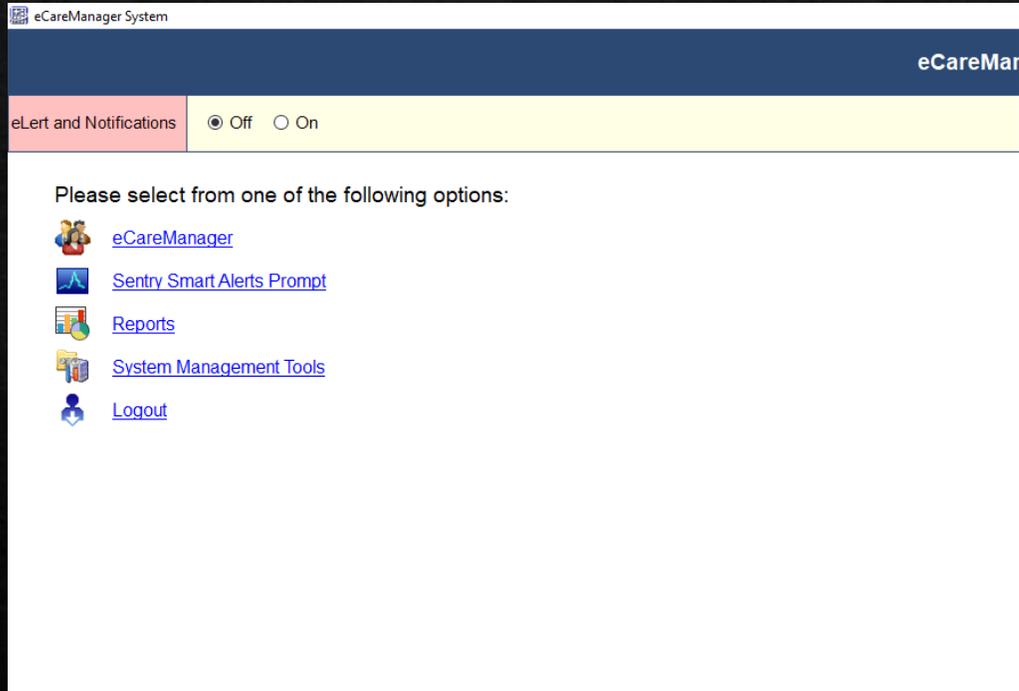


Agree and OK it

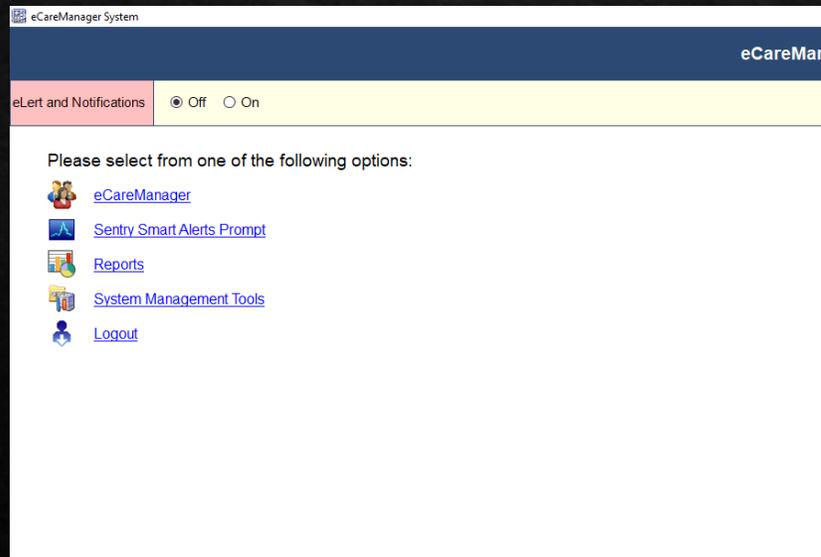
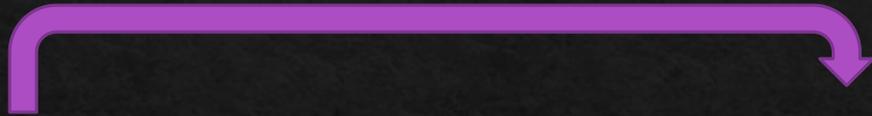


