Penneler Training materials

<u>ecareManager</u>

Patient

eCare Manager

ICU staff Penn eLert

• Software to remotely connect to camera in/audio in any room equipped with a camera.

- Accessible from PennIntranet website. Accessible on all computer branded with Penn eLert sticker.
 - http://uphsnet.uphs.upenn.edu/home/
- If you would like ot use software but you don't have access call * or email us

OIS Symphony Web (Other sites) Other Citrix Applications (HDM, Muse and Softmed) OTTR via Citrix Penn Access Manager (PAM) PENN E-left Penn Image Exchange PennKey On-line Reset Penn Medicine Formulary Penn Medicine On Call PennTract

ecareManager - Login

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Find the Penn E-Lert on the right side

Click it



Run it if needed

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Login with UPHS Credentials



ecareManager - elert

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44	<u>eCareManager</u>	
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By marking this option ON if somebody pushes the button in the room you will see notifications (together with a lot of other people)



ecareManager - Filters

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You have to choose the correct filter - it should be only your unit

ecareManager - Sentry Alerts

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09:24	TSICU (PAC4)	4005		O2/RR: R15					
09:22	NICU (PAC5)	5005		MAP-L: [60] 59					
09:19	NICU (PAC5)	50 1 2	- <u> </u>	МАР-Н: [120] 134					
09:16	Founders 9 MICU	966		MAP-L: [60] 56					
09:15	Founders SICU C	577		MAP-L: [60] 59					
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ecareManager - ecare

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You have to choose the correct filter – it should be only your unit

<u>eCareManager</u> two screens possible

Patient Census Screen



Graphical Census Screen



Uses proprietary algorithm to demonstrate acuity of the patients

Default Screen

Camera

🔛 eCareManager System		— — ×
Navigation View Camera		About
🔄 Refresh 🛛 Disconnect 🔛 Snapshot 🏠 Home 🍓 Census 🧍 Log Out	t .	
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Activo Seesione	Petroph 23	Mex Video
Hiser	Connected Since Location Status	Send video to bed
WILLIAMS, MARIA (RN)	03/20/2020 11:53:21 ICU Has Camera Control] Show preview Automatic

- Click on the Camera Icon of the patient you want to view
 - Zoom Control: allows you to pan in/out
 - Use the arrow buttons to change the camera's direction.
 - Use the center button to move the camera to the center, straight position.
- Volume: Use the headset/microphone slider to adjust the volume. Click icon to unmute/mute.
- 2-Way Video: To "Send video to bed" select this option to initiate 2-way video.
- Show Preview: allows you to see you yourself on screen
- Census Icon takes you back to the unit census
- Home Icon: Takes you to all the units
- To camera out either click on the "x" in the corner corner, the disconnect tab or Log out (this will log you out of eCM)

ame

Saved Positions		
Save	Resave	home (default)
Restore	Delete	monitor
Rename		Sleep (sleep) VENT
Active Sessions		

To create and save camera position: Position the camera to the appropriate location Click Save

Enter a name for this camera position, then click **Save** in the text-entry window



To take a Snapshot: The Snapshot frame of the video image, equivalent to high-definition video quality. This feature can help bring blurry images, such as details on a ventilator or infusion pump, into better focus

eCareManager – Patient Screen

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1 4 +1 Last Summer	(CHS)			Blood Pressu	re and Heart Ra	te (4 hrs)		Sedation Score:	-		-1 Goal: n/a
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Some data are available while some others are not. Use EPIC as the source of information not these screens

Penn elert workflow

Engagement escalation

Penn eLert Basic Consulting			
ARDS	Penn eLert		R
24 COVID bundle	Care provided to selected patients	Penn eLert Engagement	
		Providing the primary ICU expertise to the patients	

Workflow

Position equipment appropriately and visible to camera
Confirm with Penn eLert
Phone number visible to Penn eLert

Admission

Care

24h COVID Bundle
ARDS Low stretch Bundle
RT expertise
ICU expertise on demand

Decision making
Bereavement;
Protocol compliance and expertise
Isolation procedures complinace

Ancillary

Penn elert communication



Communication with Penn eLert

Main Phone to Penn eLert _	215 893 7310
While In Room	Phone (put the earbuds in)
	Audio system
While outside the room	Phone
Asynchronous communication - -	Cureart
	EPIC
	Carelign