Penn eLert
Training materials
eCareManager

• Software to remotely connect to camera in/audio in any room equipped with a camera.
• Accessible from PennIntranet website. Accessible on all computer branded with Penn eLert sticker.
  • [http://uphsnet.uphs.upenn.edu/home/](http://uphsnet.uphs.upenn.edu/home/)
• If you would like to use software but you don’t have access call * or email us
Find the Penn E-Lert on the right side

Click it

Run it if needed

Agree and OK it

Login with UPHS Credentials
eCareManager - Options

Please select from one of the following options:
- eCareManager
- Sentry Smart Alerts Prompt
- Reports
- System Management Tools
- Logout
By marking this option ON if somebody pushes the button in the room you will see notifications (together with a lot of other people)
You have to choose the correct filter – it should be only your unit eCareManager Filters.
eCareManager – Sentry Alerts

- Unit and Notifications: Off/On

Please select from one of the following options:
- eCareManager
- Sentry Smart Alerts Prompt
- Reports
- System Management Tools
- Logout

<table>
<thead>
<tr>
<th>Time</th>
<th>Unit</th>
<th>Bed</th>
<th>Patient Name</th>
<th>Triggered Alerts</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:28</td>
<td>HVICU (PAC3)</td>
<td>3018</td>
<td></td>
<td>HR-H: [150] 151</td>
</tr>
<tr>
<td>09:26</td>
<td>Rhoads 5 SICU</td>
<td>5001</td>
<td></td>
<td>MAP-H: [100] 105</td>
</tr>
<tr>
<td>09:26</td>
<td>Myrin 2 MICU</td>
<td>4</td>
<td></td>
<td>C2/RR: 02 [90] 82, RR 35</td>
</tr>
<tr>
<td>09:24</td>
<td>TSICU (PAC4)</td>
<td>4005</td>
<td></td>
<td>C2/RR: R15</td>
</tr>
<tr>
<td>09:22</td>
<td>NICU (PAC5)</td>
<td>5005</td>
<td></td>
<td>MAP-L: [60] 59</td>
</tr>
<tr>
<td>09:19</td>
<td>NICU (PAC5)</td>
<td>5012</td>
<td></td>
<td>MAP-H: [120] 134</td>
</tr>
<tr>
<td>09:16</td>
<td>Founders 9 MICU</td>
<td>956</td>
<td></td>
<td>MAP-L: [60] 56</td>
</tr>
<tr>
<td>09:15</td>
<td>Founders SICU C</td>
<td>577</td>
<td></td>
<td>MAP-L: [60] 59</td>
</tr>
<tr>
<td>09:13</td>
<td>Founders 9 MICU</td>
<td>956</td>
<td></td>
<td>C2/RR: R15</td>
</tr>
<tr>
<td>09:01</td>
<td>Founders 9 MICU</td>
<td>957</td>
<td></td>
<td>MAP-L: [60] 58</td>
</tr>
<tr>
<td>08:38</td>
<td>Widener A CCU</td>
<td>2</td>
<td></td>
<td>C2/RR: R 6 hr.</td>
</tr>
</tbody>
</table>
You have to choose the correct filter – it should be only your unit.
eCareManager - two screens possible

Patient Census Screen

Graphical Census Screen

Uses proprietary algorithm to demonstrate acuity of the patients
• Click on the Camera Icon of the patient you want to view
  • Zoom Control: allows you to pan in/out
  • Use the arrow buttons to change the camera’s direction.
  • Use the center button to move the camera to the center, straight position.
• Volume: Use the headset/microphone slider to adjust the volume. Click icon to unmute/mute.
• 2-Way Video: To “Send video to bed” select this option to initiate 2-way video.
• Show Preview: allows you to see yourself on screen
• Census Icon takes you back to the unit census
• Home Icon: Takes you to all the units
• To camera out either click on the “x” in the corner corner, the disconnect tab or Log out (this will log you out of eCM)
To take a Snapshot: The Snapshot feature captures a high-resolution still-frame of the video image, equivalent to high-definition video quality. This feature can help bring blurry images, such as details on a ventilator or infusion pump, into better focus.

To create and save camera position:
Position the camera to the appropriate location
Click Save
Enter a name for this camera position, then click Save in the text-entry window
Some data are available while some others are not. Use EPIC as the source of information not these screens.
Engagement escalation

Penn eLert Basic Consulting

ARDS
24 COVID bundle

Care provided to selected patients

Providing the primary ICU expertise to the patients

Workflow

Care

• Position equipment appropriately and visible to camera
• Confirm with Penn eLert
• Phone number visible to Penn eLert

• 24h COVID Bundle
• ARDS Low stretch Bundle
• RT expertise
• ICU expertise on demand

Admission

ANCILLARY

• Decision making
• Bereavement;
• Protocol compliance and expertise
• Isolation procedures compliance
Communication with Penn eLert

<table>
<thead>
<tr>
<th>Communication Type</th>
<th>Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Phone to Penn eLert</td>
<td>215 893 7310</td>
</tr>
<tr>
<td>While In Room</td>
<td>Phone (put the earbuds in)</td>
</tr>
<tr>
<td></td>
<td>Audio system</td>
</tr>
<tr>
<td>While outside the room</td>
<td>Phone</td>
</tr>
<tr>
<td>Asynchronous communication</td>
<td>Cureart</td>
</tr>
<tr>
<td></td>
<td>EPIC</td>
</tr>
<tr>
<td></td>
<td>Carelign</td>
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