Login with UPHS Credentials

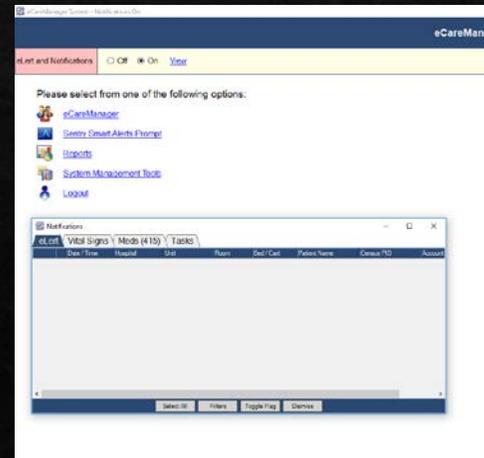
# eCareManager - Options



# eCareManager - eLert

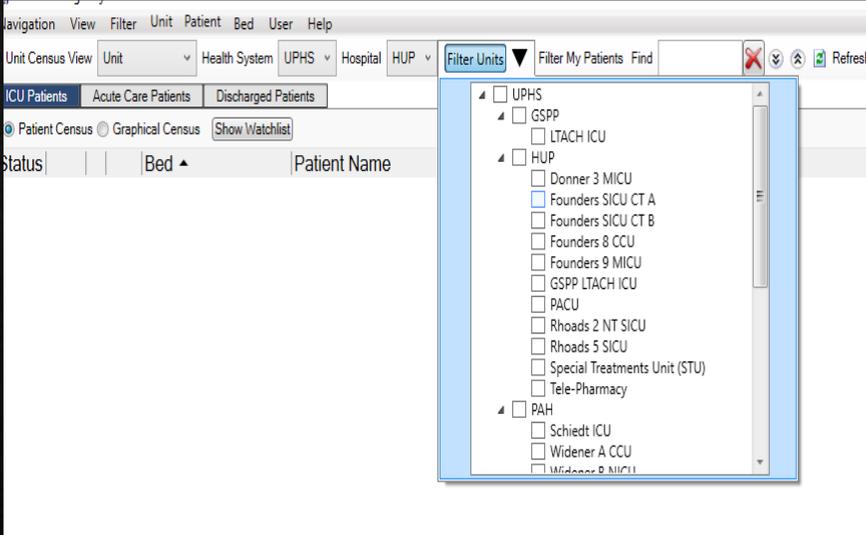
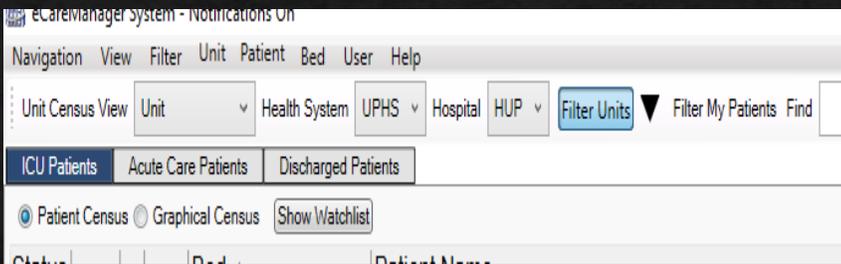
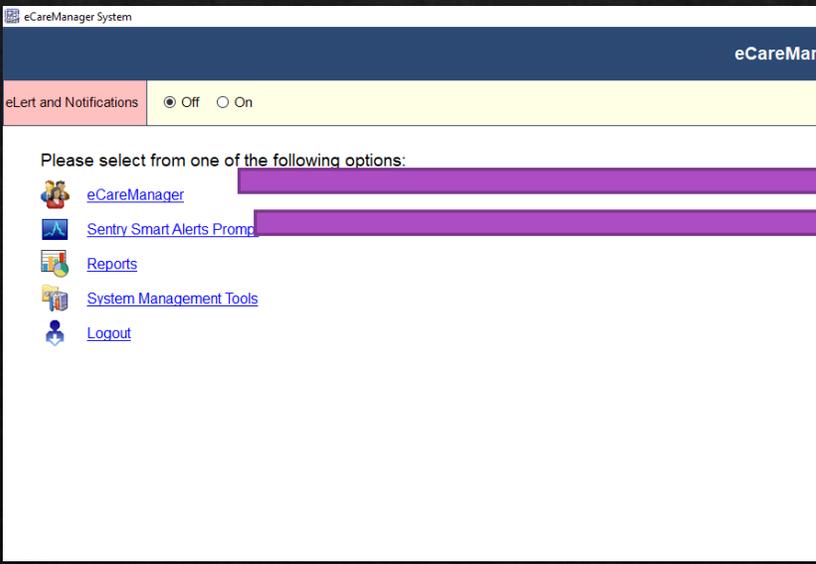


By marking this option ON if somebody pushes the button in the room you will see notifications (together with a lot of other people)



# eCareManager - Filters

You have to choose the correct filter – it should be only your unit



# eCareManager - Sentry Alerts

eCareManager System

eCareMar

eLert and Notifications  Off  On

Please select from one of the following options:

- [eCareManager](#)
- [Sentry Smart Alerts Prompt](#)
- [Reports](#)
- [System Management Tools](#)
- [Logout](#)



eCareManager System - Notifications On

Navigation View Alert User Help

Alerts Panel Alerts Census Unit Census View List Filter Units Refresh Home Help

ICU Patients Acute Care Patients

Time	Unit	Bed	Patient Name	Triggered Alerts
09:28	HVICU (PAC3)	3018		HR-H: [150] 151
09:26	Rhoads 5 SICU	5001		MAP-H: [100] 105
09:26	Myrin 2 MICU	4		O2/RR: O2 [90] 82, RR 35
09:24	TSICU (PAC4)	4005		O2/RR: R15
09:22	NICU (PAC5)	5005		MAP-L: [60] 59
09:19	NICU (PAC5)	5012		MAP-H: [120] 134
09:16	Founders 9 MICU	966		MAP-L: [60] 56
09:15	Founders SICU C...	577		MAP-L: [60] 59
09:13	Founders 9 MICU	960		O2/RR: R15
09:01	Founders 9 MICU	967		MAP-L: [60] 58
08:36	Widener A CCU	2		O2/RR: R 6 hr.

# eCareManager - eCare

eCareManager System

eLert and Notifications  Off  On

Please select from one of the following options:

- [eCareManager](#)
- [Sentry Smart Alerts Prompt](#)
- [Reports](#)
- [System Management Tools](#)
- [Logout](#)



eCareManager System - Notifications On

Navigation View Filter Unit Patient Bed User Help

Unit Census View Unit Health System UPHS Hospital HUP Filter Units Filter My Patients Find

ICU Patients Acute Care Patients Discharged Patients

Patient Census  Graphical Census Show Watchlist

Navigation View Filter Unit Patient Bed User Help

Unit Census View Unit Health System UPHS Hospital HUP Filter Units Filter My Patients Find Refresh

ICU Patients Acute Care Patients Discharged Patients

Patient Census  Graphical Census Show Watchlist

Status Bed Patient Name

- UPHS
  - GSPP
    - LTACH ICU
  - HUP
    - Donner 3 MICU
    - Founders SICU CT A
    - Founders SICU CT B
    - Founders 8 CCU
    - Founders 9 MICU
    - GSPP LTACH ICU
    - PACU
    - Rhoads 2 NT SICU
    - Rhoads 5 SICU
    - Special Treatments Unit (STU)
    - Tele-Pharmacy
  - PAH
    - Schiedt ICU
    - Widener A CCU
    - Widener B MICU

ICU Patients Acute Care Patients Discharged Patients

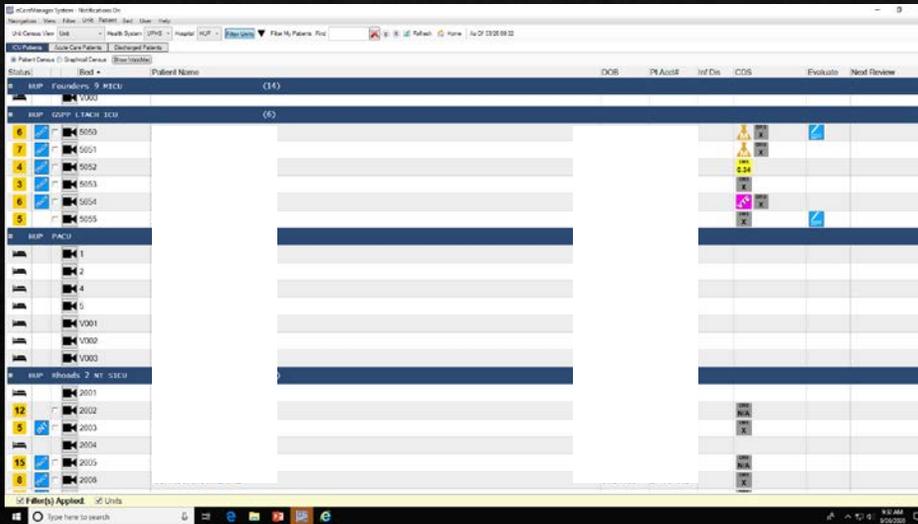
Patient Census  Graphical Census Show Watchlist

Status	Bed	Patient Name	
<input type="checkbox"/>	GSPP LTACH ICU		(1)
<input type="checkbox"/>	HUP Donner 3 MICU		(6)
<input type="checkbox"/>	HUP Founders SICU CT A		(15)
<input type="checkbox"/>	HUP Founders SICU CT B		(11)

You have to choose the correct  
filter – it should be only your  
unit

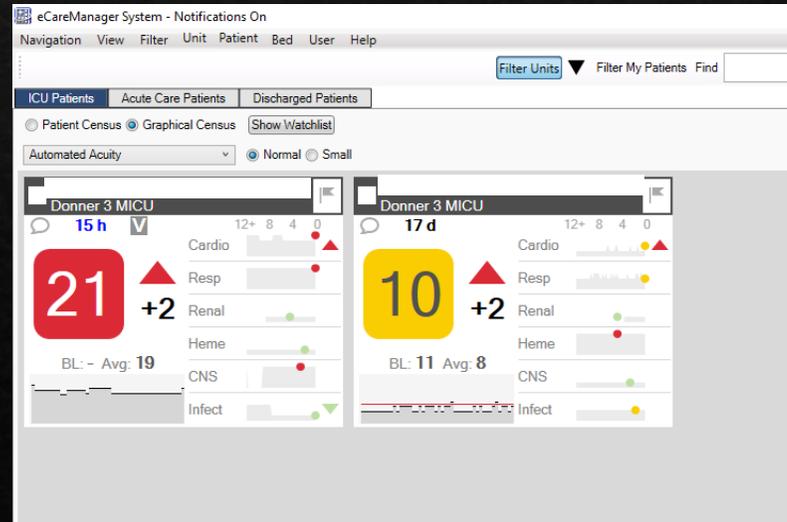
# eCareManager – two screens possible

Patient Census Screen



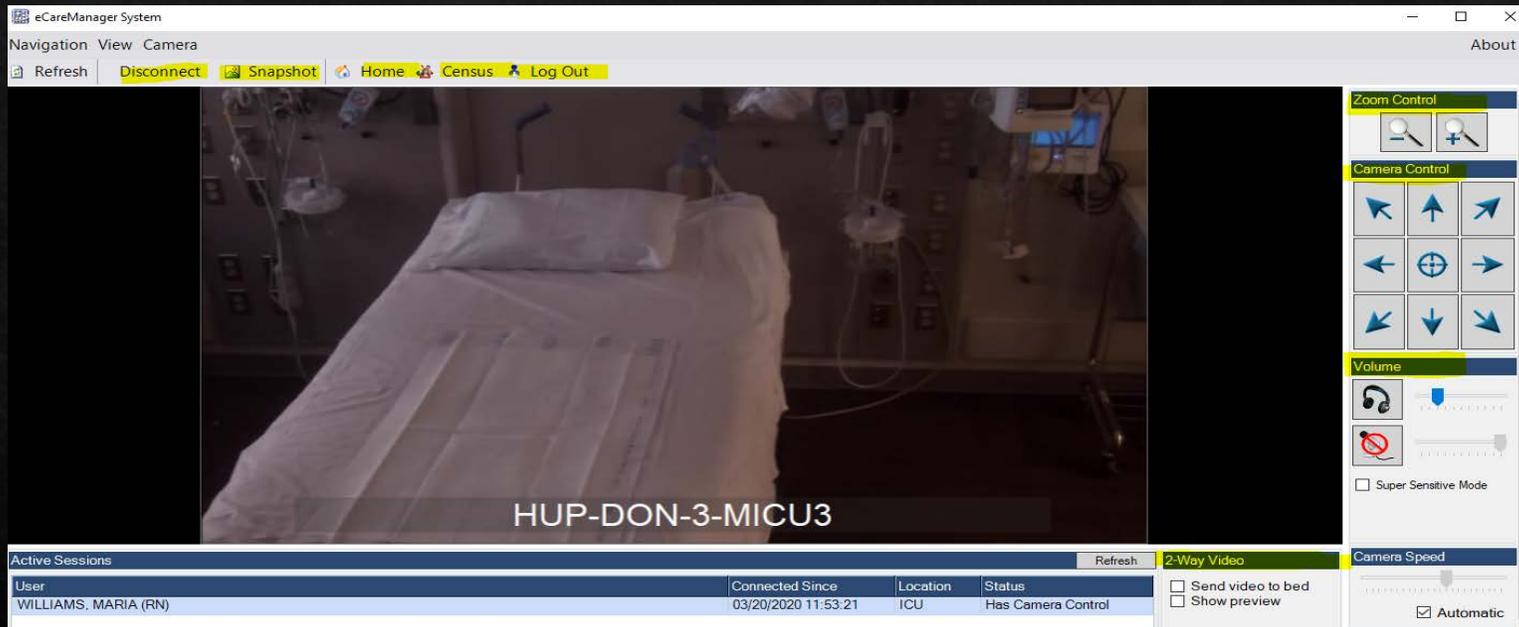
Default Screen

Graphical Census Screen



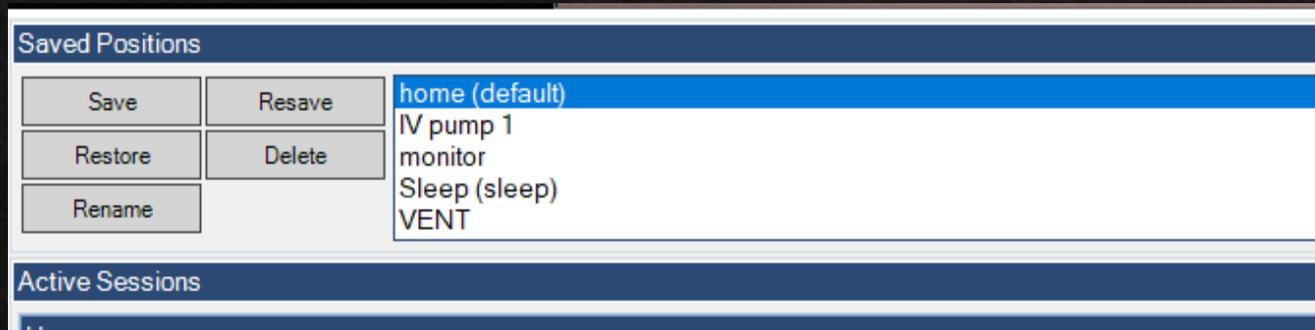
Uses proprietary algorithm to demonstrate acuity of the patients

# Camera



- Click on the Camera Icon of the patient you want to view
  - Zoom Control: allows you to pan in/out
  - Use the arrow buttons to change the camera's direction.
  - Use the center button to move the camera to the center, straight position.
- Volume: Use the headset/microphone slider to adjust the volume. Click icon to unmute/mute.
- 2-Way Video: To "Send video to bed" select this option to initiate 2-way video.
- Show Preview: allows you to see you yourself on screen
- Census Icon takes you back to the unit census
- Home Icon: Takes you to all the units
- To camera out either click on the "x" in the corner corner, the disconnect tab or Log out (this will log you out of eCM)

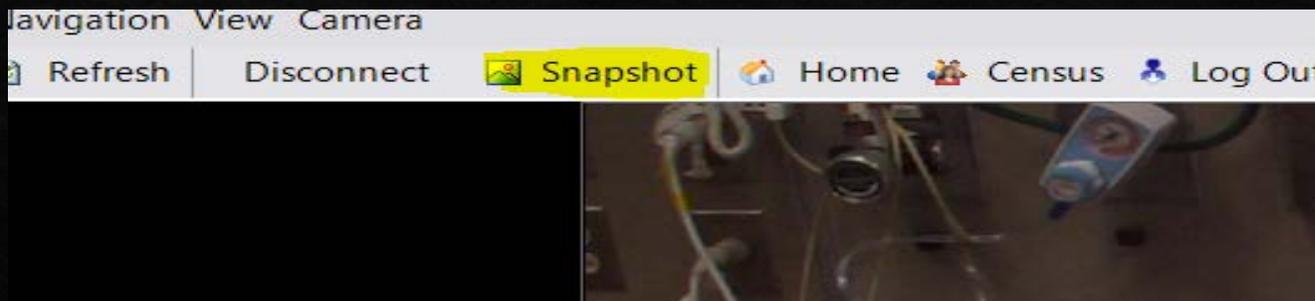
# Camera



To create and save camera position:  
Position the camera to the appropriate location

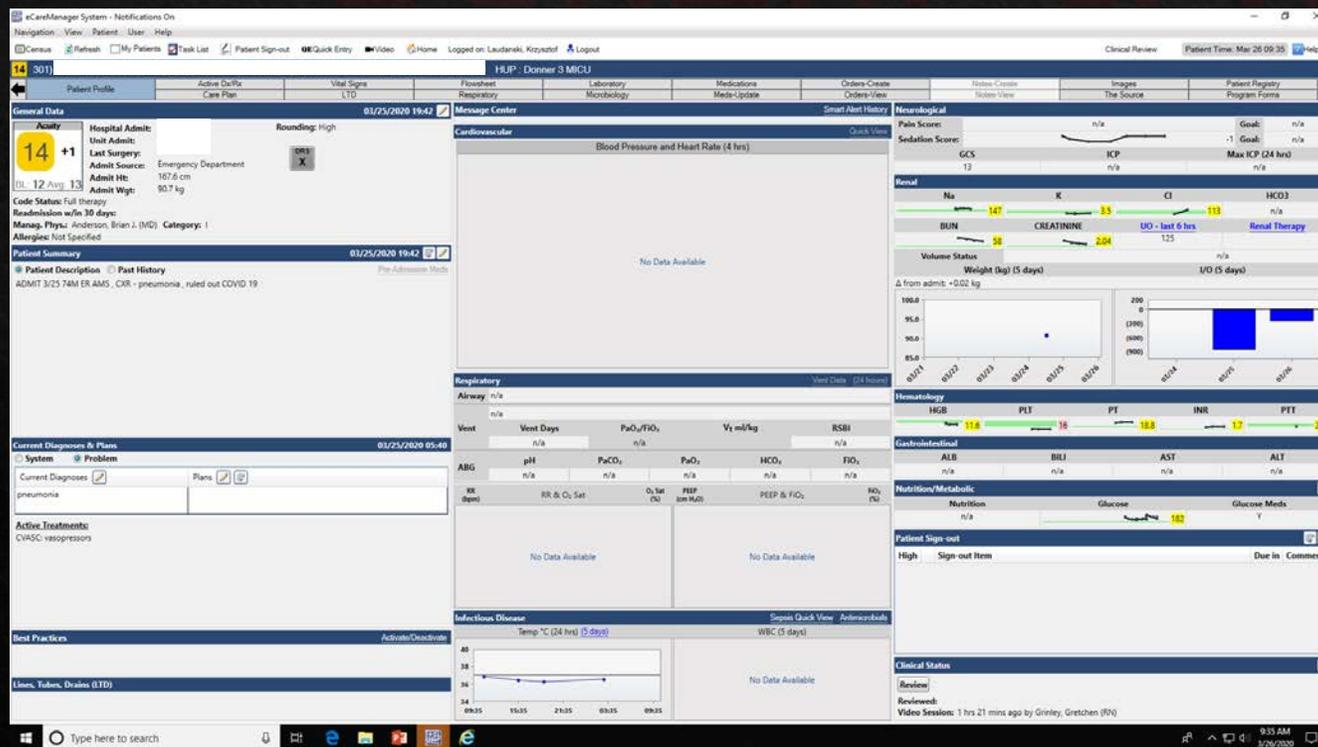
Click **Save**

Enter a name for this camera position, then click **Save** in the text-entry window



To take a Snapshot: The Snapshot feature captures a high-resolution still-frame of the video image, equivalent to high-definition video quality. This feature can help bring blurry images, such as details on a ventilator or infusion pump, into better focus

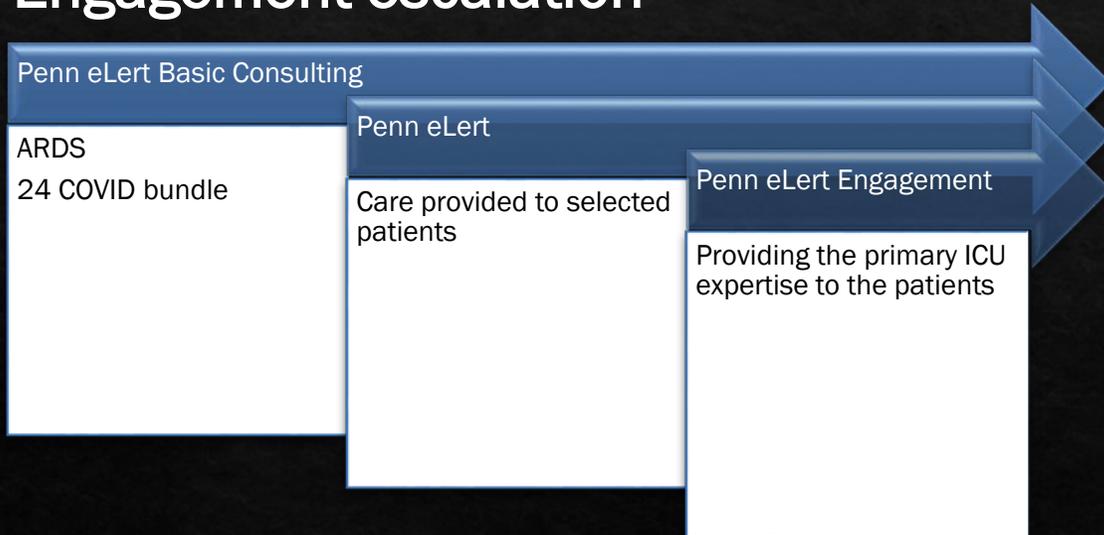
# eCareManager - Patient Screen



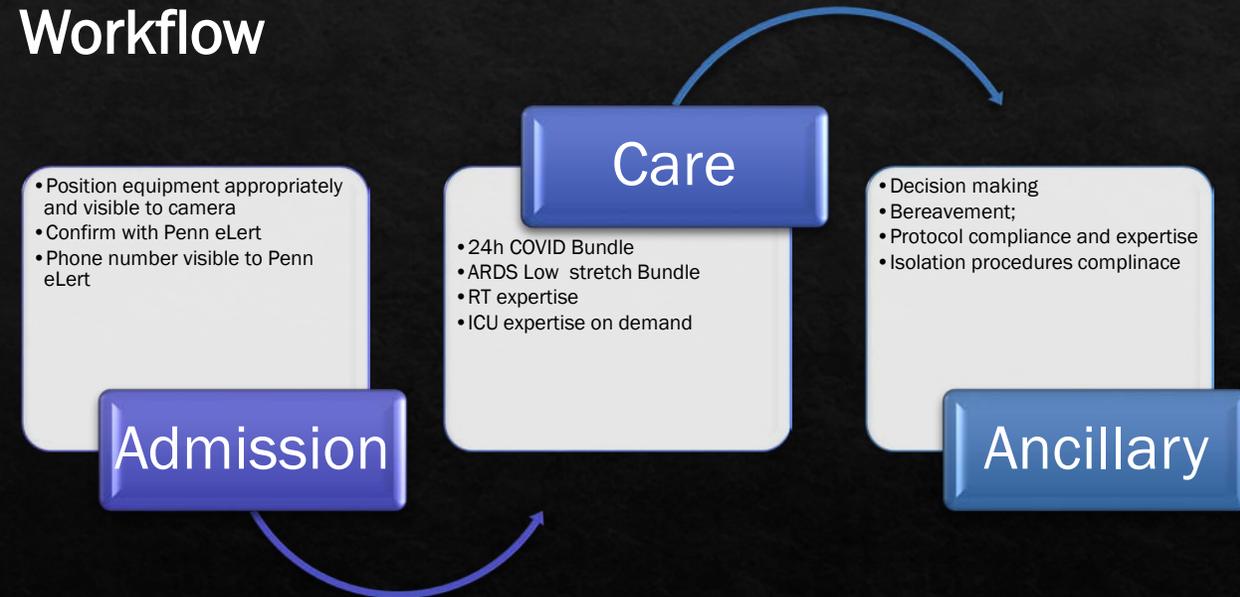
Some data are available while some others are not. Use EPIC as the source of information not these screens

# Penn eLert workflow

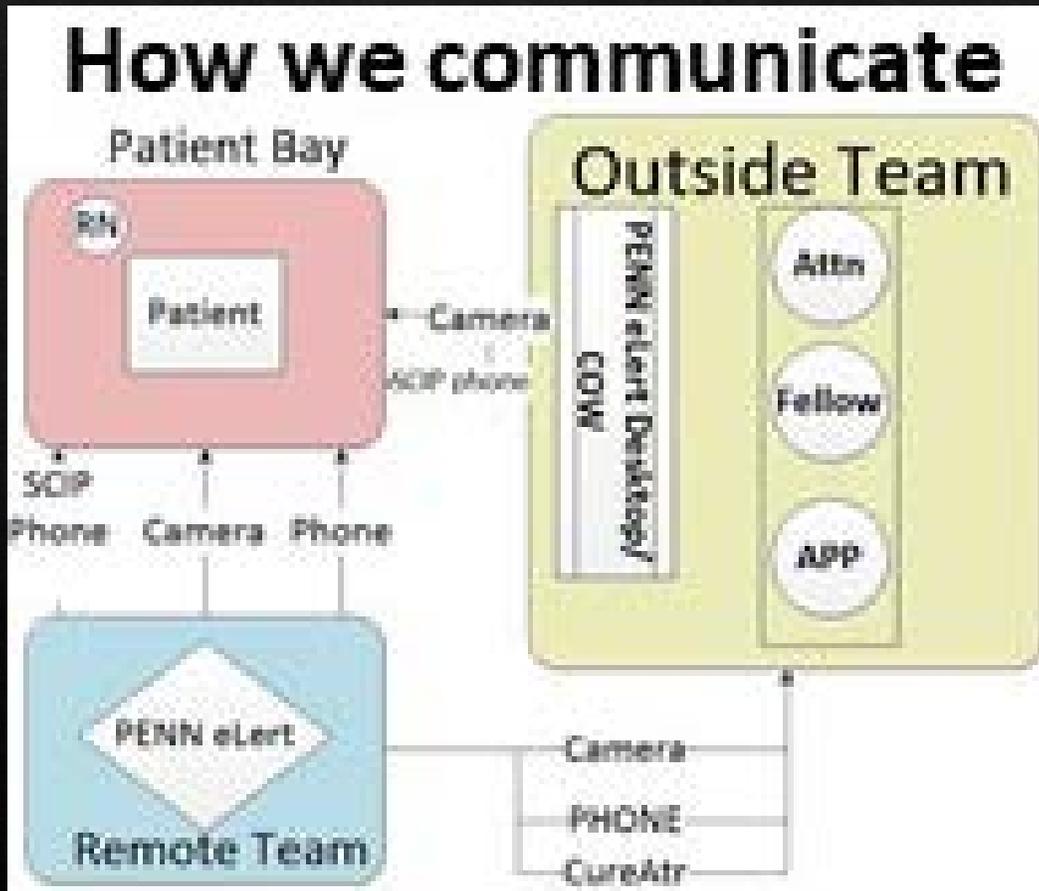
## Engagement escalation



## Workflow



# Penn eLert communication



## Communication with Penn eLert

Main Phone to Penn eLert	215 893 7310
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While In Room	Phone (put the earbuds in)
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Audio system

While outside the room	Phone
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Asynchronous communication	Cureart
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EPIC

Carelign